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Award

## **Revenues and Benefits Core Processing System (on behalf of Boston Borough Council, East Lindsey District Council and South Holland District Council)**

PUBLIC SECTOR PARTNERSHIP SERVICES LTD

F15: Voluntary ex ante transparency notice

Notice identifier: 2025/S 000-003977

Procurement identifier (OCID): ocids-h6vhtk-04dc39

Published 6 February 2025, 2:10pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

PUBLIC SECTOR PARTNERSHIP SERVICES LTD

2 New Bailey, 6 Stanley Street

SALFORD

M35GS

#### **Contact**

Martin Gibbs

#### **Email**

[Procurement@pspsl.co.uk](mailto:Procurement@pspsl.co.uk)

#### **Country**

United Kingdom

**Region code**

UKD - North West (England)

**Companies House**

07289357

**Internet address(es)**

Main address

<https://www.pspsl.co.uk>

**I.4) Type of the contracting authority**

Other type

Local Authority Trading Company

**I.5) Main activity**

General public services

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

Revenues and Benefits Core Processing System (on behalf of Boston Borough Council, East Lindsey District Council and South Holland District Council)

**II.1.2) Main CPV code**

- 72260000 - Software-related services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Supply and maintenance of Revenues and Benefits software that is compliant with all

statutory functions and local policy requirements, associated with the delivery of local authority revenues and benefits services, i.e. Council Tax, Business Rates, Debt Recovery, Housing Benefits, Council Tax Support, Housing Benefit Overpayments recovery, with online, digital and automation capabilities that enable ongoing transformation, operational efficiencies and improved customer experience.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,051,700

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKF - East Midlands (England)

#### **II.2.4) Description of the procurement**

Supply and maintenance of Revenues and Benefits software that is compliant with all statutory functions and local policy requirements, associated with the delivery of local authority revenues and benefits services, i.e. Council Tax, Business Rates, Debt Recovery, Housing Benefits, Council Tax Support, Housing Benefit Overpayments recovery, with online, digital and automation capabilities that enable ongoing transformation, operational efficiencies and improved customer experience.

#### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

As part of our Transformation Programme, the Company wanted to align to one contract for the 3 Councils, instead of having separate instances. The cost to move to another system would have been costly and would have incurred additional training and resources required which is not currently viable. By entering into this 5-year agreement, this allows the Company to have continuity of a system for a period of time whilst being able to look forward and plan for any future procurement with adequate time.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section V. Award of contract/concession**

### **Title**

Revenues and Benefits Core Processing System (on behalf of Boston Borough council, East Lindsey District Council and South Holland District Council)

A contract/lot is awarded: Yes

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract**

31 January 2025

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor/concessionaire**

Capita One Ltd

9 Kings Street

City of London

EC2V 8EA

Country

United Kingdom

NUTS code

- UKI - London

Companies House

15370298

The contractor/concessionaire is an SME

Yes

**V.2.4) Information on value of contract/lot/concession (excluding VAT)**

Initial estimated total value of the contract/lot/concession: £1,051,700

Total value of the contract/lot/concession: £1,051,700

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Public Sector Partnership Services Ltd

2 New Bailey, 6 Stanley Street

Manchester

M3 5GS

Country

United Kingdom