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Not applicable

E21c - ICT Managed Service

Education for the 21st Century

F14: Notice for changes or additional information

Notice reference: 2021/S 000-003974

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Section I: Contracting authority/entity

I.1) Name and addresses

Education for the 21st Century

Mansion House. Coopers School.

Chislehurst

BR7 5PS

Contact

Simon Garrill

Email

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Country

United Kingdom

NUTS code

UKJ4 - Kent

Internet address(es)

Main address

<https://www.e21c.co.uk/index.asp>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

E21c - ICT Managed Service

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Education for the 21st Century Trust (E21c) is a multi-academy trust of 8 schools in Kent. The Head office of the Trust is based on Coopers Schools which is located in Chislehurst. The Trust is characterised by its mix of provision from large secondary to infant provision. This procurement encompasses a full outsource of the ICT service for the Trust schools and Head office to a single supplier. At the sole discretion of the Trust any future schools that the Trust may incorporate into the Trust will also be added to the ICT contract. Any additional schools will co-terminate to the end same end date of the initial contract. At the sole discretion of the Trust the initial services provided may vary both during the lifetime of the contract. Further details regarding timescales are noted below but in summary this is advertised as a maximum 5 year service with start and end dates as follows: • Service start date - 1st August 2021 • Service end date - 31st July 2026 The companies identified from these shortlisting questions to receive the ITT will then receive a detailed set of requirements. For the purposes of this shortlisting stage bidders should assume that the ITT will include all equipment and service regarding ICT, including but not be limited to; • strategic advice and direction to the Trust regarding ICT • a core 50-week service • service desk • local staffing that bidders deem necessary to deliver the SLA • responsibility for design, specification, installation and management of all ICT infrastructure • supply of goods and services based on an agreed Best Value (BV) approach • management of all ICT against an agreed SLA • management of 3rd parties • relevant monitoring, management, patching and reporting • training - technical and curriculum as necessary • expectation that the provider will drive innovation • risk registers and inventory management • collective partnership targets regarding support for e.g. employability of students

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2021/S 000-003949](#)

Section VII. Changes

VII.2) Other additional information

The correct website to download the SQ information is

<https://www.e21c.co.uk/IT-Partner-Launch/>