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Not applicable

## **Procurement for a Virtual Wards solution to NHS Surrey Heartlands ICB**

NHS Surrey Heartlands Integrated Care Board

F14: Notice for changes or additional information

Notice identifier: 2023/S 000-003958

Procurement identifier (OCID): ocids-h6vhtk-03a422

Published 9 February 2023, 9:50am

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

NHS Surrey Heartlands Integrated Care Board

Surrey

GU21 5BH

#### **Contact**

Michael Pingstone (SCW)

#### **Email**

[michael.pingstone@nhs.net](mailto:michael.pingstone@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKJ2 - Surrey, East and West Sussex

## **Justification for not providing organisation identifier**

Not on any register

## **Internet address(es)**

Main address

<https://www.surreyheartlands.org/nhs-surrey-heartlands-board>

Buyer's address

<https://health-family.force.com/s/Welcome>

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Procurement for a Virtual Wards solution to NHS Surrey Heartlands ICB

Reference number

CD10

#### **II.1.2) Main CPV code**

- 72260000 - Software-related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Surrey Heartlands Integrated Care System invite suppliers of remote monitoring technologies to submit tenders for a monitoring platform and device ecosystem solution, for the provision of care to patients across Surrey. The ICS will be supporting Primary and Secondary care providers build resilient technology enabled Virtual Care services, providing clinically safe patient care away from acute settings. The ICS requires that solutions provided can immediately be upscaled in alignment with trajectories the Integrated Care System submitted and agreed with NHSE.

The partnership of providers in Surrey requires, from the outset, interoperability with in situ primary, community and secondary care electronic patient record systems, a future proof solution which can support both spot and continuous monitoring and invite suppliers to articulate a service offering for the issue and retrieval, maintenance, and infection control of remote monitoring devices, once the service goes live.

The initial ambition is to support @Home monitoring and Virtual Wards e.g., acute frailty and acute respiratory infection pathways, maturing rapidly to provision a solution which supports people along the care continuum, including providing higher levels of monitoring according to needs. The ICS seeks to demonstrably achieve both admission avoidance and early discharge from acute settings. Surrey Heartlands have a strong organisational desire to create the highest standard of end-to-end patient experience and would request suppliers who tender provide solution designs and narrative focused on articulating this goal.

Other service providers across Surrey will seek to utilise this platform: Cancer Services, Adult Social Care and Children/Young People and Maternity. There will be potential opportunities for suppliers to create further Virtual Care pathways to support additional services on the platform, once implemented and the operational need for further devices beyond the initial capacity. Cancer Service have immediate investment opportunities in financial year 2023/24.

To submit a bid, you will need to be registered on the Atamis system and 'express an interest', and then complete a response as specified within the procurement documents.

Interested suppliers will be able to view this notice via the 'current tenders' list on the e-procurement system Atamis, available on the following link:

<https://health-family.force.com/s/Welcome>

Bids must be received via the Atamis e-procurement system by no later than midday on 10 March 2023.

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## **Section VI. Complementary information**

### **VI.6) Original notice reference**

Notice number: [2023/S 000-003957](#)

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## Section VII. Changes

### VII.1.2) Text to be corrected in the original notice

Section number

II.1.4

Instead of

Text

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Read

Text

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Section number

II.2.4

Read

Text

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