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Contract

Paradigm Trust - IT Support Services

Paradigm Trust

F03: Contract award notice

Notice identifier: 2024/S 000-003957

Procurement identifier (OCID): ocds-h6vhtk-03f51e

Published 6 February 2024, 4:57pm

Section I: Contracting authority

I.1) Name and addresses

Paradigm Trust

c/o Culloden Primary School, Dee Street

London

E14 0PT

Email

Karis.Lucano@tenetservices.com

Telephone

+44 2073641010

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://www.paradigmtrust.org>

Buyer's address

<http://www.paradigmtrust.org>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Paradigm Trust - IT Support Services

Reference number

CA12738 -

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Paradigm Trust require an external service provider to fulfil their IT Support Services requirements.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH14 - Suffolk
- UKI - London

Main site or place of performance

London

II.2.4) Description of the procurement

Paradigm Trust require an external service provider to fulfil their IT Support Services requirements. The current service is outsourced across the Trust sites to the same supplier. Further information on the Trust's requirements can be found within the Invitation to Tender.

II.2.5) Award criteria

Cost criterion - Name: Notice is cancelled / Weighting: 100.00%

II.2.11) Information about options

Options: Yes

Description of options

60 month(s) from the commencement date, with 36 initial month(s) and option to extend 2x12 month(s)

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-024307](#)

Section V. Award of contract

Contract No

CA12738

Title

Paradigm Trust - IT Support Services

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section VI. Complementary information

VI.3) Additional information

Section II.3) – dates refer to the initial contract period and do not include the options of any extensions.

Section IV.3.5) – any dates shown are an estimate.

In the first instance, candidates should register with www.multiquote.com and express an interest in the contract, full details of the contract will be available.

The Contracting Authority shall not be under any obligation to accept any tender. The Contracting Authority reserves the right to cancel the entire or parts of the tender, without such an action conferring any right to compensation on the Tenderers.

The Contracting Authority has no liability to settle any cost incurred by the tenderer as a result of the tendering procedure.

VI.4) Procedures for review

VI.4.1) Review body

Tenet Education Services Ltd

Procurement House Unit 23, Leslie Hough Way, Leslie Hough Way

Salford

M6 6AJ

Email

mary.bee@tenetservices.com

Telephone

+44 7834518948

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Tenet Education Services Ltd

Procurement House Unit 23, Leslie Hough Way, Leslie Hough Way

Salford

M6 6AJ

Email

mary.bee@tenetservices.com

Telephone

+44 7834518948

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The authority will incorporate a minimum 10 calendar day standstill period at the point that information on the award of the contract is communicated to tenderers. If an appeal regarding the award of contract has not been successfully resolved then the Public Contracts Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of harm by breach of the rules to take action in the High Court. Any such action must be brought promptly (generally within 3 months).

VI.4.4) Service from which information about the review procedure may be obtained

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