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Tender

## **Procurement for a Virtual Wards solution to NHS Surrey Heartlands ICB**

NHS Surrey Heartlands Integrated Care Board

F02: Contract notice

Notice identifier: 2023/S 000-003957

Procurement identifier (OCID): ocids-h6vhtk-03a422

Published 9 February 2023, 9:44am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Surrey Heartlands Integrated Care Board

Surrey

GU21 5BH

#### **Contact**

Michael Pingstone (SCW)

#### **Email**

[michael.pingstone@nhs.net](mailto:michael.pingstone@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKJ2 - Surrey, East and West Sussex

### **Justification for not providing organisation identifier**

Not on any register

### **Internet address(es)**

Main address

<https://www.surreyheartlands.org/nhs-surrey-heartlands-board>

Buyer's address

<https://health-family.force.com/s/Welcome>

## **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Procurement for a Virtual Wards solution to NHS Surrey Heartlands ICB

Reference number

CD10

#### **II.1.2) Main CPV code**

- 72260000 - Software-related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Surrey Heartlands Integrated Care System invite suppliers of remote monitoring technologies to submit tenders for a monitoring platform and device ecosystem solution, for the provision of care to patients across Surrey. The ICS will be supporting Primary and Secondary care providers build resilient technology enabled Virtual Care services, providing clinically safe patient care away from acute settings. The ICS requires that solutions provided can immediately be upscaled in alignment with trajectories the Integrated Care System submitted and agreed with NHSE.

The partnership of providers in Surrey requires, from the outset, interoperability with in situ primary, community and secondary care electronic patient record systems, a future proof solution which can support both spot and continuous monitoring and invite suppliers to articulate a service offering for the issue and retrieval, maintenance, and infection control of remote monitoring devices, once the service goes live.

The initial ambition is to support @Home monitoring and Virtual Wards e.g., acute frailty and acute respiratory infection pathways, maturing rapidly to provision a solution which supports people along the care continuum, including providing higher levels of monitoring according to needs. The ICS seeks to demonstrably achieve both admission avoidance and early discharge from acute settings. Surrey Heartlands have a strong organisational desire to create the highest standard of end-to-end patient experience and would request suppliers who tender provide solution designs and narrative focused on articulating this goal.

Other service providers across Surrey will seek to utilise this platform: Cancer Services, Adult Social Care and Children/Young People and Maternity. There will be potential opportunities for suppliers to create further Virtual Care pathways to support additional services on the platform, once implemented and the operational need for further devices beyond the initial capacity. Cancer Service have immediate investment opportunities in financial year 2023/24.

To submit a bid, you will need to be registered on the Atamis system and 'express an interest', and then complete a response as specified within the procurement documents.

Interested suppliers will be able to view this notice via the 'current tenders' list on the e-procurement system Atamis, available on the following link:

<https://health-family.force.com/s/Welcome>

Bids must be received via the Atamis e-procurement system by no later than midday on 10 March 2023.

#### **II.1.5) Estimated total value**

Value excluding VAT: £1,625,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKJ2 - Surrey, East and West Sussex

#### **II.2.4) Description of the procurement**

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## **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

No

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.14) Additional information**

The Contract term will be 24 months initially, with the option to extend by any further period or periods up to a maximum of 36 months.

The services are subject to the full regime of current procurement legislation and as such this tender will be conducted in accordance with, and governed by, the Public Contracts Regulations 2015.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

10 March 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

10 March 2023

Local time

1:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

London

EC4A 1NL

Country

United Kingdom