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Contract

Community Development Manager and Community Health Connectors

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

F03: Contract award notice

Notice identifier: 2024/S 000-003951

Procurement identifier (OCID): ocds-h6vhtk-03c4ef

Published 6 February 2024, 4:37pm

Section I: Contracting authority

I.1) Name and addresses

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

Procurement Services, Cardiff and Vale University Local Health Board, Woodlands House, Maes-Y-Coed Road,

Cardiff

CF14 4HH

Contact

Lily Prance

Email

Lily.Prance@wales.nhs.uk

Telephone

+44 2921508268

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Community Development Manager and Community Health Connectors

Reference number

CAV-OJEU-PROJECT53082

II.1.2) Main CPV code

- 85323000 - Community health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Wales Shared Services Partnership (NWSSP), hosted by Velindre NHS Trust are acting on behalf of Cardiff and Vale University Health Board.

Cardiff and Vale University Health Board require support for the accelerated development of multi-disciplinary, multi-agency working and community development approach in order to further progress work in respect of community development and empowering individuals to take more control over their health and wellbeing and also reduce the demands on both GP practice and hospital based services.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,624,964

II.2) Description

II.2.1) Title

South East Cardiff Cluster

Lot No

1

II.2.2) Additional CPV code(s)

- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKL22 - Cardiff and Vale of Glamorgan

II.2.4) Description of the procurement

The South East Cardiff Cluster consists of 8 practices who work in collaboration with other key statutory and non-statutory services to meet the needs of the local populations (circa 65,000) This cluster has a history of successful joint working with a wide range of key partners and is currently delivering a range of innovative projects aimed at helping the population of the cluster to be able to manage their own health and wellbeing needs.

The South East Cardiff Cluster is seeking to commission a community development lead worker and a team of Community Health Workers (CHWs) to;

- a) Develop a database of support services in the community
- b) Develop and provide a telephone service to signpost patients to support
- c) Engage in the use of the Elemental software platform to enable seamless referrals to social prescribing across the cluster.
- d) Identify service gaps and propose opportunities to fill them
- e) Assist community groups to become self-sustaining
- f) Support organisations and networks to work together to deliver the objectives of the cluster
- g) Create a seamless interface with existing Social Prescribing models already operating in the cluster

II.2.5) Award criteria

Quality criterion - Name: Mandatory Questions / Weighting: Pass/Fail

Quality criterion - Name: Scored Questions / Weighting: 100%

Cost criterion - Name: Capped Value / Weighting: Pass/Fail

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

South West Cluster

Lot No

2

II.2.2) Additional CPV code(s)

- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKL22 - Cardiff and Vale of Glamorgan

II.2.4) Description of the procurement

Over the last The South West Cluster consists of 10 GP practices who work in collaboration with other key statutory and non-statutory services to meet the needs of their local population (66,000 people) Although not yet a formal 'entity' this cluster has a history of successful joint working with a wide range of key partners and is currently delivering a range of innovative projects aimed at helping the population of the cluster to be able to manage their own health and wellbeing needs.

Following a successful bid to Welsh Government –'Me, My Home, My Community', Cardiff South West Cluster has secured transformation funding in order to support the accelerated development of multi-disciplinary, multi-agency working and community development approach in order to further progress work in respect of community development and empowering individuals to take more control over their health and wellbeing and also reduce the demands on both GP practice and hospital based services.

The South West Cluster is seeking to commission a similar model as outlined in the other lots for this Cluster with the following expectation from any awarded bidder;

- a) Develop a database of support services in the community
- b) Develop and provide a telephone service to signpost patients to support
- c) Support the development of the Elemental software platform to enable seamless referrals to social prescribing across the cluster.

- d) Identify service gaps and propose opportunities to fill them
- e) Assist community groups to become self sustaining
- f) Support organisations and networks to work together to deliver the objectives of the cluster
- g) Create a seamless interface with existing Social Prescribing models already operating in the cluster

II.2.5) Award criteria

Quality criterion - Name: Mandatory Questions / Weighting: Pass/Fail

Quality criterion - Name: Scored Questions / Weighting: 100%

Cost criterion - Name: Capped Value / Weighting: Pass/Fail

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

North Cardiff

Lot No

3

II.2.2) Additional CPV code(s)

- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKL22 - Cardiff and Vale of Glamorgan

II.2.4) Description of the procurement

The North Cardiff Cluster consists of 10 GP practices who work in collaboration with other key statutory and non-statutory services to meet the needs of their local population (103,000 people). This cluster has a history of successful joint working with a wide range of key partners and is currently delivering a range of innovative projects aimed at helping the population of the cluster to be able to manage their own health and wellbeing needs.

The Cluster has received funding from the Health Board/ Welsh Government to support the accelerated development of multi-disciplinary, multi-agency working and community development approach in order to further progress work in respect of community development and empowering individuals to take more control over their health and wellbeing and also reduce the demands on both GP practice and hospital based services.

The Cluster is seeking to commission a similar model to the other lots with a team of Community Development Lead Workers and Health Connector Workers alongside the awarded bidder providing administration and engagement support to maintain delivery of the service.

II.2.5) Award criteria

Quality criterion - Name: Mandatory Questions / Weighting: Pass/Fail

Quality criterion - Name: Scored Questions / Weighting: 100%

Cost criterion - Name: Capped Value / Weighting: Pass/Fail

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-012222](#)

Section V. Award of contract

Lot No

1

Title

South East Cardiff Cluster

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section V. Award of contract

Lot No

2

Title

South West Cluster

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 February 2024

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

ACE (Action in Caerau and Ely)

Our Place: Dusty Forge, 460 Cowbridge Road West

Cardiff

CF55BZ

Telephone

+44 2920003132

Country

United Kingdom

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £832,964

Section V. Award of contract

Lot No

3

Title

North Cardiff

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 February 2024

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

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Our Place: Dusty Forge, 460 Cowbridge Road West

Cardiff

CF55BZ

Telephone

+44 2920003132

Country

United Kingdom

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £792,000

Section VI. Complementary information

VI.3) Additional information

Please note additional information on this procurement:

1. The Contracting Authority reserves the right to award the contract in whole, in part or annul the tendering process and not award any contract.
2. Bidders should note that they will be required to enter into terms and conditions of contract as set out in the ITT and that save for matters of clarification or consistency the Contracting Authority will not negotiate the terms.
3. The Contracting Authority will not accept completed ITT's after the stated closing date.
- 5.1 4. All documents to be priced (where applicable) in sterling and all payments made in sterling.
5. All tender costs and liabilities incurred by bidders shall be the sole responsibility of the bidders.
6. Bidders wishing to participate should visit the Bravo e-tenderwales portal and access the ITT under itt_102210.
7. Bidders should note that NHS Shared Services Partnership - Procurement Services is acting on behalf of Cardiff and Vale ULHB
8. Bidders should note that this Procurement is under the Light Touch Regime.

(WA Ref:138752)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

NHS Wales Shared Services Partnership on behalf of Cardiff and Vale University Local Health Board will allow a minimum 10 calendar day standstill period between notifying the award decision and awarding the contract. Unsuccessful tenderers and applicants are entitled to receive reasons for the decision, including the characteristics and relative advantages of the winning bid and the reasons why the tenderer/applicant was unsuccessful.

Should additional information be required it should be requested of the addressee in section I.1. Aggrieved parties who have been harmed or are at risk of harm by breach of the procurement rules have the right to take action in the High Court (England and Wales). Any such action is subject to strict time limits in accordance with the Public Contracts (Amendments) Regulations 2015.