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Tender

Confirmation of Payee

HM Revenue & Customs

F02: Contract notice

Notice identifier: 2021/S 000-003939

Procurement identifier (OCID): ocds-h6vhtk-0296cb

Published 26 February 2021, 4:32pm

Section I: Contracting authority

I.1) Name and addresses

HM Revenue & Customs

Ralli Quays, 3 Stanley Street

Salford

M60 9LA

Contact

Bhavina Patel

Email

bhavina.patel1@hmrc.gov.uk

Telephone

+44 7815438343

Country

United Kingdom

NUTS code

UK - UNITED KINGDOM

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/hm-revenue-customs>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

<http://hmrc.supplier-eu.ariba.com/ad/register/SSOActions?type=full>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://hmrc.supplier-eu.ariba.com/ad/register/SSOActions?type=full>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<http://hmrc.supplier-eu.ariba.com/ad/register/SSOActions?type=full>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Other activity

Tax

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Confirmation of Payee

Reference number

SR550131519

II.1.2) Main CPV code

- 66170000 - Financial consultancy, financial transaction processing and clearing-house services

II.1.3) Type of contract

Services

II.1.4) Short description

The Authority has identified a requirement for the provision of confirmation of payment services in order to enable our customers to easily make bank transactions to and from the Authority.

II.1.5) Estimated total value

Value excluding VAT: £9,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 66170000 - Financial consultancy, financial transaction processing and clearing-house services
- 66110000 - Banking services
- 66172000 - Financial transaction processing and clearing-house services
- 48812000 - Financial information systems

II.2.3) Place of performance

NUTS codes

- UK - UNITED KINGDOM

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

HMRC is the UK's tax, payments and customs authority. We collect the money that pays for the UK's public services. Our strategic objectives to help us achieve this, and become a world-class organisation, are:

- Maximise revenues and bear down on avoidance and evasion;
- Transform tax and payments for our customers; and
- Design and deliver a professional, efficient and engaged organisation.

Focusing on these objectives the Authority wishes to procure the provision of the service to use Confirmation of Payee (CoP) to make it easier for our customers to make bank transactions to and from the Authority. Individuals and organisations can transact with the Authority via a growing number of online internal and external services, many of which require the user to supply bank account details. These online services currently use industry standard checks, sort code data and third-party APIs to validate bank account details. The addition of CoP service shall allow the Authority to improve this validation process, which consequently will make these online services easier to use and provides additional means for preventing and detecting fraud.

Bidders must have an existing relationship with a sponsor who has Open Banking credentials

possess access through an authorised participant bank or be able to demonstrate to the Authority that the bidder can ensure a sponsor will be in place before the effective date.

Central government strategy is moving towards ‘Government as a platform’. As a result, the Authority needs to ensure that it is not limited in how it makes its services available to other government bodies, local government and the wider public sectors. This contract will be enabled for all public sector organisations to use, including but not limited to: Central Government Departments and their arm’s length bodies (ALBs), education and higher-education sector, housing associations, NHS trusts, local authorities and charities. The maximum contract value, including the Authority and any other service beneficiaries, will be £9million over the contract period of two (2) years plus a possible one (1) year extension. The Authority’s specific requirement for the Services as a share of the maximum contract value is anticipated to be £6million over the contract period.

To participate please ensure you are registered at the link below as soon as possible at

<http://hmrc.supplier-eu.ariba.com/ad/register/SSOActions?type=full>. As part of the registration process you will receive a system generated email asking you to activate your SAP Ariba supplier account by verifying your email address. Once you have completed the activation process you will receive a further email by return confirming the ‘registration process is now complete’ and providing you with ‘your organisation’s account ID’ number. If an email response from HMRC is not received within one working day of your request, please re-contact sapariba.hmrcsupport@hmrc.gov.uk (after first checking your spam in-box) notifying non-receipt and confirming when your registration request was first made. Once you have obtained ‘your organization’s account ID’ number, please email Bhavina.patel1@hmrc.gov.uk and e.procurement@hmrc.gov.uk before the closing date with your account ID number.

Once you have complied with the foregoing you will receive an e-mail confirming access to the procurement event.

Further information about HMRC’s procurement tool SAP Ariba, a Suppliers Guide and general information about supplying to HMRC is available on the HMRC website: www.hmrc.gov.uk/about/supplying.htm.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 40

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Management Activity / Weighting: 10

Quality criterion - Name: Social, Environmental & Innovative Characteristics / Weighting: 3

Quality criterion - Name: Security / Weighting: 7

Cost criterion - Name: Cost / Weighting: 30

II.2.6) Estimated value

Value excluding VAT: £9,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The contract may be subject to renewal either after the initial two year contract period or after the possible one year extension i.e after three years.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Suppliers need to register on HMRC SAP Ariba portal.

Suppliers will need to register at:

<http://hmrc.supplier-eu.ariba.com/ad/register/SSOActions?type=full>

Once you have registered to access the event, please email Bhavina.patel1@hmrc.gov.uk and e.procurement@hmrc.gov.uk the following:

AN number

Contract title in Section II.1.1

Contact name & details

Organisation name

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

The Supplier shall be authorised by and registered with the Financial Conduct Authority.

The Supplier shall be certified by and enrolled with the Open Banking Implementation Entity (OBIE).

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

29 March 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

29 March 2021

Local time

1:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

Please follow the below instructions if you wish to participate in the tender.

HMRC use an HMRC version of SAP Ariba Sourcing. Suppliers using HMRC's Ariba for the first time will need to register at <http://hmrc.supplier-eu.ariba.com/ad/register/SSOActions?type=full> As part of the registration process you will receive an email. Once you have obtained your account ID (AN) number, please email e.procurement@hmrc.gov.uk with the following information:

Contract title and Reference

Your organisation's HMRC SAP Ariba account ID

Your organisation name

Your name

Your email address

Your telephone number.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=571809610>

GO Reference: GO-2021226-PRO-17852454

VI.4) Procedures for review

VI.4.1) Review body

HM Revenue & Customs

Ralli Quays, 3 Stanley Street

Salford

M60 9LA

Country

United Kingdom