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Planning

## **Primary Care Service for Care Homes and Extra Care Housing (Bromley Borough)**

South East London Integrated Care Board (ICB)

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-003933

Procurement identifier (OCID): ocds-h6vhtk-03a40f

Published 8 February 2023, 4:56pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

South East London Integrated Care Board (ICB)

160 Tooley Street

LONDON

SE1 2TZ

#### **Contact**

Khadijah Yasmin

#### **Email**

[khadijah.yasmin@nhs.net](mailto:khadijah.yasmin@nhs.net)

#### **Country**

United Kingdom

**Region code**

UKI61 - Bromley

**NHS Organisation Data Service**

QKK

**Internet address(es)**

Main address

<https://www.selondonics.org/icb/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.contractsfinder.service.gov.uk/Notice/5b7aa942-e331-4658-bc2a-eeef023218cc>

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Primary Care Service for Care Homes and Extra Care Housing (Bromley Borough)

Reference number

PRJ 1243

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

South East London Integrated Care Board (NHS South East London) under delegated commissioning on behalf of NHS England is seeking to procure GP Primary Medical Services and additional services under APMS Contracts delivered directly nursing home residents, residential care home residents and extra care housing tenants across Bromley Borough.

In order to assist the Commissioners with testing its assumptions and proposed service requirements, a market engagement questionnaire (MEQ) has been published to explore the market's feedback on the following areas:

- Outline of service requirements and KPI's
- timescales for procurement and mobilisation of the new contract
- proposed contract duration and financial model

Please note you will find the following documents:

- Procurement timeline (indicative)
- Outline of service requirements and the expectations for this service

On the Contracts Finder advert link -

<https://www.contractsfinder.service.gov.uk/Notice/5b7aa942-e331-4658-bc2a-eeef023218cc>

Interested organisations are asked to submit responses to the questionnaire using the Microsoft Forms link.

Please complete the MEQ by 12:00 noon on Wednesday 08 March 2023.

LINK: <https://forms.office.com/e/1TKFbb6b5B>

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKI61 - Bromley

### **II.2.4) Description of the procurement**

South East London Integrated Care Board (NHS South East London) under delegated commissioning on behalf of NHS England is seeking to procure GP Primary Medical Services and additional services under APMS Contracts delivered directly nursing home residents, residential care home residents and extra care housing tenants across Bromley Borough.

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### **Background**

This service covers the London Borough of Bromley and is a dedicated primary care service for older residents living in residential and nursing care homes, and extra care housing.

Residential and nursing care home residents are amongst the most frail and vulnerable, with

significant clinical complexity. Residents are three times more likely to fall in a care home than in their own home. Falls prevention is a core part of the early training for care homes and an essential component of mitigating against avoidable hospital admissions.

## Outline

The service will operate under an APMS primary care contract and provide core General Medical Services together with an enhanced service specification for medical support for nursing home residents, residential care home residents and extra care housing tenants.

The enhanced service is designed to take a multi-disciplinary approach to proactive case management, support prescribing priorities and deliver both routine and urgent care 'in-hours'.

## Aims

The aims of the service are to:

- Deliver a proactive, multidisciplinary and patient-centred model of case management and primary care 'at scale' for this patient cohort
- Improve patient outcomes for this cohort
- Provide a responsive service that adapts over time to patient feedback and to changes in evidence concerning medical care for care home residents
- Provide clinical leadership and learning to improve the quality of care for patients in care homes
- Develop effective working relationships with care homes, acute hospitals, community based providers, social care and other stakeholders that will allow the contractor to effectively deliver against the objectives of this service
- Improve the quality of medical support to the patient
- Improve consistency and remove variation across the borough in quality of care
- Improve patient experience and satisfaction
- Improve end of life care

- Improve management of long-term conditions, frailty and dementia
- Improve the wider wellbeing of care home residents.

The service currently has a list size of 1253 (December 2022) under the APMS contract and provides support to 35 care homes and 6 extra care housing locations. The service is part of one PCN in Bromley, operating from one base for the whole of the borough.

The latest census information from 2021 demonstrates a 12% growth in over 65s in the 10 years since the last census, compared to a growth in the full population of 7% over the same period. In addition, whilst this contract is currently to cover 41 locations, there are ongoing planning applications and approvals in progress for new additional provision. It is expected that new locations will be opened over the coming years accordingly, and its residents will be served by this contract in the future.

The indicative contract value will range from £800k to £1.0m per annum.

The contracts will have an initial term of 5 years (60 months), followed by an optional extension of 2 years (24 months) at the discretion of the commissioner. If all available extension is taken up in full the contract will have a maximum duration of 7 years (months 84 months).

Please complete the MS Forms Market Engagement Questionnaire (see Link section)

### **II.3) Estimated date of publication of contract notice**

22 May 2023

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes