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Tender

## **The Provision of an Adult Hearing Service on behalf of NHS Bolton Clinical Commissioning Group**

NHS Bolton Clinical Commissioning Group

F02: Contract notice

Notice identifier: 2021/S 000-003932

Procurement identifier (OCID): ocids-h6vhtk-0296c4

Published 26 February 2021, 4:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Bolton Clinical Commissioning Group

St Peters House, Silverwell St

Bolton

BL1 1PP

#### **Contact**

Heather Lupton

#### **Email**

[Heather.Lupton@nhs.net](mailto:Heather.Lupton@nhs.net)

#### **Telephone**

+44 7708217464

#### **Country**

United Kingdom

**NUTS code**

UKD - NORTH WEST (ENGLAND)

**Internet address(es)**

Main address

<https://www.boltonccg.nhs.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=31667&B=NHSSBS](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=31667&B=NHSSBS)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=36865&B=NHSSBS](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=36865&B=NHSSBS)

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

The Provision of an Adult Hearing Service on behalf of NHS Bolton Clinical Commissioning Group

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS Shared Business Services (NHS SBS) are acting on behalf of NHS Bolton Clinical Commissioning Group (CCG), to obtain a Provider to deliver a high quality service for adults experiencing hearing and communication difficulties who feel they might benefit from a hearing assessment and rehabilitation including the option of trying hearing aids with aftercare and support, in line with the National Commissioning Framework, other national guidance and local requirements. The vision for people with hearing problems is for them to receive high quality, efficient services delivered closer to home, or a more convenient location within accessible transport routes, with short waiting times and high responsiveness to the needs of local communities, free at the point of access.

#### **II.1.5) Estimated total value**

Value excluding VAT: £3,800,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

#### **II.2.3) Place of performance**

NUTS codes

- UKD - NORTH WEST (ENGLAND)

Main site or place of performance

Bolton

#### **II.2.4) Description of the procurement**

The key principles of an integrated hearing service, within which the Adult Hearing Service operates, is to:

- Improve public health and occupational health focus on hearing loss;
- Reduce prevalence of avoidable permanent hearing loss;
- Encourage early identification, diagnosis and management of hearing loss through improved service user and professional education;
- Provide person-centred care, and respond to information and psychosocial needs, including for the effect on partners (or service user's chosen support) of living with poor hearing;
- Support communication needs by providing timely signposting to lip reading classes and assistive technologies and other rehabilitation services;
- Promote inclusion and participation of people who are deaf or hard of hearing;
- Compliance with clinical guidance and good practice; and
- Improve the service through research and development and the adoption of new evidence based technologies and practices.

Further information on the service can be located on the EU-Supply Website.

The affordability limit for the total Contract (including any potential extensions) is £3,800,000 and the Contract will be for the duration of a 3 year initial period with an option to extend for up to a further 2 years with a service commencement date of 1st October 2021. Bidders wishing to express an interest in participating in this Invitation to Tender (ITT) should register their interest on the EU-Supply Website to access the documentation using reference 38586. To register on EU-Supply please log on to the following Website: <https://nhssbs.eu-supply.com>. The ITT documentation should be completed and submitted by 3pm on 1st April 2021.

An advert has also been placed on Contract Finder.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £3,800,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

An advert has also been placed on Contract Finder

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

#### **IV.2) Administrative information**

##### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

1 April 2021

Local time

3:00pm

##### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

##### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

##### **IV.2.7) Conditions for opening of tenders**

Date

1 April 2021

Local time

3:00pm

Place

NHS SBS for Bolton NHS CCG

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NHS Improvement (formerly Monitor)

London

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

NHS SBS

Salford

M50 2UW

Country

United Kingdom

#### **VI.4.4) Service from which information about the review procedure may be obtained**

NHS SBS

Salford

M50 2UW

Country

United Kingdom