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Tender

## **T26-011BUS Delivery of an Inclusive Contact Centre Academy for Derry City and Strabane District Council's LMP Reissue**

Derry City and Strabane District Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-003928

Procurement identifier (OCID): ocids-h6vhtk-0607b9

Published 16 January 2026, 2:13pm

### **Scope**

### **Description**

This is an invitation to tender for the delivery of an Inclusive Contact Centre Academy on behalf of Derry City and Strabane District Council's Labour Market Partnership, hereby known as DSLMP. The 2025/26 DSLMP Action Plan strives to improve employability outcomes and / or labour market conditions locally. This procurement exercise focuses on the Skilled Labour Supply theme. DSLMP are seeking tenders from organisations who have the required experience, expertise, and qualifications in delivering and managing employment academies for people with disabilities within the Contact Centre sector. Your submission must be submitted via EtendersNI, via this CFT. No other method of submissions will be accepted. Please refer to the CfT documents for further detail.

### **Total value (estimated)**

- £4,800 including VAT

Below the relevant threshold

### **Contract dates (estimated)**

- 16 February 2026 to 17 October 2026
- 8 months, 2 days

### **Main procurement category**

Services

### **CPV classifications**

- 80000000 - Education and training services
- 80570000 - Personal development training services

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## **Submission**

### **Enquiry deadline**

30 January 2026, 12:00pm

### **Tender submission deadline**

13 February 2026, 12:00pm

### **Submission address and any special instructions**

[www.etendersni.gov.uk](http://www.etendersni.gov.uk)

## **Tenders may be submitted electronically**

Yes

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## **Award criteria**

Please refer to the CfT documents for further details.

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## **Procedure**

### **Procedure type**

Below threshold - open competition

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## **Contracting authority**

### **Derry City and Strabane District Council**

- Public Procurement Organisation Number: PGJQ-8275-HLMG

98 Strand Road

Derry

BT48 9DX

United Kingdom

Email: [tenders@derrystrabane.com](mailto:tenders@derrystrabane.com)

Website: <http://www.derrystrabane.com>

Region: UKN0A - Derry City and Strabane

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Northern Ireland