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Contract

Patient Transport Services from Aberdeen Airport and/or ferry terminal to Aberdeen Hospitals

NHS Orkney
NHS Shetland

F03: Contract award notice

Notice identifier: 2024/S 000-003893

Procurement identifier (OCID): ocds-h6vhtk-0407c6

Published 6 February 2024, 2:15pm

Section I: Contracting authority

I.1) Name and addresses

NHS Orkney

The Balfour, New Foreland Road

Kirkwall

KW15 1NZ

Email

kirsty.francis@nhs.scot

Telephone

+44 1856888226

Country

United Kingdom

NUTS code

UKM65 - Orkney Islands

Internet address(es)

Main address

<http://www.ohb.scot.nhs.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00368

I.1) Name and addresses

NHS Shetland

Montfield, Burgh Road

Lerwick

ZE1 0LA

Email

shet-hb.information@nhs.scot

Telephone

+44 01595743029

Fax

+44 01595696727

Country

United Kingdom

NUTS code

UKM66 - Shetland Islands

Internet address(es)

Main address

<http://www.shb.scot.nhs.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00401

I.2) Information about joint procurement

The contract involves joint procurement

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Patient Transport Services from Aberdeen Airport and/or ferry terminal to Aberdeen Hospitals

II.1.2) Main CPV code

- 60130000 - Special-purpose road passenger-transport services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Orkney Health Board has a requirement for the provision of a patient transport service for non-emergency patients and their escorts from both Orkney and Shetland. The contractor shall be responsible for the assistance and safe passage of the patients between Aberdeen Airport and/or Ferry Terminal and various hospitals in the Aberdeen area.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £950,000

II.2) Description

II.2.2) Additional CPV code(s)

- 60170000 - Hire of passenger transport vehicles with driver

II.2.3) Place of performance

NUTS codes

- UKM50 - Aberdeen City and Aberdeenshire

II.2.4) Description of the procurement

NHS Orkney Health Board has a requirement for the provision of a patient transport service for non-emergency patients and their escorts from both Orkney and Shetland. The contractor shall be responsible for the assistance and safe passage of the patients between Aberdeen Airport and/or Ferry Terminal and various hospitals in the Aberdeen area.

II.2.5) Award criteria

Quality criterion - Name: Service / Weighting: 40

Price - Weighting: 60

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The following insurance cover and minimum levels are required:

Public Liability Insurance (5m GBP for any one event)

Employers Liability Insurance (5m GBP for any one event)

Motor Fleet Insurance

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-029231](#)

Section V. Award of contract

Contract No

ORK052023

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 January 2024

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Falcon Coach Hire Ltd

1 Silverburn Crecent, Bridge of Don

Aberdeen

AB238EW

Telephone

+44 1224772224

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £950,000

Section VI. Complementary information

VI.3) Additional information

The total contract cost includes the options for 2 x 12 month extension periods.

(SC Ref:757398)

VI.4) Procedures for review

VI.4.1) Review body

Kirkwall Sheriff Court

Sheriff Court House, Watergate

Kirkwall

KW15 1PD

Email

kirkwall@scotcourts.gov.uk

Country

United Kingdom