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Contract

## **Patient Transport Services from Aberdeen Airport and/or ferry terminal to Aberdeen Hospitals**

NHS Orkney  
NHS Shetland

F03: Contract award notice

Notice identifier: 2024/S 000-003893

Procurement identifier (OCID): ocds-h6vhtk-0407c6

Published 6 February 2024, 2:15pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Orkney

The Balfour, New Foreland Road

Kirkwall

KW15 1NZ

#### **Email**

[kirsty.francis@nhs.scot](mailto:kirsty.francis@nhs.scot)

#### **Telephone**

+44 1856888226

#### **Country**

United Kingdom

**NUTS code**

UKM65 - Orkney Islands

**Internet address(es)**

Main address

<http://www.ohb.scot.nhs.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00368](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00368)

**I.1) Name and addresses**

NHS Shetland

Montfield, Burgh Road

Lerwick

ZE1 0LA

**Email**

[shet-hb.information@nhs.scot](mailto:shet-hb.information@nhs.scot)

**Telephone**

+44 01595743029

**Fax**

+44 01595696727

**Country**

United Kingdom

**NUTS code**

UKM66 - Shetland Islands

**Internet address(es)**

Main address

<http://www.shb.scot.nhs.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00401](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00401)

**I.2) Information about joint procurement**

The contract involves joint procurement

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Patient Transport Services from Aberdeen Airport and/or ferry terminal to Aberdeen Hospitals

#### **II.1.2) Main CPV code**

- 60130000 - Special-purpose road passenger-transport services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS Orkney Health Board has a requirement for the provision of a patient transport service for non-emergency patients and their escorts from both Orkney and Shetland. The contractor shall be responsible for the assistance and safe passage of the patients between Aberdeen Airport and/or Ferry Terminal and various hospitals in the Aberdeen area.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £950,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 60170000 - Hire of passenger transport vehicles with driver

#### **II.2.3) Place of performance**

NUTS codes

- UKM50 - Aberdeen City and Aberdeenshire

## **II.2.4) Description of the procurement**

NHS Orkney Health Board has a requirement for the provision of a patient transport service for non-emergency patients and their escorts from both Orkney and Shetland. The contractor shall be responsible for the assistance and safe passage of the patients between Aberdeen Airport and/or Ferry Terminal and various hospitals in the Aberdeen area.

## **II.2.5) Award criteria**

Quality criterion - Name: Service / Weighting: 40

Price - Weighting: 60

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2.14) Additional information**

The following insurance cover and minimum levels are required:

Public Liability Insurance (5m GBP for any one event)

Employers Liability Insurance (5m GBP for any one event)

Motor Fleet Insurance

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-029231](#)

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## **Section V. Award of contract**

### **Contract No**

ORK052023

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

30 January 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Falcon Coach Hire Ltd

1 Silverburn Crecent, Bridge of Don

Aberdeen

AB238EW

Telephone

+44 1224772224

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £950,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

The total contract cost includes the options for 2 x 12 month extension periods.

(SC Ref:757398)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Kirkwall Sheriff Court

Sheriff Court House, Watergate

Kirkwall

KW15 1PD

Email

[kirkwall@scotcourts.gov.uk](mailto:kirkwall@scotcourts.gov.uk)

Country

United Kingdom