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Contract

## **Programme Consultancy for Digital Services for Patients and the Public (DSPP)**

Digital Health and Care Wales ("DHCW")

F20: Modification notice

Notice identifier: 2022/S 000-003892

Procurement identifier (OCID): ocds-h6vhtk-0315cf

Published 10 February 2022, 3:44pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Digital Health and Care Wales ("DHCW")

21 Cowbridge Road East

Cardiff

CF11 9AD

#### **Email**

[laura.panes@wales.nhs.uk](mailto:laura.panes@wales.nhs.uk)

#### **Telephone**

+44 2920502109

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://www.procurement.wales.nhs.uk>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0221](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221)

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Programme Consultancy for Digital Services for Patients and the Public (DSPP)

Reference number

P665

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

Across sites within the Digital Health and Care Wales (DHCW)

#### **II.2.4) Description of the procurement at the time of conclusion of the contract:**

A key objective of the healthier Wales Strategy is the development of digitalised patient facing services (DPS). The Welsh Government allocated funding within the Digital Priorities fund to expedite the delivery of these services and ensure that they are delivered consistently to all patients wherever they are receiving services across NHS Wales and has asked NWIS, the predecessor of DHCW to lead the programme delivery team. Given the key strategic objectives of the programme and the imperative to move forward at pace, DHCW appointed external consultants to develop a Business Plan and undertake initial set up tasks for this new Programme. The contract is intended to build upon these initial tasks to ensure that activities progress in accordance with the high level Programme Plan and that the key objectives set out in the Plan can be met, in parallel recruitment activities would be undertaken, to establish an in-house team.

#### **II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Duration in months

24

In the case of framework agreements, provide justification for any duration exceeding 4 years

N/A

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.2) Administrative information**

#### **IV.2.1) Contract award notice concerning this contract**

Notice number: [2020/S 184-445439](#)

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## **Section V. Award of contract/concession**

### **Contract No**

P665

### **Title**

Programme Consultancy for Digital Services for Patients and the Public (DSPP)

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract/concession award decision:**

7 September 2020

#### **V.2.2) Information about tenders**

The contract/concession has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

Spirit Public Sector Ltd

2 Plassey Square, Penarth

Cardiff

CF64 1HB

Email

[stephen.frith@spiritpublicsector.com](mailto:stephen.frith@spiritpublicsector.com)

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

**V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £700,000

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**Section VI. Complementary information**

**VI.3) Additional information**

This Contract was awarded via a further competition under the Digital Patient Services Partners Dynamic Purchasing System (DPS)

(WA Ref:118541)

**VI.4) Procedures for review**

**VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom

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## **Section VII: Modifications to the contract/concession**

### **VII.1) Description of the procurement after the modifications**

#### **VII.1.1) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **VII.1.3) Place of performance**

NUTS code

- UK - United Kingdom

Main site or place of performance

Across sites within DHCW

#### **VII.1.4) Description of the procurement:**

DHCW is seeking to increase the value of the contract to enable external resources to be secured to ensure progress can continue in the planning, development and launch of the NHS Wales app, while a competitive procurement is undertaken.

#### **VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Duration in months

3

In the case of framework agreements, provide justification for any duration exceeding 4 years:

N/A

#### **VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£290,000

#### **VII.1.7) Name and address of the contractor/concessionaire**

Spirit Public Sector Ltd

2 Plassey Square, Penarth

Cardiff

CF64 1HB

Email

[stephen.frith@spiritpublicsector.com](mailto:stephen.frith@spiritpublicsector.com)

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

## **VII.2) Information about modifications**

### **VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

Increase of contract value by 290,000. This provides sufficient contractual coverage up to 31st March 2022.

### **VII.2.2) Reasons for modification**

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

The request to increase the value is made on the basis that it has not been possible to step up the internal resources to take forward the Programme due to the ongoing Covid-19 Pandemic and the need to reprioritise Programme resources to address short-term requirements. Further specialist technical resources provided under this agreement are therefore required and it would be disproportionately costly and disruptive to an essential programme of work to seek alternative resources in the short-term. During this period the requirement to develop a Covid Booster App has also been added to the scope of the programme. This is an unforeseen development arising as a result of the pandemic

and changes in the government guidelines regarding the pandemic management and the vaccine programme. Additional resources have been utilised under the scope of this agreement to ensure that this priority requirement is addressed.

### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £700,000

Total contract value after the modifications

Value excluding VAT: £990,000