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Contract

T842 Understanding Society 2020 to 2025

University of Essex

F03: Contract award notice

Notice identifier: 2021/S 000-003880

Procurement identifier (OCID): ocds-h6vhtk-029690

Published 26 February 2021, 10:35am

Section I: Contracting authority

I.1) Name and addresses

University of Essex

Colchester

CO4 3SQ

Contact

Lisa Cherry

Email

procure@essex.ac.uk

Country

United Kingdom

NUTS code

UK - UNITED KINGDOM

Internet address(es)

Main address

www.essex.ac.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

T842 Understanding Society 2020 to 2025

Reference number

T842

II.1.2) Main CPV code

- 79310000 - Market research services

II.1.3) Type of contract

Services

II.1.4) Short description

Understanding Society: Managing the questionnaire scripting, fieldwork, data management and delivery of Understanding Society: The UK Household Longitudinal Study, 2020-2025. This includes three waves of the main-stage (interviewing adults in 26,000 households) and three waves of the Innovation Panel (interviewing adults in 1,500 households). The survey is mixed mode, using online, face-to-face (CAPI), and telephone (CATI) data collection modes.

For more information regarding the project please follow this link:

<https://www.understandingsociety.ac.uk/pin>

We are inviting potential bidders to a Pre-tender engagement meeting on Tuesday 8th October, at Church House, Westminster, London. To attend, please advise Jolanda James (Jolanda.james@essex.ac.uk) by Thursday 3rd October. Maximum 4 people per agency.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £24,000,000 / Highest offer: £28,500,000 taken into consideration

II.2) Description

II.2.2) Additional CPV code(s)

- 79314000 - Feasibility study
- 79311100 - Survey design services
- 79311200 - Survey conduction services

II.2.3) Place of performance

NUTS codes

- UK - UNITED KINGDOM

II.2.4) Description of the procurement

Understanding Society: The UK Household Longitudinal Study (UKHLS) is a major household panel survey funded by the Economic and Social Research Council with co-funding from some government departments. It includes three core annual mixed mode surveys – for the main sample – approximately 26,000 households interviewed continuously throughout the year - and the Innovation Panel (IP) – approximately 1,500 household interviewed spring/summer each year. In addition, we have a programme of continuous innovation both to improve the quality of data on the core surveys and to enhance the Study to extended samples and/or content. This invitation to tender covers activities associated with data collection for waves 13 to 15 of the main survey and waves 15 to 17 of the IP. This includes the 'core' annual surveys, but also a number of enhancements:(1) A boost to the general population sample of 10,000 productive households at Wave 13; (2) A refreshment sample of around 500 households added to the Innovation Panel at IP17; (3) The inclusion at Wave 14 of additional households who are associated with the core sample, such as separated or co-parenting parents who are not in sample; (4) An online survey of sample members who are identified as emigrating from the UK(to be developed during Wave 12). In addition, we ask bidders to provide information about their capacity and capability on other parts of the project which may be taken up in the future: (5) Biomarker collection at Wave 15(subject to additional funding); (6) A regular between-wave data collection exercise to identify key events that have happened to the sample member, with appropriate follow-up surveys (subject to additional funding); and(7) A parallel pregnancy study, in which sample members who become pregnant are followed up and invited to participate in one or two data collection exercises, including online and in-person interviewing, and biomarker collection (subject to additional funding). The budget for the core study, including the Innovation Panels and enhancements 1-4 is £28 million including VAT. If the other enhancements are funded, the budget may be up to£36 million, including VAT.The fieldwork period for the main-stage of Understanding Society Wave 13 will start in early January 2021 and the sample will be issued over two calendar years. Wave 14 will start in early January 2022, and

Wave 15 in early January 2023 – thus there will be an overlapping fieldwork design. Depending on the experience of the Survey Organisation(s), there may be a pilot survey in September 2020. The fieldwork period for the annual Innovation Panel will start in late May and run through to mid-September, with IP15 being conducted in 2022. Understanding Society is a mixed mode survey using online, face-to-face (CAPI), and telephone (CATI) data collection. Survey Organisations need to be able to demonstrate their ability to manage mixed mode surveys, while maintaining interviewer motivation and capacity for high quality face-to-face interviews still required. The Understanding Society questionnaire is multi-topic, collecting information from everyone in the household aged over 10, including housing circumstances, education, health, employment, income and attitudes and opinions. As a longitudinal study we also aim to follow those who change address and interview them in their new household, along with those they are living with. We also aim to interview new entrants who move in within Understanding Society sample member. In terms of the continuous nature of fieldwork, Understanding Society demands significant capacity from the organisation(s) that are employed to engage with respondents in the study. Given the complexity of the sample and questionnaire, it is vital the Survey Organisations have demonstrable effective QC processes across all activities and are able to supply data files in a timely manner to the highest standards.

II.2.5) Award criteria

Cost criterion - Name: Cost / Weighting: 20

Cost criterion - Name: Quality / Weighting: 80

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2019/S 216-530535](#)

Section V. Award of contract

Contract No

T842

Title

T842 Understanding Society: The UK Household Longitudinal Study, 2020-2025

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 November 2020

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Kantar

TNS House, Westgate,

London

W5 1UA

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £24,000,000 / Highest offer: £28,500,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The Royal Courts of Justice

London

WC2A 2LL

Country

United Kingdom