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Contract

Contract for the supply of a bus communications and information system and related services

London Bus Services Limited ("LBSL")

F20: Modification notice

Notice identifier: 2023/S 000-003878

Procurement identifier (OCID): ocids-h6vhtk-03a3ec

Published 8 February 2023, 2:03pm

Section I: Contracting authority/entity

I.1) Name and addresses

London Bus Services Limited ("LBSL")

5 ENDEAVOUR SQUARE

LONDON

E201JN

Contact

Inez Cifuentes

Email

v_InezCifuentes@tfl.gov.uk

Telephone

+44 7525984562

Country

United Kingdom

Region code

UKI - London

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.tfl.gov.uk>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Contract for the supply of a bus communications and information system and related services

Reference number

PRO0985

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.2) Description

II.2.2) Additional CPV code(s)

- 32427000 - Network system
- 34923000 - Road traffic-control equipment

- 34928000 - Road furniture
- 34970000 - Traffic-monitoring equipment
- 44316400 - Hardware
- 48610000 - Database systems
- 48800000 - Information systems and servers
- 51611100 - Hardware installation services
- 63712000 - Support services for road transport
- 72230000 - Custom software development services
- 72240000 - Systems analysis and programming services
- 72250000 - System and support services
- 72260000 - Software-related services
- 72310000 - Data-processing services
- 72320000 - Database services
- 72400000 - Internet services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement at the time of conclusion of the contract:

In 2005 LBSL (a subsidiary of Transport for London (TfL)) awarded a 10-year contract to Siemens for the bus communication system known as iBus (the Contract). The Contract was novated to Trapeze in October 2009, when Trapeze purchased the relevant business. In 2015, the parties agreed to extend the Contract from May 2015 for up to 7 years, such that it would terminate in May 2022.

TfL is competitively procuring the next generation system, iBus2, under the Public Contracts Regulations 2015 (PCR). The iBus2 procurement comprises two lots: the on-bus systems and the back-office systems (Trapeze currently provides the equivalent of both of these services under the Contract). Earlier in 2022, LBSL and Trapeze agreed to extend the Contract for a period of up to a further 5 years until May 2027 in order to allow for completion of the iBus2 procurement and an orderly and low-risk transition to the resulting new arrangements (see Modification Notices 2022/S 000-011568 and 2022/S

000-017432 for further details). TfL and Trapeze agreed to a variation of the iBus contract, specifically CCN671 to provide further support to TfL's existing Legacy London Reporting Database (LRD) ("Variation"). This modification notice relates to that Variation.

As explained at section VII.2 below, LBSL considers that the Variation benefits from the exemption for "additional services" set out in Regulation 72(1)(b) of the PCR. This exemption allows for the non-competitive procurement of additional services that have become necessary, where a change of contractor cannot be made for economic or technical reasons and where such a change would cause significant inconvenience or duplication of costs.

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

58

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Contract award notice concerning this contract

Notice number: [2005/S 092-090618](#)

Section V. Award of contract/concession

Contract No

PRO0985

Title

Contract for the supply of a bus communications and information system and related services

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

4 May 2005

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Trapeze ITS Switzerland GmbH Limited

Industrieplatz 3

Neuhausen am Rheinfall

8212

Country

Switzerland

NUTS code

- CH - Switzerland

Trapeze ITS Switzerland GmbH Limited

CH-290.4.016.518-7

The contractor/concessionaire is an SME

No

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £162,400,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court (England, Wales and Northern Ireland)

London

Country

United Kingdom

Internet address

<https://judiciary.gov.uk>

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

VII.1.2) Additional CPV code(s)

- 32427000 - Network system
- 34923000 - Road traffic-control equipment
- 34970000 - Traffic-monitoring equipment
- 35000000 - Security, fire-fighting, police and defence equipment
- 44316400 - Hardware
- 48610000 - Database systems
- 48800000 - Information systems and servers
- 51611100 - Hardware installation services
- 63712000 - Support services for road transport
- 72230000 - Custom software development services

- 72240000 - Systems analysis and programming services
- 72250000 - System and support services
- 72260000 - Software-related services
- 72310000 - Data-processing services
- 72320000 - Database services
- 72400000 - Internet services

VII.1.3) Place of performance

NUTS code

- UKI - London

VII.1.4) Description of the procurement:

In 2005 LBSL awarded a 10-year contract to Siemens for the bus communication system known as iBus (the Contract). The Contract was novated to Trapeze in October 2009, when Trapeze purchased the relevant business. Since the original procurement, there have been additional modifications. Please see the description given at section II.2.4 above for further details of the Contract.

The Variation will include licenses for the further System and Service Charge (support) of TfL's bespoke Legacy LRD. The Legacy LRD is included in the original scope of the Contract; however, the further support services provided via this Variation are not. The LRD is a business-critical component of iBus, used for Operational Reports including payments to Bus Operating Companies. The Legacy LRD requires further ongoing support to facilitate the necessary reporting and payments to Bus Operators and to assist with the transition to iBus2.

The Variation will be on the Contract's existing terms. Please see the description given at section VII.2.1 below for further details of the modifications associated with the Variation.

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

58

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£477,860.69

VII.1.7) Name and address of the contractor/concessionaire

Trapeze ITS Switzerland GmbH Limited

Industrieplatz 3

Neuhausen am Rheinfall

8212

Country

Switzerland

NUTS code

- CH - Switzerland

Trapeze ITS Switzerland GmbH Limited

CH-290.4.016.518-7

The contractor/concessionaire is an SME

No

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

As explained in section II.2.4 above, in 2005 LBSL (a subsidiary of TfL) awarded a 10-year contract to Siemens for the bus communication system known as iBus (the Contract). The Contract was novated to Trapeze in October 2009, when Trapeze purchased the relevant business. In 2015, the parties agreed to extend the Contract from May 2015 for up to 7 years, such that it would terminate in May 2022.

TfL is competitively procuring the next generation system, iBus2, under the Public Contracts Regulations 2015 (PCR). The iBus2 procurement comprises two lots: the on-bus systems and the back-office systems (Trapeze currently provides the equivalent of

both of these services under the Contract). Earlier in 2022, LBSL and Trapeze agreed to extend the Contract for a period of up to a further 5 years until May 2027 in order to allow for completion of the iBus2 procurement and an orderly and low-risk transition to the resulting new arrangements (see Modification Notices 2022/S 000-011568 and 2022/S 000-017432 for further details).

TfL and Trapeze agreed to a variation of the iBus contract, specifically CCN671 to provide further support to TfL's existing Legacy London Reporting Database (LRD) ("Variation"). This modification notice relates to that Variation.

LBSL considers that the Variation benefits from the exemption for "additional services" that is laid down in Regulation 72(1)(b) of the PCR.

The LRD is an existing service within the iBus contract. The provision of additional legacy System Support to the LRD has become necessary for LBSL to ensure continuation of the Operational Reporting while the procurement of iBus2 is completed. Once iBus2 is in place the Operational Reports will be provided via a Data feed from the new LRD into iBus2.

Although, a New LRD system exists which is also provided by Trapeze, it does not provide all of the necessary reporting required under the Contract. Therefore, the additional support is needed to keep the Legacy LRD running alongside the New LRD to deliver these reports.

The continued ongoing support to the LRD will enable a low-risk transition to the new LRD and iBus2 services. As noted above, the legacy LRD is required to provide Bus Operator Operational Reports until the iBus2 services are in place because the new LRD does not provide sufficient reporting capabilities. Once completed, LBSL will be able to turn off the Legacy LRD and it will be descoped from the iBus contract. For more details of the reasons, please see section VII.2.2 below.

VII.2.2) Reasons for modification

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

Due to the proprietary nature of the LRD, it isn't possible for another contractor to provide the support services to the Legacy LRD. Additionally, given the complexity of the iBus system including the bespoke Legacy LRD service which has been created by Trapeze, it is not feasible for LBSL to procure a different contractor to support its out of support bespoke LRD in a way that safeguards the continued operation of LBSL's iBus (and wider bus) services.

LBSL has concerns relating to the interoperability of any new LRD solution that includes Operational Reporting. Because the LRD is bespoke, including its RS layer, the required support and reporting can only be provided by the current Supplier.

This modification will mitigate significant risks to operational services. Without these services LBSL performance reporting may be inaccurate, which may have significant financial implications for LSBL. Specifically, the Variation will enable LBSL to continue to monitor, manage and report on bus services across London until the current iBus contract end date, which could potentially be 4 May 2027.

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £317,690,862

Total contract value after the modifications

Value excluding VAT: £317,690,862