

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/003854-2021>

Contract

Cleaning, Catering (Hostess) and Portering Services

Norfolk Community Health and Care
Norfolk Community Health and Care

F03: Contract award notice

Notice identifier: 2021/S 000-003854

Procurement identifier (OCID): ocds-h6vhtk-029676

Published 25 February 2021, 6:32pm

Section I: Contracting authority

I.1) Name and addresses

Norfolk Community Health and Care

Norwich Community Hospital, Bowthorpe Road

Norwich

NR2 3TU

Email

steven.worley@nchc.nhs.uk

Telephone

+44 1603785866

Country

United Kingdom

NUTS code

UKH1 - East Anglia

Internet address(es)

Main address

www.norfolkcommunityhealthandcare.nhs.uk

Buyer's address

www.norfolkcommunityhealthandcare.nhs.uk

I.1) Name and addresses

Norfolk Community Health and Care

Norwich Community Hospital, Bowthorpe Road

Norwich

NR2 3TU

Email

steven.worley@nchc.nhs.uk

Country

United Kingdom

NUTS code

UKH1 - East Anglia

Internet address(es)

Main address

<https://www.norfolkcommunityhealthandcare.nhs.uk/>

I.2) Information about joint procurement

The contract involves joint procurement

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Cleaning, Catering (Hostess) and Portering Services

Reference number

383655380

II.1.2) Main CPV code

- 79993100 - Facilities management services

II.1.3) Type of contract

Services

II.1.4) Short description

The Authority have established a framework agreement for cleaning, catering and portering services to replace the current, bundled service contracts held by Norfolk Community Health and Care, and Norfolk and Suffolk Foundation Trust.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £60,000,000

II.2) Description

II.2.1) Title

Cleaning Services

Lot No

1

II.2.2) Additional CPV code(s)

- 90910000 - Cleaning services

II.2.3) Place of performance

NUTS codes

- UKH1 - East Anglia

Main site or place of performance

East Anglia

II.2.4) Description of the procurement

This lot of the framework is for cleaning services within the NHS. As such, cleaning services required include the following: scheduled and reactive cleaning; deep/periodic cleans; discharge, terminal and clinical cleaning; spillage cleaning; specialist cleaning and waste handling.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Cost criterion - Name: Cost / Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Catering (Hostess) Services

Lot No

Lot 2

II.2.2) Additional CPV code(s)

- 55520000 - Catering services

II.2.3) Place of performance

NUTS codes

- UKH1 - East Anglia

Main site or place of performance

East Anglia

II.2.4) Description of the procurement

This lot of the framework is for Catering (Hostess) Services for all inpatient wards across NCHC and NSFT sites. These services are based on the reheating of pre-prepared cook-chill and cook-freeze meals.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Cost criterion - Name: Cost / Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Portering Services

Lot No

Lot 3

II.2.2) Additional CPV code(s)

- 98341120 - Portering services

II.2.3) Place of performance

NUTS codes

- UKH1 - East Anglia

Main site or place of performance

East Anglia

II.2.4) Description of the procurement

This lot of the framework is for portering services across a number of NCHC and NSFT sites.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Cost criterion - Name: Cost / Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2019/S 100-242303](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 February 2021

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

G4S Facilities Management

5th Floor Southside, 105 Victoria Street London

London

SW1E 6QT

Telephone

+44 2087707000

Country

United Kingdom

NUTS code

- UKI - LONDON

National registration number

03333860

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £60,000,000

Total value of the contract/lot: £60,000,000

Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=573670582>

GO Reference: GO-2021225-PRO-17845406

VI.4) Procedures for review

VI.4.1) Review body

Norfolk Community Health and Care

Bowthorpe Road

Norwich

NR2 3TU

Telephone

+44 1603785866

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Norfolk Community Health and Care

Bowthorpe Road

Norwich

NR2 3TU

Telephone

+44 1603785866

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Norfolk Community Health and Care

Bowthorpe Road

Norwich

NR2 3TU

Telephone

+44 1603785866

Country

United Kingdom