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Contract

## **Cleaning, Catering (Hostess) and Portering Services**

Norfolk Community Health and Care  
Norfolk Community Health and Care

F03: Contract award notice

Notice identifier: 2021/S 000-003854

Procurement identifier (OCID): ocds-h6vhtk-029676

Published 25 February 2021, 6:32pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Norfolk Community Health and Care

Norwich Community Hospital, Bowthorpe Road

Norwich

NR2 3TU

#### **Email**

[steven.worley@nchc.nhs.uk](mailto:steven.worley@nchc.nhs.uk)

#### **Telephone**

+44 1603785866

#### **Country**

United Kingdom

#### **NUTS code**

UKH1 - East Anglia

**Internet address(es)**

Main address

[www.norfolkcommunityhealthandcare.nhs.uk](http://www.norfolkcommunityhealthandcare.nhs.uk)

Buyer's address

[www.norfolkcommunityhealthandcare.nhs.uk](http://www.norfolkcommunityhealthandcare.nhs.uk)

**I.1) Name and addresses**

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Norwich Community Hospital, Bowthorpe Road

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**Country**

United Kingdom

**NUTS code**

UKH1 - East Anglia

**Internet address(es)**

Main address

<https://www.norfolkcommunityhealthandcare.nhs.uk/>

**I.2) Information about joint procurement**

The contract involves joint procurement

#### **I.4) Type of the contracting authority**

Body governed by public law

#### **I.5) Main activity**

Health

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### **Section II: Object**

#### **II.1) Scope of the procurement**

##### **II.1.1) Title**

Cleaning, Catering (Hostess) and Portering Services

Reference number

383655380

##### **II.1.2) Main CPV code**

- 79993100 - Facilities management services

##### **II.1.3) Type of contract**

Services

##### **II.1.4) Short description**

The Authority have established a framework agreement for cleaning, catering and portering services to replace the current, bundled service contracts held by Norfolk Community Health and Care, and Norfolk and Suffolk Foundation Trust.

##### **II.1.6) Information about lots**

This contract is divided into lots: Yes

##### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £60,000,000

#### **II.2) Description**

### **II.2.1) Title**

Cleaning Services

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 90910000 - Cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UKH1 - East Anglia

Main site or place of performance

East Anglia

### **II.2.4) Description of the procurement**

This lot of the framework is for cleaning services within the NHS. As such, cleaning services required include the following: scheduled and reactive cleaning; deep/periodic cleans; discharge, terminal and clinical cleaning; spillage cleaning; specialist cleaning and waste handling.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Cost criterion - Name: Cost / Weighting: 40

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Catering (Hostess) Services

Lot No

Lot 2

### **II.2.2) Additional CPV code(s)**

- 55520000 - Catering services

### **II.2.3) Place of performance**

NUTS codes

- UKH1 - East Anglia

Main site or place of performance

East Anglia

### **II.2.4) Description of the procurement**

This lot of the framework is for Catering (Hostess) Services for all inpatient wards across NCHC and NSFT sites. These services are based on the reheating of pre-prepared cook-chill and cook-freeze meals.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Cost criterion - Name: Cost / Weighting: 40

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Portering Services

Lot No

Lot 3

**II.2.2) Additional CPV code(s)**

- 98341120 - Portering services

**II.2.3) Place of performance**

NUTS codes

- UKH1 - East Anglia

Main site or place of performance

East Anglia

**II.2.4) Description of the procurement**

This lot of the framework is for portering services across a number of NCHC and NSFT sites.

**II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Cost criterion - Name: Cost / Weighting: 40

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2019/S 100-242303](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 February 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

G4S Facilities Management

5th Floor Southside, 105 Victoria Street London

London

SW1E 6QT

Telephone

+44 2087707000

Country

United Kingdom

NUTS code

- UKI - LONDON

National registration number

03333860

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £60,000,000

Total value of the contract/lot: £60,000,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=573670582>

GO Reference: GO-2021225-PRO-17845406

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Norfolk Community Health and Care

Bowthorpe Road

Norwich

NR2 3TU

Telephone

+44 1603785866

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

Norfolk Community Health and Care

Bowthorpe Road

Norwich

NR2 3TU

Telephone

+44 1603785866

Country

United Kingdom

**VI.4.4) Service from which information about the review procedure may be obtained**

Norfolk Community Health and Care

Bowthorpe Road

Norwich

NR2 3TU

Telephone

+44 1603785866

Country

United Kingdom