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Contract

Comprehensive Total Facilities Management of the University of Southampton Primary Data Centre

UNIVERSITY OF SOUTHAMPTON

F03: Contract award notice

Notice identifier: 2022/S 000-003850

Procurement identifier (OCID): ocds-h6vhtk-02aac9

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Section I: Contracting authority

I.1) Name and addresses

UNIVERSITY OF SOUTHAMPTON

BUILDING 37, HIGHFIELD CAMPUS, UNIVERSITY ROAD

Southampton

SO17 1BJ

Contact

Tom Whitaker

Email

procurement@soton.ac.uk

Country

United Kingdom

NUTS code

UKJ32 - Southampton

Internet address(es)

Main address

<https://in-tendhost.co.uk/universityofsouthampton/aspx/Home>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Comprehensive Total Facilities Management of the University of Southampton Primary Data Centre

Reference number

2020UoS-0169

II.1.2) Main CPV code

- 72514100 - Facilities management services involving computer operation

II.1.3) Type of contract

Services

II.1.4) Short description

The University of Southampton was previously seeking suitably experienced service providers who were able to successfully manage the University of Southampton's primary data centre at Astro House. This site is the University of Southampton's main data centre and houses business-critical IT equipment that is used to provide business and operational continuity throughout the entire organisation. Services under the scope of this contract include;

- Engineering Services - to include a dedicated on-site engineer
- Security Services
- Cleaning Services
- Grounds and Garden Maintenance Services
- Waste Services
- Building Fabric Maintenance
- Full maintenance of the equipment register

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,368,005.58

II.2) Description

II.2.2) Additional CPV code(s)

- 72514300 - Facilities management services for computer systems maintenance

II.2.3) Place of performance

NUTS codes

- UKJ35 - South Hampshire

II.2.4) Description of the procurement

The University of Southampton was seeking suitably experienced service providers who were able to successfully manage the University of Southampton's primary data centre at Astro House. This site is the University of Southampton's main data centre and houses business-critical IT equipment that is used to provide business and operational continuity throughout the entire organisation. The service proposal includes the comprehensive management of services at the location and will include, but is not limited to, the following:

- Engineering Services - to include a dedicated on-site engineer
- Security Services - Manned security is to be provided 24 hours per day 365 days per year
- Cleaning Services - to be provided Monday to Friday
- Grounds and Garden Maintenance Services - as detailed in annex 4 of the Service Specification (File 4)
- Waste Services - as detailed in annex 5 of the Service Specification (File 4)
- Building Fabric Maintenance - To maintain the building specification as per the requirements set out in Annex 6 of the Service Specification (File 4)

- Full maintenance of the equipment register - The on-site engineer will maintain, on site, a stock of critical spares to support repairs of the mechanical and electrical equipment and infrastructure

This is a fully comprehensive contract and a limit is set of £10,000 per single instance of repair and replacement of parts, not including consumable maintenance items. Details of any item exceeding this limit will be presented to the University for consideration. The elements listed below do not require a fully comprehensive support and the university is seeking proposals from bidders to provide these services on a cost effect basis:

- Cleaning services
- Pest control
- Landscaping
- Waste services
- Building maintenance, for which a limit of responsive first fix is set at £1,500 per single instance of repair or replacement of damaged or defective items.

Planned Preventative Maintenance (PPM) Requirements

All assets shall be serviced based on the general standards and guidance as contained within the SFG20 for data centres. The SFG standard has been selected due to its regular use in the M&E sector thereby enabling transparency in the University's requirements and continuity in both service and contract management procedures.

<https://www.sfg20.co.uk/>

II.2.5) Award criteria

Quality criterion - Name: Qualitative Response / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-009048](#)

Section V. Award of contract

Contract No

2020UoS-0169

Title

Comprehensive Total Facilities Management of the University of Southampton Primary Data Centre

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 October 2021

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

BGIS Global Integrated Solutions Limited

Suite 1, 3rd Floor, 11-12 St. James Square, London, England

London

SW1Y 4LB

Country

United Kingdom

NUTS code

- UKI - London

Internet address

<https://www.bgis.com/>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £3,300,000

Total value of the contract/lot: £3,368,005.58

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

University of Southampton

Building 37, Room 3049

Southampton

SO17 1BJ

Email

procurement@soton.ac.uk

Country

United Kingdom

Internet address

<https://www.southampton.ac.uk/>