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Tender

Voice of the Employee

NHS Blood and Transplant

F02: Contract notice

Notice identifier: 2025/S 000-003837

Procurement identifier (OCID): ocds-h6vhtk-04dbea

Published 5 February 2025, 2:50pm

Section I: Contracting authority

I.1) Name and addresses

NHS Blood and Transplant

203 Longmead Rd, Avon

Bristol

BS16 7FG

Email

gavin.yarnold@nhsbt.nhs.uk

Country

United Kingdom

Region code

UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

Internet address(es)

Main address

<https://www.nhsbt.nhs.uk>

Buyer's address

<https://www.nhsbt.nhs.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Voice of the Employee

II.1.2) Main CPV code

- 79311200 - Survey conduction services

II.1.3) Type of contract

Services

II.1.4) Short description

Staff surveys IT platform

II.1.5) Estimated total value

Value excluding VAT: £460,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

NHSBT has a requirement to enhance the engagement with its workforce through the effective application of a “Voice of the Employee” (VoE) engagement platform.

This procurement activity is to deliver the Voice of the Employee (VoE) platform (part of the NHSBT employee life cycle). This platform shall be applied to survey, analyse, and track in real time the level of engagement of its employees. NHSBT people directorate has conducted research that has indicated that to effectively measure employee engagement, successful organisations must take a regular listening approach. This means:

- regularly connecting with colleagues to understand their views and working to regularly address issues and celebrate successes through engagement surveys.
- regularly reviewing this data as a team to agree on actions to take and regularly reviewing progress against actions;
- all of which is underpinned by a psychologically safe environment;

This allows organisations to identify areas for improvement and the impact changes make

improvements as they arise.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £460,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 May 2025

End date

30 April 2029

This contract is subject to renewal

Yes

Description of renewals

There is a 1 year extension option for renewal

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

5 March 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 5 September 2025

IV.2.7) Conditions for opening of tenders

Date

5 March 2025

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

High Court and Court of Appeal of England and Wales

Strand

London

WC2A 2LL

Email

internationalrelationsjudicialoffice@judiciary.uk

Country

United Kingdom

Internet address

<https://www.judiciary.uk/>