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Pipeline

Tamar Bridge Toll Collection Service

Cornwall Council

Plymouth City Council

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-003829

Procurement identifier (OCID): ocds-h6vhtk-060785 ([view related notices](#))

Published 16 January 2026, 11:49am

Scope

Reference

DN803005

Description

Tolls collected at the Tamar Bridge represent the major source of income for the Tamar Bridge and Torpoint Ferry which are operated and maintained as self-financing infrastructure. Despite offering a range of automated and cash-free payment options, a physical presence is still required in each of the five mixed mode toll lanes and to support our two automated lanes.

This high-profile 24/7/365 service has been contracted out since 1986, with the current contract expiring on 31 March 2027. The Authority seeks to procure a new arrangement with an initial contract term of three years, with optional extensions of up to five years in total, in any combination, giving a maximum possible duration of eight years.

The structure and flexibility of the extension options are necessary due to ongoing investigations into the potential implementation of an Open Road Tolling (ORT) system.

Introduction of ORT would directly affect future service requirements, and the potential for change requires that the Authority retain discretion over if, and for how long, the extension options are exercised.

The contract incorporates a cleaning requirement for the adjoining buildings, providing some onsite flexibility of resources for the appointed contractor.

It is envisaged that a TUPE transfer of staff will be necessary.

Total value (estimated)

- £7,050,080 excluding VAT
- £8,460,096 including VAT

Contract dates (estimated)

- 1 April 2027 to 31 March 2030
- Possible extension to 31 March 2035
- 8 years

Main category

Services

CPV classifications

- 63712311 - Bridge toll services
- 79941000 - Toll-collection services

Contract locations

- UKK41 - Plymouth

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

17 June 2026

Procedure

Procedure type

Open procedure

Above or below total value threshold

Above or equal to threshold

Contracting authorities

Cornwall Council

- Public Procurement Organisation Number: PYRH-9827-DWLP

County Hall

Truro

TR1 3AY

United Kingdom

Contact name: Mr James Howarth

Email: james.howarth@cornwall.gov.uk

Website: <http://www.cornwall.gov.uk>

Region: UKK30 - Cornwall and Isles of Scilly

Organisation type: Public authority - sub-central government

Plymouth City Council

- Public Procurement Organisation Number: PBQP-8499-TLMP

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Contact name: Mr James Howarth

Email: james.howarth@cornwall.gov.uk

Website: <http://www.plymouth.gov.uk>

Region: UKK41 - Plymouth

Organisation type: Public authority - sub-central government

Contact organisation

Contact Cornwall Council for any enquiries.