

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/003816-2025>

Tender

Cerner Millennium Electronic Patient Record Maternity Re-Implementation Services

Croydon Health Services NHS Trust

F02: Contract notice

Notice identifier: 2025/S 000-003816

Procurement identifier (OCID): ocds-h6vhtk-04dbdc

Published 5 February 2025, 1:41pm

Section I: Contracting authority

I.1) Name and addresses

Croydon Health Services NHS Trust

Croydon University Hospital, 530 London Road

Croydon

CR7 7YE

Contact

David Thomas

Email

david.thomas00@stgeorges.nhs.uk

Telephone

+49 7823738303

Country

United Kingdom

Region code

UKI62 - Croydon

Internet address(es)

Main address

<https://www.croydonhealthservices.nhs.uk/>

Buyer's address

<https://www.croydonhealthservices.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Cerner Millennium Electronic Patient Record Maternity Re-Implementation Services

II.1.2) Main CPV code

- 72263000 - Software implementation services

II.1.3) Type of contract

Services

II.1.4) Short description

Cerner Millennium Electronic Patient Record Maternity Re-Implementation Services

The Authority requires implementation services and support to the uplift of the Maternity element of its Cerner Millennium (Oracle Healthcare) Electronic Patient Record ("EPR") system installation, first implemented in 2015.

The required services will target improvements to usage and data quality issues with the current platform.

This uplift will be across the whole maternity department including community, and opportunities to digitise legacy items are to be availed of.

The delivery target for the Trust is as soon as possible subject to the safe and effective implementation of the solution in the Authority.

II.1.5) Estimated total value

Value excluding VAT: £200,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72260000 - Software-related services
- 72263000 - Software implementation services
- 72222300 - Information technology services
- 48814200 - Patient-administration system

II.2.3) Place of performance

NUTS codes

- UKI62 - Croydon

Main site or place of performance

Croydon University Hospital
12-18 Lennard Rd
Croydon
CR9 2RS

II.2.4) Description of the procurement

Cerner Millennium Electronic Patient Record Maternity Re-Implementation Services

The Authority requires implementation services and support to the uplift of the Maternity element of its Cerner Millenium (Oracle Healthcare) Electronic Patient Record (“EPR”) system installation, first implemented in 2015.

The required services will target improvements to usage and data quality issues with the current platform.

This uplift will be across the whole maternity department including community, and opportunities to digitise legacy items are to be availed of.

The delivery target for the Trust is as soon as possible subject to the safe and effective implementation of the solution in the Authority.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £200,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

6

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

7 March 2025

Local time

1:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 3 September 2025

IV.2.7) Conditions for opening of tenders

Date

7 March 2025

Local time

2:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

High Court and Court of Appeal of England and Wales

Strand

London

WC2A 2LL

Email

internationalrelationsrudicialoffice@judiciary.uk

Country

United Kingdom

Internet address

<https://www.judiciary.uk/>

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The contracting authority will operate a minimum 10 calendar day standstill period at the point information on the award of contract is communicated to Tenderers to provide time for unsuccessful tenderers to challenge the award before the contract entered into. Unsuccessful Tenderers shall be notified by the contracting authority as soon as possible after the decision is made as to the reasons why they were unsuccessful. The public contract regulations 2015 provide that aggrieved parties who have been harmed, or are at risk of harm, by breach of the rules, are to take action in the High Court (England & Wales).