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Contract

SC22135 - Electric Fastrack Bus Services

Kent County Council

F03: Contract award notice

Notice identifier: 2024/S 000-003816

Procurement identifier (OCID): ocds-h6vhtk-032faf

Published 6 February 2024, 10:17am

Section I: Contracting authority

I.1) Name and addresses

Kent County Council

Invicta House

Maidstone

ME14 1XX

Contact

Ms Milly Massy

Email

Milly.Massy@kent.gov.uk

Telephone

+44 3000422036

Country

United Kingdom

Region code

UKJ4 - Kent

Internet address(es)

Main address

<http://www.kent.gov.uk>

Buyer's address

<http://www.kent.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

SC22135 - Electric Fastrack Bus Services

Reference number

DN605914

II.1.2) Main CPV code

- 60112000 - Public road transport services

II.1.3) Type of contract

Services

II.1.4) Short description

The Council requires a utility services contract for the operation of electric Fastrack bus services, including:

- Fastrack bus depot – The bus operator will be required to provide the primary operational base for Fastrack staff and vehicles, with suitable facilities for both.
- Resource management – The bus operator will be required to manage staff recruitment, staff retention, and customer service levels.
- High quality customer service – The bus operator will be required to meet high customer service standards, as well as driver and vehicle quality standards.
- Dedicated electric bus fleet – The bus operator will procure and manage a new fleet of electric buses dedicated to providing Fastrack services.
- Ticketing services – The bus operator will receive and manage payment for bus tickets on-bus and off-bus.
- Electric Vehicle repairs and maintenance – The bus operator will be responsible for the ongoing repair and maintenance of the electric bus fleet.

The initial scope of the contract will be limited to the operation of the Fastrack Kent Thameside network, with the option of modifying the contract to include the option of

Fastrack Dover network (or similar cross-boundary services in/around Kent) at any stage throughout the contract period.

A full specification of the required services will be shared with successful Candidates as part of the Invitation to Tender. KCC will reserve the right to extend the Contract Period on one or more occasion (by three months' notice in writing served by KCC on the bus operator) provided the aggregate of any such extensions do not extend beyond an additional 5 years.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £120,000,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ4 - Kent

II.2.4) Description of the procurement

The Council requires a utility services contract for the operation of electric Fastrack bus services, including:

- Fastrack bus depot – The bus operator will be required to provide the primary operational base for Fastrack staff and vehicles, with suitable facilities for both.
- Resource management – The bus operator will be required to manage staff recruitment, staff retention, and customer service levels.
- High quality customer service – The bus operator will be required to meet high customer service standards, as well as driver and vehicle quality standards.
- Dedicated electric bus fleet – The bus operator will procure and manage a new fleet of electric buses dedicated to providing Fastrack services.
- Ticketing services – The bus operator will receive and manage payment for bus tickets on-bus and off-bus.

- Electric Vehicle repairs and maintenance – The bus operator will be responsible for the ongoing repair and maintenance of the electric bus fleet.

The initial scope of the contract will be limited to the operation of the Fastrack Kent Thameside network, with the option of modifying the contract to include the option of Fastrack Dover network (or similar cross-boundary services in/around Kent) at any stage throughout the contract period.

A full specification of the required services will be shared with successful Candidates as part of the Invitation to Tender. KCC will reserve the right to extend the Contract Period on one or more occasion (by three months' notice in writing served by KCC on the bus operator) provided the aggregate of any such extensions do not extend beyond an additional 5 years.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-020520](#)

Section V. Award of contract

Contract No

SC22135

Title

Electric Fastrack Bus Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

2 June 2023

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

London General Transport Services Ltd

Nottingham

SW19 0NG

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £120,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Kent County Council

Kent

Country

United Kingdom