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Tender

## **NHS Scotland National Uniform**

The Common Services Agency (more commonly known as NHS National Services Scotland) ("NSS")

F02: Contract notice

Notice identifier: 2021/S 000-003816

Procurement identifier (OCID): ocds-h6vhtk-028c21

Published 25 February 2021, 3:08pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The Common Services Agency (more commonly known as NHS National Services Scotland) ("NSS")

Gyle Square (NSS Head Office), 1 South Gyle Crescent

Edinburgh

EH12 9EB

#### **Contact**

Rebecca Cruickshanks

#### **Email**

[rebecca.cruickshanks@nhs.scot](mailto:rebecca.cruickshanks@nhs.scot)

#### **Telephone**

+44 1312756840

**Country**

United Kingdom

**NUTS code**

UKM - SCOTLAND

**Internet address(es)**

Main address

<http://www.nhsscotlandprocurement.scot.nhs.uk/>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA11883](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11883)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.publictenderscotland.publiccontractsscotland.gov.uk](http://www.publictenderscotland.publiccontractsscotland.gov.uk)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.publictenderscotland.publiccontractsscotland.gov.uk](http://www.publictenderscotland.publiccontractsscotland.gov.uk)

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

[www.publictenderscotland.publiccontractsscotland.gov.uk](http://www.publictenderscotland.publiccontractsscotland.gov.uk)

**I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

NHS Scotland National Uniform

Reference number

NP721-21

#### **II.1.2) Main CPV code**

- 18100000 - Occupational clothing, special workwear and accessories

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

Framework agreement for the supply of uniforms to all entities constituted pursuant to the national Health Service(Scotland)Act1978(i.e. all NHS Scotland Health Boards and the Authority or other NHS organisations established pursuant to the NHS(Scotland)Act1978)and any Integrated Joint Boards established pursuant to the Public Bodies(Joint Working)Scotland Act 2014.All Scottish Hospices

The NHS in Scotland requires a contractor to provide a national uniform set to NHS Scotland personnel including Scottish Ambulance Service and

students in health related training establishments throughout Scottish universities. The current national uniform set consists of core

garments: tunic, trousers and polo-shirts. Other garments include blouses, shirts, fleece and tailored trousers. The SAS core uniform

consists shirts, trousers, boots and helmets. The contractor must be able to receive and deliver garments to and from approximately 260

delivery locations plus many more delivery points throughout Scotland.

The successful contractor will be required to manufacture items to a set design and stringent quality specification which, whilst durable and fit for purpose, provides the NHS in Scotland with value for money. Current supply chain includes a supported business sub contract; the Authority intends for this to be continued.

#### **II.1.5) Estimated total value**

Value excluding VAT: £18,800,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 2

### **II.2) Description**

#### **II.2.1) Title**

NP721-21 NHS Scotland National Uniform

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 18110000 - Occupational clothing

#### **II.2.3) Place of performance**

NUTS codes

- UKM - SCOTLAND

Main site or place of performance

NHS Scotland and educational establishments throughout Scotland

#### **II.2.4) Description of the procurement**

The NHS in Scotland requires a contractor to provide a national uniform set to NHS Scotland personnel and students in health related training establishments throughout Scottish universities. The current national uniform set consists of core garments: tunic, trousers and polo-shirts. Other garments include blouses, shirts, fleece and tailored trousers. The contractor must be able to receive and deliver garments to and from approximately 130 delivery locations plus many more delivery points throughout Scotland.

The successful contractor will be required to manufacture items to a set design and stringent quality specification which, whilst durable and fit for purpose, provides the NHS in Scotland with value for money.

They will be required to manage the supply chain including arrangement of transportation, storage and distribution, along with managing order fulfilment and customer returns. The successful contractor will also be expected to operate an end to end intelligent stock management and order fulfilment system to ensure that short customer delivery timescales can be adhered to.

Interested suppliers should note there is a supported business sub contract in the current framework and supply chain and the Authority intends to continue this in the new framework - further information will be provided in the tender documentation.

#### **II.2.5) Award criteria**

Quality criterion - Name: Technical / Weighting: 30

Price - Weighting: 70

#### **II.2.6) Estimated value**

Value excluding VAT: £16,000,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 December 2021

End date

30 November 2027

This contract is subject to renewal

Yes

Description of renewals

2 x 12 month extensions

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

NHS Scotland - Scottish Ambulance Service

Lot No

2

#### **II.2.2) Additional CPV code(s)**

- 18110000 - Occupational clothing

#### **II.2.3) Place of performance**

NUTS codes

- UKM - SCOTLAND

Main site or place of performance

Scottish Ambulance Service Sites throughout Scotland

#### **II.2.4) Description of the procurement**

The NHS in Scotland requires a contractor to provide a national uniform set to NHS

Scotland Scottish Ambulance Service (SAS) personnel throughout various site throughout Scotland. The current SAS uniform set consists of core garments: shoes/boots, trousers, shirts, helmets, gloves, soft-shell jackets, sliders and epaulettes. The contractor must be able to receive and deliver garments to and from approximately 130 delivery locations plus many more delivery points throughout Scotland.

The successful contractor will be required to manufacture items to a set design and stringent quality specification which, whilst durable and fit for purpose, provides the NHS in Scotland with value for money.

They will be required to manage the supply chain including arrangement of transportation, storage and distribution, along with managing order fulfilment and customer returns. The successful contractor will also be expected to operate an end to end intelligent stock management and order fulfilment system to ensure that short customer delivery timescales can be adhered to.

#### **II.2.5) Award criteria**

Quality criterion - Name: Technical / Weighting: 30

Price - Weighting: 70

#### **II.2.6) Estimated value**

Value excluding VAT: £2,800,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 December 2021

End date

30 November 2027

This contract is subject to renewal

Yes

Description of renewals

2 x 12 month extensions

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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### **Section III. Legal, economic, financial and technical information**

#### **III.1) Conditions for participation**

##### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

##### **III.1.3) Technical and professional ability**

List and brief description of selection criteria

Tenderers are required to be members of SEDEX and the ETI.

All tendered services and products must fully comply with the NHS Requirement in the tender documents.

Minimum level(s) of standards possibly required

A number of the technical requirements are mandatory-these are detailed in the contract/tender documentation

#### **III.2) Conditions related to the contract**

##### **III.2.2) Contract performance conditions**

Detail provided in tender documents



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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 2

In the case of framework agreements, provide justification for any duration exceeding 4 years:

The contractor maybe required to make a considerable investmentin its supply chain to enable the manufacture, transport, storage, distribution and order fulfilment of uniform items. A 6-year frameworkwith the option to extend for a further 2 x 12 months will improve the Return On Investment for suppliers.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-001227](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

9 April 2021

Local time

10:00am

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

9 April 2021

Local time

10:00am

Place

Via Public Contracts Scotland portal

Information about authorised persons and opening procedure

National Procurement personnel

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

The estimated value range referred to in this notice is for the whole framework duration including optional extension periods. It is an estimate and no guarantees can be provided that the anticipated value will be met.

The list of Contracting Authorities listed in this Contract Notice may, during the duration of the agreement, be changed to take into account

additional or alternative NHS Scotland bodies and/or Universities which may come into being during the term of the proposed Framework

Agreement and whose staff or students may

require to wear NHS Scotland uniform items.

The successful contractor will be required to manufacture items to a specified design and in accordance with stringent quality requirements.

As part of the tender process samples will require to be manufactured, and these will be tested, at each contractor's cost, by the Authority's

independent third party testing facility.

The buyer is using PCS-Tender to conduct this ITT exercise. The procurement contract reference is NP721-21.

Anticipated contract value of 18,800,000 is based on an anticipated duration of 6 years plus two 12 month extension periods with an annual

value of approximately 2.35m

A summary of the expected community benefits has been provided as follows:

The Statement of Requirements will detail the Community Benefit background and objectives. The contract will mandate that suppliers

respond in its tender outlining current Community Benefits and proposals if successful and mandating that they support the overall

Community Benefit concept and process including a contract and supplier management process post award.

The buyer is using PCS-Tender to conduct this ITT exercise. The Project code is 17741. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2343>

A sub-contract clause has been included in this contract. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2363>

Community benefits are included in this requirement. For more information see:  
<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2361>

A summary of the expected community benefits has been provided as follows:

A summary of the expected community benefits has been provided as follows:

The Public Sector in Scotland is committed to the delivery of high quality public services, and recognises that this is critically dependent on

a workforce that is well-rewarded, well-motivated, well-led, has access to appropriate opportunities for training and skills

development, diverse and engaged in decision making. These factors are also important for workforce recruitment and retention, and thus

continuity of service.

(SC Ref:644569)

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

Edinburgh Sheriff Court

Sheriff Court House, 27 Chambers Street

Edinburgh

EH1 1LB

Email

[edinburgh@scotcourts.gov.uk](mailto:edinburgh@scotcourts.gov.uk)

Telephone

+44 1312252525

Country

United Kingdom

### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

Precise information on deadline(s) for review procedures:

The authority will notify economic operators who submitted a tender or (where no deselection notification has previously been made)

applied to be selected to tender, of its decision to award the framework agreement which notification will contain among other information,

a summary of the reasons why the economic operator was unsuccessful. The notification will incorporate a 'standstill period' of a

minimum of 10 clear calendar days (or a minimum of 15 if the communication method used is not electronic) between the date on which

the authority despatches the notice(s) and the date on which the authority proposes to conclude the relevant framework agreement. The

bringing of court proceedings against the authority during the standstill period will automatically continue the prohibition on entering into

the framework agreement until the court proceedings are determined, discontinued or disposed of, or the court, by interim order, brings to

an end the prohibition. The remedies that may be awarded by the courts before the framework agreement has been entered into include the

setting aside of the decision to award the framework agreement to the winning tenderer(s). The bringing of court proceedings against the

authority after the framework agreement has been entered into will not affect the framework agreement unless grounds for the imposition

of special penalties under the Public Contracts (Scotland) Regulations 2015 can be established. Otherwise the remedies that may be

awarded by the courts where the framework agreement has been entered into are limited to the award of damages. Economic operators are

entitled to write to the authority after receipt of the notification should they require further clarification. The authority will respond within

15 days of such a written request, but it should be noted that receipt by the authority of such request during the standstill period may not

prevent the authority from awarding the framework agreement following the expiry of the standstill period. Economic operators should

approach the contracting authority in the first instance. However, the only formal remedy is to apply to the courts:

An economic operator that suffers or is at risk of suffering, loss or damage attributable to a breach of duty under the Public

Contracts(Scotland) Regulations 2015 or the Procurement Reform (Scotland) Act 2014, may bring proceedings in the Sheriff Court or the

Court of Session.

#### **VI.4.4) Service from which information about the review procedure may be obtained**

Court of Session

Parliament House, Parliament Square

Edinburgh

EH1 1RQ

Country

United Kingdom