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Tender

## West Yorkshire Transport Insights Survey

West Yorkshire Combined Authority

F02: Contract notice

Notice identifier: 2025/S 000-003811

Procurement identifier (OCID): ocds-h6vhtk-04dbd7

Published 5 February 2025, 1:16pm

### Section I: Contracting authority

#### I.1) Name and addresses

West Yorkshire Combined Authority

Wellington House, 40-50 Wellington Street

Leeds

LS1 2DE

#### Contact

Andy Serotsky

#### Email

[andrew.serotsky@westyorks-ca.gov.uk](mailto:andrew.serotsky@westyorks-ca.gov.uk)

#### Telephone

+44 0113123456

#### Country

United Kingdom

**Region code**

UKE4 - West Yorkshire

**National registration number**

8876556

**Internet address(es)**

Main address

<https://www.westyorks-ca.gov.uk>

Buyer's address

<https://yortender.eu-supply.com/ctm/Company/CompanyInformation/Index/103257>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://uk.eu-supply.com/app/rfq/rwlentrance\\_s.asp?PID=89186&B=UK](https://uk.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=89186&B=UK)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[https://uk.eu-supply.com/app/rfq/rwlentrance\\_s.asp?PID=89186&B=UK](https://uk.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=89186&B=UK)

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

West Yorkshire Transport Insights Survey

#### **II.1.2) Main CPV code**

- 79311210 - Telephone survey services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The West Yorkshire Combined Authority (“Authority”) requires an organisation to undertake telephone surveys as part of the Transport Insights Survey. These surveys must be conducted with a representative sample of West Yorkshire residents. Although operation data provides information on various transport modes in West Yorkshire, the Transport Insights Survey is required to understand the impact of the existing transport modes on West Yorkshire residents’ travel choices. Understanding and tracking people’s perceptions of public transport via the survey will help the authority to better understand and plan for the changes in travel patterns.

#### **II.1.5) Estimated total value**

Value excluding VAT: £200,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 79311000 - Survey services
- 79342310 - Customer survey services
- 79342311 - Customer satisfaction survey

### **II.2.3) Place of performance**

NUTS codes

- UKE4 - West Yorkshire

#### **II.2.4) Description of the procurement**

The West Yorkshire Combined Authority (“Authority”) requires an organisation to undertake telephone surveys as part of the Transport Insights Survey. These surveys must be conducted with a representative sample of West Yorkshire residents. Although operation data provides information on various transport modes in West Yorkshire, the Transport Insights Survey is required to understand the impact of the existing transport modes on West Yorkshire residents’ travel choices. Understanding and tracking people’s perceptions of public transport via the survey will help the authority to better understand and plan for the changes in travel patterns.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £200,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 April 2025

End date

2 October 2028

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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### **Section III. Legal, economic, financial and technical information**

#### **III.1) Conditions for participation**

##### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

##### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

7 March 2025

Local time

1:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

7 March 2025

Local time

1:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of England and Wales

London

Country

United Kingdom