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Tender

# **Provision of Recruitment CRM system**

Commercial Services Kent Ltd

F02: Contract notice

Notice identifier: 2021/S 000-003807

Procurement identifier (OCID): ocds-h6vhtk-029647

Published 25 February 2021, 2:44pm

## **Section I: Contracting authority**

## I.1) Name and addresses

Commercial Services Kent Ltd

Head Office, 1 Abbey Wood Group, Kings Hill

West Malling

**ME19 4YT** 

#### Contact

Mr Ian Day

#### **Email**

CSGprocurement@csltd.org.uk

### **Telephone**

+44 1622236697

#### Country

**United Kingdom** 

#### **NUTS** code

**UK - UNITED KINGDOM** 

#### Internet address(es)

Main address

http://www.commercialservices.org.uk

Buyer's address

http://www.commercialservices.org.uk

# I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://procontract.due-north.com/Advert/Index?advertId=63b19471-7477-eb11-810a-005056b64545

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://procontract.duenorth.com/Advert/Index?advertId=63b19471-7477-eb11-810a-005056b64545

## I.4) Type of the contracting authority

Body governed by public law

## I.5) Main activity

General public services

## **Section II: Object**

### II.1) Scope of the procurement

#### II.1.1) Title

Provision of Recruitment CRM system

Reference number

DN529183

#### II.1.2) Main CPV code

• 48000000 - Software package and information systems

#### II.1.3) Type of contract

Supplies

#### II.1.4) Short description

A Recruitment CRM system to meet the requirements of the business including:

Managed Services including integration to in house Vendor Management Systems

CRM integration to either direct or via APIs to in house Candidate and Client Portals

Integration to our E-screening compliance system

Recruitment Process Outsourcing

Permanent and Temporary contingent supply

Shift Pattern and ad hoc shift options including rate variations e.g., weekday, weeknight, Saturday, Public holiday etc.

#### II.1.6) Information about lots

This contract is divided into lots: No

#### II.2) Description

#### II.2.2) Additional CPV code(s)

• 48000000 - Software package and information systems

#### II.2.3) Place of performance

**NUTS** codes

• UK - UNITED KINGDOM

#### II.2.4) Description of the procurement

A Recruitment CRM system to meet the requirements of the business including:

Managed Services including integration to in house Vendor Management Systems

CRM integration to either direct or via APIs to in house Candidate and Client Portals

Integration to our E-screening compliance system

Recruitment Process Outsourcing

Permanent and Temporary contingent supply

Shift Pattern and ad hoc shift options including rate variations e.g., weekday, weeknight, Saturday, Public holiday etc.

#### II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

#### II.2.10) Information about variants

Variants will be accepted: No

#### II.2.11) Information about options

Options: No

### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

#### II.2.14) Additional information

To gain access and complete the necessary documents please follow the instruction below

Visit - WWW.Kentbusinessportal.org.uk

Select - Opportunities

Select Organisation - Commercial Services

Select the opportunity appropriate to you from the list provided

Express interest - you may need to register first

Once successful expression is completed you can access and complete the requirements in two ways

- 1 when you register you will receive a successful registration email, this also contains an link taking you direct to the opportunity
- 2 when you log in to proactis go to my activities, select commercial services and you will be presented with the opportunity.

Following the instruction from herein

## Section IV. Procedure

### **IV.1) Description**

#### IV.1.1) Type of procedure

Open procedure

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

## IV.2) Administrative information

### IV.2.2) Time limit for receipt of tenders or requests to participate

Date

7 April 2021

Local time

2:00pm

### IV.2.4) Languages in which tenders or requests to participate may be submitted

English

#### IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

#### IV.2.7) Conditions for opening of tenders

Date

7 April 2021

Local time

2:10pm

# **Section VI. Complementary information**

# VI.1) Information about recurrence

This is a recurrent procurement: No

## VI.4) Procedures for review

VI.4.1) Review body

**Commercial Services** 

1 Abbey Wood Road

Kings Hill, West Malling

**ME19 4YT** 

Email

CSGprocurement@csltd.org.uk

Country

**United Kingdom**