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Tender

## **Provision of Recruitment CRM system**

Commercial Services Kent Ltd

F02: Contract notice

Notice identifier: 2021/S 000-003807

Procurement identifier (OCID): ocds-h6vhtk-029647

Published 25 February 2021, 2:44pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Commercial Services Kent Ltd

Head Office, 1 Abbey Wood Group, Kings Hill

West Malling

ME19 4YT

#### **Contact**

Mr Ian Day

#### **Email**

[CSGprocurement@csltd.org.uk](mailto:CSGprocurement@csltd.org.uk)

#### **Telephone**

+44 1622236697

#### **Country**

United Kingdom

**NUTS code**

UK - UNITED KINGDOM

**Internet address(es)**

Main address

<http://www.commercialservices.org.uk>

Buyer's address

<http://www.commercialservices.org.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=63b19471-7477-eb11-810a-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=63b19471-7477-eb11-810a-005056b64545>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Provision of Recruitment CRM system

Reference number

DN529183

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

A Recruitment CRM system to meet the requirements of the business including:

Managed Services including integration to in house Vendor Management Systems

CRM integration to either direct or via APIs to in house Candidate and Client Portals

Integration to our E-screening compliance system

Recruitment Process Outsourcing

Permanent and Temporary contingent supply

Shift Pattern and ad hoc shift options including rate variations e.g., weekday, weeknight, Saturday, Public holiday etc.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems

### **II.2.3) Place of performance**

NUTS codes

- UK - UNITED KINGDOM

### **II.2.4) Description of the procurement**

A Recruitment CRM system to meet the requirements of the business including:

Managed Services including integration to in house Vendor Management Systems

CRM integration to either direct or via APIs to in house Candidate and Client Portals

Integration to our E-screening compliance system

Recruitment Process Outsourcing

Permanent and Temporary contingent supply

Shift Pattern and ad hoc shift options including rate variations e.g., weekday, weeknight, Saturday, Public holiday etc.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

To gain access and complete the necessary documents please follow the instruction below

Visit - [WWW.Kentbusinessportal.org.uk](http://WWW.Kentbusinessportal.org.uk)

Select - Opportunities

Select Organisation - Commercial Services

Select the opportunity appropriate to you from the list provided

Express interest - you may need to register first

Once successful expression is completed you can access and complete the requirements in two ways

1 - when you register you will receive a successful registration email, this also contains an link taking you direct to the opportunity

2 - when you log in to proactis go to my activities, select commercial services and you will be presented with the opportunity.

Following the instruction from herein

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

7 April 2021

Local time

2:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 4 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

7 April 2021

Local time

2:10pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Commercial Services

1 Abbey Wood Road

Kings Hill, West Malling

ME19 4YT

Email

[CSGprocurement@csLtd.org.uk](mailto:CSGprocurement@csLtd.org.uk)

Country

United Kingdom