

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/003792-2024>

Not applicable

Greenhead College Catering Services

RED BOX CONSULTANCY SERVICES LIMITED

F14: Notice for changes or additional information

Notice identifier: 2024/S 000-003792

Procurement identifier (OCID): ocids-h6vhtk-043765

Published 5 February 2024, 10:14pm

Section I: Contracting authority/entity

I.1) Name and addresses

RED BOX CONSULTANCY SERVICES LIMITED

1 Innisfree Close

HARROGATE

HG28PL

Contact

Neil Meadows

Email

nm@redboxcs.com

Telephone

+44 1423810985

Country

United Kingdom

Region code

UKE4 - West Yorkshire

Companies House

05126781

Internet address(es)

Main address

www.redboxcs.com

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Greenhead College Catering Services

II.1.2) Main CPV code

- 55500000 - Canteen and catering services

II.1.3) Type of contract

Services

II.1.4) Short description

The college wish to be at the forefront of college catering and as such require a modern, branded offer that reflects the leading trends in the industry.

At this time, the college's wish is to commence a catering contract, with a partner who shares their vision for a customer-focused retail service that attracts the maximum number of students. The meals that are to be provided must be appealing to customers, imaginative, provide good value for money and be nutritionally balanced to encourage all students to make an educated choice.

The college's objectives for the new contract are as follows: -

- A catering service that is well managed and requires minimal involvement from the college's management team.
- A strong Contractor Area Manager who will develop and lead the team to deliver exceptional customer service, a consistently high-quality food offer and spend a substantial amount of time on site at the outset to undertake this.
- A Contractor who is proactive in their relationship management with the college, with good communication with key college staff.
- Investment in the college's Catering service through increased marketing, equipment to enhance the services and educational events in return for a tenure of contract.
- Innovation to allow for speed of service, customer interaction improvements and renewed interest.
- A higher number of students and staff using the facilities by providing a high quality, affordable and nutritious meal.
- A catering service that encourages students to take a healthy and balanced meal.
- Food and drinks that look appetising and are attractively presented and are priced accordingly and obviously for the consumer.
- A hospitality service that will help showcase the college through events to parents and visitors.
- A Contractor that adopts a flexible and proactive approach to all college activities.
- A service that is professionally merchandised and marketed with discretion and to the mutual benefit of the college and the Contractor.
- A Contractor that operates using the optimum level of staffing.
- A Contractor who is willing to expand and develop the current skills in the team.
- A Contractor alive to the current issues of sustainability.
- A Contractor who can cater for vegan diets and other special requirements such as halal and gluten free as required.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2024/S 000-003790](#)

Section VII. Changes

VII.1) Information to be changed or added

VII.2) Other additional information

Issue of Invitation to Tender 5th February 2024

Bidding Companies to Visit Site 4th March 2024 9:30am onwards- all day including Break service, Lunch service and 1:1 appointments with Client.

Clarification Deadline Wednesday 12th March 2023 12 noon

Clarification Return Deadline * Monday 18th March 2023

Deadline for return of Tender

Responses 9:30am Wednesday 20th March 2024

Presentation by shortlisted bidders Tuesday 9th April 2024 - times TBC

Reference site visits w/c 15th April 2024

Contract Awarded by 1st May 2024

Mobilisation Meeting Early May time TBC

Contract Commencement 1st September 2024