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Tender

Greenhead College Catering Services

RED BOX CONSULTANCY SERVICES LIMITED

F02: Contract notice

Notice identifier: 2024/S 000-003790

Procurement identifier (OCID): ocids-h6vhtk-043765

Published 5 February 2024, 10:05pm

Section I: Contracting authority

I.1) Name and addresses

RED BOX CONSULTANCY SERVICES LIMITED

1 Innisfree Close

HARROGATE

HG28PL

Contact

Neil Meadows

Email

nm@redboxcs.com

Telephone

+44 1423810985

Country

United Kingdom

Region code

UKE4 - West Yorkshire

Companies House

05126781

Internet address(es)

Main address

www.redboxcs.com

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.redboxportal.com

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Greenhead College Catering Services

II.1.2) Main CPV code

- 55500000 - Canteen and catering services

II.1.3) Type of contract

Services

II.1.4) Short description

The college wish to be at the forefront of college catering and as such require a modern, branded offer that reflects the leading trends in the industry.

At this time, the college's wish is to commence a catering contract, with a partner who shares their vision for a customer-focused retail service that attracts the maximum number of students. The meals that are to be provided must be appealing to customers, imaginative, provide good value for money and be nutritionally balanced to encourage all students to make an educated choice.

The college's objectives for the new contract are as follows: -

- A catering service that is well managed and requires minimal involvement from the college's management team.
- A strong Contractor Area Manager who will develop and lead the team to deliver exceptional customer service, a consistently high-quality food offer and spend a substantial amount of time on site at the outset to undertake this.
- A Contractor who is proactive in their relationship management with the college, with good communication with key college staff.
- Investment in the college's Catering service through increased marketing, equipment to enhance the services and educational events in return for a tenure of contract.
- Innovation to allow for speed of service, customer interaction improvements and renewed interest.

- A higher number of students and staff using the facilities by providing a high quality, affordable and nutritious meal.
- A catering service that encourages students to take a healthy and balanced meal.
- Food and drinks that look appetising and are attractively presented and are priced accordingly and obviously for the consumer.
- A hospitality service that will help showcase the college through events to parents and visitors.
- A Contractor that adopts a flexible and proactive approach to all college activities.
- A service that is professionally merchandised and marketed with discretion and to the mutual benefit of the college and the Contractor.
- A Contractor that operates using the optimum level of staffing.
- A Contractor who is willing to expand and develop the current skills in the team.
- A Contractor alive to the current issues of sustainability.
- A Contractor who can cater for vegan diets and other special requirements such as halal and gluten free as required.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 55524000 - School catering services

II.2.3) Place of performance

NUTS codes

- UKE4 - West Yorkshire

Main site or place of performance

Greenhead College

Greenhead Road, Huddersfield, HD1 4ES

Principal: Simon Lett

II.2.4) Description of the procurement

Services Areas

The service times are as follows.

? Food Court Monday to Friday 10:00am - 2:00pm

? Retail Shop Monday, Tuesday, Thursday and Friday 8:15am- 3:00pm. Wednesdays 8:15am - 2:00pm

? Coffee Shop Monday to Friday 8:00am- 2:00pm

? Branded Coffee Shop- Opening in 2025 undeveloped services open to discussion with College around this opportunity.

There are currently no vending machines in the College which is a missed opportunity. We would like to invite Contractors to put forward a tariff, cost and principle of services for vending.

The college currently runs a three-week menu cycle, which changes each term.

The college cleaning team clear and clean the tables throughout the college day. Other than supporting with ad hoc clean ups of spillages or excessive litter, the catering team do not clean and clear any of the areas used for consuming food.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

2 possible 1 year extensions

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.14) Additional information

Please request access to the portal by emailing admin@redboxcs.com

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

20 March 2024

Local time

9:30am

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 31 August 2024

IV.2.7) Conditions for opening of tenders

Date

20 March 2024

Local time

9:31am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Red Box Consultancy Services Ltd

Harrogate

Email

admin@redboxcs.com

Country

United Kingdom