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Contract

## **Guide Communicator Service**

NHS Greater Glasgow and Clyde

F03: Contract award notice

Notice identifier: 2021/S 000-003783

Procurement identifier (OCID): ocds-h6vhtk-02962f

Published 25 February 2021, 12:32pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Greater Glasgow and Clyde

Procurement Department, Glasgow Royal Infirmary, 84 Castle Street

Glasgow

G4 0SF

#### **Email**

[kelly.rodgers@ggc.scot.nhs.uk](mailto:kelly.rodgers@ggc.scot.nhs.uk)

#### **Telephone**

+44 1412013591

#### **Country**

United Kingdom

#### **NUTS code**

UKM82 - Glasgow City

**Internet address(es)**

Main address

<http://www.nhsggc.org.uk/>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA10722](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10722)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Guide Communicator Service

Reference number

GGC0683

**II.1.2) Main CPV code**

- 79540000 - Interpretation services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

NHS Greater Glasgow and Clyde (NHSGGC) are seeking an organisation for the

provision of a Guide/Communicator service.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £300,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 79540000 - Interpretation services

#### **II.2.3) Place of performance**

NUTS codes

- UKM82 - Glasgow City
- UKM83 - Inverclyde, East Renfrewshire and Renfrewshire
- UKM81 - East Dunbartonshire, West Dunbartonshire and Helensburgh & Lomond

Main site or place of performance

NHS Greater Glasgow and Clyde

#### **II.2.4) Description of the procurement**

NHS Greater Glasgow and Clyde (NHSGGC) are seeking an organisation for the provision of a Guide/Communicator service.

Guide/Communicators are highly skilled individuals, trained to be the eyes and ears of a deafblind person. They relay information, facilitate communication with others and ensure they are able to get about safely. They are neutral, alert and give information, not advice, without prior selection or processing.

Deafblind people will receive the service 363 days per year 8am till midnight. The service will ensure communication and guiding support to enable deafblind people to undertake everyday tasks including:

-health appointments

- accessing health information
- healthy living activities which promote good health
- social work services
- housing services
- social activities
- independent living activities

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Cost criterion - Name: Cost / Weighting: 0

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2020/S 232-573918](#)

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## **Section V. Award of contract**

### **Contract No**

GGC0683

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

13 January 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Deafblind Scotland

1 Neasham Drive

Glasgow

G663FA

Telephone

+44 1417776111

Country

United Kingdom

NUTS code

- UKM81 - East Dunbartonshire, West Dunbartonshire and Helensburgh & Lomond

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £300,000

Total value of the contract/lot: £300,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(SC Ref:645390)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Glasgow Sheriff Court and Justice of the Peace Court

1 Carlton Place

Glasgow

Country

United Kingdom