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Contract

Independent Sexual Violence Adviser (ISVA) Services

Chief Constable for Devon and Cornwall Police

F03: Contract award notice

Notice identifier: 2025/S 000-003778

Procurement identifier (OCID): ocids-h6vhtk-0433d0

Published 5 February 2025, 11:01am

Section I: Contracting authority

I.1) Name and addresses

Chief Constable for Devon and Cornwall Police

Police Headquarters, Middlemoor

Exeter

EX2 7HQ

Contact

Hannah Di Stefano

Email

hannah.distefano@devonandcornwall.pnn.police.uk

Country

United Kingdom

Region code

UKK - South West (England)

National registration number

N/A

Internet address(es)

Main address

<http://www.devon-cornwall.police.uk/your-right-to-information>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

Independent Sexual Violence Adviser (ISVA) Services

Reference number

SwPPS 751

II.1.2) Main CPV code

- 85312320 - Counselling services

II.1.3) Type of contract

Services

II.1.4) Short description

The Office of the Police and Crime Commissioner (OPCC) for Devon, Cornwall and the Isles of Scilly (in collaboration with a number of key partners and represents) have an ambition to improve the system of support for victims of sexual violence.

Our aspiration is that through a multi-agency partnership approach (OPCC, Victim Support, Local Authorities and NHS) we will develop mechanisms through which victims of sexual violence, regardless of whether they report to the police, will receive a trauma informed, individualised package of support to help them address their trauma, cope, and recover from their experiences.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £4,500,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85312400 - Welfare services not delivered through residential institutions
- 85322000 - Community action programme
- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKK - South West (England)

II.2.4) Description of the procurement

The Office of the Police and Crime Commissioner (OPCC) for Devon, Cornwall and the Isles of Scilly (in collaboration with a number of key partners and represents) have an ambition to improve the system of support for victims of sexual violence.

Our aspiration is that through a multi-agency partnership approach (OPCC, Victim Support,

Local Authorities and NHS) we will develop mechanisms through which victims of sexual violence, regardless of whether they report to the police, will receive a trauma informed, individualised package of support to help them address their trauma, cope, and recover from their experiences.

II.2.5) Award criteria

Quality criterion - Name: Delivery Model / Weighting: High

Quality criterion - Name: Mobilisation / Weighting: Medium

Quality criterion - Name: Partnership & Systems / Weighting: Medium

Quality criterion - Name: Recruitment & Retention / Weighting: High

Quality criterion - Name: Caseloads & Demand / Weighting: High

Quality criterion - Name: Criminal Justice Outcomes / Weighting: Medium

Quality criterion - Name: Children & Young People / Weighting: High

Quality criterion - Name: Hidden Communities & Marginalised Groups / Weighting: Medium

Quality criterion - Name: Quality Assurance & Standards / Weighting: High

Quality criterion - Name: Added Value / Weighting: Medium

Quality criterion - Name: Social Value / Weighting: Low

Quality criterion - Name: Presentation / Weighting: Medium

Price - Weighting: Price per Quality

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-002278](#)

Section V. Award of contract

Contract No

1

Title

Independent Sexual Violence Adviser (ISVA) Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 June 2024

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

The Women's Centre Cornwall

PO Box 39

Bodmin

PL31 1XF

Email

jackie.may@womenscentrecornwall.org.uk

Country

United Kingdom

NUTS code

- UKK - South West (England)

National registration number

04316197

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £4,500,000 / Highest offer: £4,500,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court of Justice

Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.gov.uk>

VI.4.2) Body responsible for mediation procedures

CEDR

London

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

CEDR

London

Country

United Kingdom