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Contract

Carers Services of Adult Carers, and Young Carers

London Borough of Merton

F03: Contract award notice

Notice identifier: 2024/S 000-003774

Procurement identifier (OCID): ocds-h6vhtk-040f55

Published 5 February 2024, 5:15pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Merton

Civic Centre, London Rd

Morden

SM4 5DX

Email

Commercial.services@merton.gov.uk

Country

United Kingdom

Region code

UKI63 - Merton, Kingston upon Thames and Sutton

Internet address(es)

Main address

<http://www.merton.gov.uk/>

Buyer's address

<http://www.merton.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Carers Services of Adult Carers, and Young Carers

Reference number

DN696411

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The London Borough of Merton (“the Council”) is inviting tenders to provide Lot 1: Carers

Services of Adult Carers or Adults and/or Lot 2: Young Carers Service.

The London Borough of Merton is inviting tenders from Providers with relevant skills and experience to provide Carers Services. Merton Council intends to commission services for adult carers of adults and young carers in Merton and will adopt the key principles and learning from the Merton Carers Strategy and 'Merton Building a Better Merton Together' Plan. Adult Social Care and Childrens departments are proposing to align their commissioning and procurement approach and will follow the same timeline to commence services for Carers in April 2024. It is proposed that there will be 2 lots, which will result in 2 specifications and 2 contracts. Lot 1: Carers Services of Adult Carers or Adults and/or Lot 2: Young Carers Service.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,048,850

II.2) Description

II.2.1) Title

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI63 - Merton, Kingston upon Thames and Sutton

II.2.4) Description of the procurement

For Lot 1 the Council seeks a provider who has an in-depth understanding of local needs and will be able to demonstrate an effective approach to building trusting relationships with carers so that they actively engage in support. Having in place carers services will help the council to manage the demand of people needing statutory care and support. The service provider will need to acknowledge the physical and emotional strain of caring and support carers to continue in their caring role and achieve the outcomes that they desire.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 55

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 35

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI63 - Merton, Kingston upon Thames and Sutton

II.2.4) Description of the procurement

For Lot 2 the Council seeks a provider that will support delivery on Merton's commitment that all our younger residents will live well and thrive in Merton. The provider will need to ensure that young carers are identified at the earliest opportunity and to support them to remain as physically and emotionally well as possible and to start or maintain employment, volunteering, training and learning. The provider will also need to ensure that young carers are supported to have a family, community, and social life alongside their caring role

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 55

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 35

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-031654](#)

Section V. Award of contract

Lot No

1

Title

Carers Services of Adult Carers or Adults

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 January 2024

V.2.2) Information about tenders

Number of tenders received: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Carers First

Kent

Country

United Kingdom

NUTS code

- UKI63 - Merton, Kingston upon Thames and Sutton

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,676,605

Section V. Award of contract

Lot No

2

Title

Young Carers Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 January 2024

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Carers First

Kent

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £372,245

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

London Borough of Merton

London

Country

United Kingdom