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Planning

Peer Support Worker eating disorders course development and mobilisation

NHS England

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-003763

Procurement identifier (OCID): ocds-h6vhtk-03154e

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Section I: Contracting authority

I.1) Name and addresses

NHS England

Quarry House

Leeds

LS2 7UE

Contact

Liz Salter

Email

liz.salter1@nhs.net

Telephone

+44 7783816062

Country

United Kingdom

NUTS code

UKE - Yorkshire and the Humber

Internet address(es)

Main address

<https://www.england.nhs.uk/>

Buyer's address

<https://www.england.nhs.uk/>

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<http://health.atamis.co.uk>

I.4) Type of the contracting authority

National or federal Agency/Office

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Peer Support Worker eating disorders course development and mobilisation

II.1.2) Main CPV code

- 85121200 - Medical specialist services

II.1.3) Type of contract

Services

II.1.4) Short description

The South West region is looking for a provider to develop and deliver a peer support worker and linked guided self-help training in the South West region including supervision module - all as a bolt on to the regular HEE peer support worker training

II.1.5) Estimated total value

Value excluding VAT: £153,657

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 80510000 - Specialist training services
- 72250000 - System and support services
- 80000000 - Education and training services
- 80510000 - Specialist training services
- 80500000 - Training services
- 80561000 - Health training services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The supplier would be required to:

- Seek examples of good practice among NHS ED services in training peer support workers, take the best of this and improve it where necessary, and create a high quality 5-day course providing people with the necessary skills and knowledge to operate as a peer support worker in any CEDS setting. This course would include pre-recorded sessions but would also require live delivery. It would be supported by access to a weekly community of practice over Zoom facilitated by an experienced clinician.
- Deliver two pilots of the basic course, via Zoom or equivalent, evaluating and reviewing the content and approach as necessary after each. Deliver 1 basic course per year for 2 consecutive years beginning in year 22/23.
- Use the providers helpline team to deliver the guided self-help programmes, so creating a 5-day training course which could be delivered live to the PSWs who have attended the basic 5-day training.
- Deliver two pilots of the GSH training, via Zoom or equivalent, evaluating and reviewing the content and approach as necessary after each.
- Deliver training thereafter to peer support workers in cohorts of 12 per course, via Zoom or equivalent. Deliver 1 course per year for 2 consecutive years beginning in year 22/23.
- Develop a 1.5 day supervisor training course to ensure that relevant NHS staff are fully able to provide supervision to peer support workers once they are actively employed by the ED services.
- Deliver one course to a cohort of up to 10 supervisors identified by the ED services. These will be people who are already competent in supervision with experience of supervising peer support workers or lived experience workers. One year only.
- Provide a community of practice over Zoom facilitated by an experienced clinician, available to peer support workers and supervisors on alternate weeks.
- Recruit and employ a Coordinator to project manage and ensure the effective delivery and evaluation of this project, including outreach to services to encourage buy-in from services and, as needed, to support PSW recruitment, roll out of the approach to other NHSE regions, etc. the Coordinator is employed on a 0.6 FTE basis;
- Provider to provide at least 6 Lived Experience Volunteers from the South West region. These volunteers are to be available to support engagement opportunities in the region. Acceptance of these opportunities would be at the discretion of the individual volunteers.

II.3) Estimated date of publication of contract notice

1 March 2022

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No