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Planning

HMRC NewCo IT4IT Hackathon & Delivery

HM Revenue & Customs

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-003758

Procurement identifier (OCID): ocds-h6vhtk-05fae6 ([view related notices](#))

Published 16 January 2026, 10:18am

Scope

Description

HM Revenue & Customs (HMRC) is seeking to engage a supplier to support creating a new way of delivering change in a potential NewCo approach by testing how HMRC can move to quarterly planning. A NewCo approach means a reimagined CDIO, created from within to have modernised operations, culture and public service approach using its own internal strengths to become more transparent, efficient and customer focused without losing sight of its regulatory mandate.

This procurement will centre on how HMRC can utilise ServiceNow to support this process and move to quarterly planning. The key objectives are:

- a. Input to a successful Hackathon
- b. Participate in 2/3 day Hackathon
- c. Delivery of a minimum viable product and final proposal
- d. Demonstrate experience in delivering IT4IT in ServiceNow at scale
- e. Demonstrate experience of Agile delivery and best practice, including transitioning to

quarterly planning

Total value (estimated)

- £795,000 excluding VAT
- £954,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 17 April 2026 to 16 April 2028
- 2 years

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UK - United Kingdom

Engagement

Engagement deadline

22 January 2026

Engagement process description

Supplier Briefing Webinar: HMRC will host a virtual market briefing via Microsoft Teams on 22nd January 2026. During this 1-hour session, HMRC will present an overview of the project scope and objectives, explain the procurement approach, and answer questions. Interested suppliers must register via the Microsoft form below. The virtual market briefing link will be sent across, leading up to the session.

HMRC Newco IT4IT Hackathon & Delivery Market Engagement - 22nd January 2026
16:00-17:00 - Fill in form: <https://forms.office.com/e/zezYaXCqy7>

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Contracting authority

HM Revenue & Customs

- Public Procurement Organisation Number: PVMW-8599-JZNJ

100 Parliament Street

London

SW1A 2BQ

United Kingdom

Email: zakariye.huti@hmrc.gov.uk

Region: UKI32 - Westminster

Organisation type: Public authority - central government