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Tender

Invitation to Tender for the Management of Catering Services at Grestone Academy

Grestone Academy

F02: Contract notice

Notice identifier: 2025/S 000-003737

Procurement identifier (OCID): ocids-h6vhtk-04dba6

Published 4 February 2025, 6:16pm

Section I: Contracting authority

I.1) Name and addresses

Grestone Academy

175 Grestone Ave, Handsworth Wood

Birmingham

B20 1ND

Contact

Neil Meadows

Email

admin@redboxcs.com

Telephone

+44 7837202225

Country

United Kingdom

Region code

UKG3 - West Midlands

UK Register of Learning Providers (UKPRN number)

10042430

Internet address(es)

Main address

<https://redboxcs.com/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://redboxcs.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://redboxcs.com/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Invitation to Tender for the Management of Catering Services at Grestone Academy

II.1.2) Main CPV code

- 55524000 - School catering services

II.1.3) Type of contract

Services

II.1.4) Short description

Grestone Academy has decided to tender their catering services to investigate the financial and qualitative benefits they could be offered through this process. Grestone Academy is part of the Hamstead Hall Academy Trust.

Grestone Academy wish to be at the forefront of school catering and as such require a modern, branded offer that reflects the leading trends in the industry.

At this time, the Trust's wish is to commence a catering contract, with a partner who shares their vision for a customer-focused service that attracts the maximum number of students. The meals that are to be provided must be appealing to customers, imaginative, provide good value for money and be nutritionally balanced to encourage all students to make an educated choice.

The Trust's objectives for the new contract are as follows: -

- A catering service that is well managed and requires minimal involvement from the Trust's management team.
- A strong Contractor Area Manager who will develop and lead the team to deliver exceptional customer service, a consistently high-quality food offer and spend a substantial amount of time on site at the outset to undertake this.
- A Contractor who is proactive in their relationship management with the Trust, with good communication with the school.
- A Contractor with a clean line of communication and escalations for the Trust to deal with any issues efficiently and effectively.
- Investment in the Trust's Catering service through increased marketing, equipment to enhance the services and educational events in return for a tenure of contract.
- Develop a partnership with a Contractor with a strong ethical policy, who will not only

educate pupils on recycling, the environment, reducing their carbon footprint but also facilitate this and lead by example.

- Encourage the pupils and service to reduce plastics, increase recycling, reduce delivery miles and food waste.
- To find a Contractor who can work with the Trust to help those in the community who may be struggling to buy food for their families.
- A higher number of students and staff using the facilities by providing a high quality, affordable and nutritious meal.
- A catering service that encourages students to take a healthy and balanced meal on a regular basis but also gives them the opportunity to try new foods that they may not have tried before.
- Food and drinks that look appetising and are attractively presented.
- A hospitality service that will help showcase the Trust through events to parents and visitors.
- A Contractor that adopts a flexible and proactive approach to all Trust activities.
- A service that is professionally merchandised and marketed with discretion and to the mutual benefit of the Trust and the Contractor across both primary and secondary settings.
- A Contractor that operates using the optimum level of staffing and management structure to support the Contract and the Trust and provides a strong level of support to the site team including weekly site visits to support the site manager and team.
- A Contractor with strong communication skills and marketing programme to advertise to Parents and Pupils alike and to drive the uptake of meals and special events such as theme days and census days.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKG3 - West Midlands

Main site or place of performance

Evaluation of ITT response (22 questions), weighted scoring of 30 bespoke criteria, 50/50 cost & quality

II.2.4) Description of the procurement

Evaluation of ITT response (22 questions), weighted scoring of 30 bespoke criteria, 50/50 cost & quality

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

2x 1 year extension

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: Yes

Description of options

2x 1 year extensions

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

7 March 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

7 March 2025

Local time

12:01pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Red Box CS

Harrogate

Country

United Kingdom