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Award

Provision of Wheelchairs, Wheelchair Services and Technical Assistance to DMRC

Ministry of Defence

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-003718

Procurement identifier (OCID): ocids-h6vhtk-058b6a ([view related notices](#))

Published 16 January 2026, 9:26am

Scope

Reference

712431450

Description

The Defence Medical Rehabilitation Centre (DMRC) Stanford Hall (SH) manages a cohort of patients with complex musculoskeletal, neurological and chronic conditions. A key enabler for DMRC is a wheelchair service which includes the provision of wheelchairs, wheelchair assessment, pressure cushions, technical support, accessories, maintenance, and subject matter expert advice. Wheelchairs and accessories may be for the long term (over 12 months) or for the short term (less than 12 months) to support the patient as they recover.

The Authority has a nationwide requirement for the provision of wheelchair and seating services to include:

a. Provide assessments - Carry out patient assessments as required for wheelchairs and pressure cushions/accessories offering a remote service via the telephone or a video

teleconferencing (VTC) system and also visiting inpatients at the Queen Elizabeth Hospital (University Hospital Birmingham NHS Trust Foundation) or other locations.

- b. Technical support - Provide urgent technical support when the wheelchair is unsafe or unusable.
- c. Ordering - Long-term use wheelchairs, cushions and associated parts.
- d. Annual Servicing - Annual Servicing of wheelchair for the duration of time the patient is within the military.
- e. Urgent Repairs - Urgent Repairs within 3 working days of being reported.
- f. Review – Provide a rolling review programme the needs of the patient.
- g. Access - Provide access to the model of wheelchairs seating, accessories and parts required by the Authority on a case by case basis
- h. Deliver and Fit the Wheelchair - To include the delivery and set up of the wheelchair (including pressure cushion/accessories) at the patient's to include user guides.
- i. Short term Loan Stock – Maintain, clinically clean and repair approximately 40 chairs and pressure cushions, these already exist and is based at DMRC SH.
- j. Transfer of Wheelchair Users to NHS - Transfer of care which will include, but not be limited to, referral to and liaison with the Wheelchair Services at their local NHS Centre to provide the specific information and advice required for each patient to ensure a smooth transition of care.
- k. To cover mainland UK locations.

Cyber Security: The MoD has a duty to protect itself from Cyber threats and now we extend this to Suppliers we engage with. As an extension of the Government's Cyber Essentials Scheme the MoD, working together with Industry and other Government Departments, have developed a more robust Cyber Security Model, under the umbrella of the Defence Cyber Protection Partnership (DCPP). All prime contractors must have the cyber security controls specified in DEF Stan 05-138 (Cyber Security for Defence Suppliers), as appropriate to the cyber risk level specified in the contract.

The Authority has determined the level of risk at HIGH (Reference: RAR- 41224A01) as defined in DEF Stan 05-138. In order to do business with the MOD you must have the cyber security controls required as shown above.

Commercial tool

Establishes a framework

Contract 1

Supplier

- Blatchford Limited

Contract value

- £1,720,000 excluding VAT
- £2,150,000 including VAT

Above the relevant threshold

Award decision date

15 January 2026

Date assessment summaries were sent to tenderers

15 January 2026

Standstill period

- End: 27 January 2026
- 8 working days

Earliest date the contract will be signed

29 January 2026

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2033
- 7 years

Description of possible extension:

The Authority reserves the right, at its sole discretion, to extend the Contract for 2 periods of up to 24 months each. The extension periods are:

Extension Period 1: 01/04/2029 to 31/03/2031 - Estimated value including VAT: £665K

Extension Period 2: 01/04/2031 to 31/03/2033- Estimated value including VAT: £700K

To note, these extension periods are included as part of the Total Value (estimated) of £2.15m (inc VAT) above.

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

The Authority retains the right to order Wheelchairs and wheelchair accessories that are not within scope of the pricing schedule, with any order being based on clinical need of patients.

CPV classifications

- 50421100 - Repair and maintenance services of wheelchairs

Contract locations

- UK - United Kingdom

Information about tenders

- 3 tenders received
- 3 tenders assessed in the final stage:
 - 3 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 2 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Supplier

Blatchford Limited

- Companies House: 00162114

Unit D Antura, Kingsland Business Park

Basingstoke

RG24 8PZ

United Kingdom

Email: commercialteam@blatchford.co.uk

Region: UKJ37 - North Hampshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Associated people/organisations:

n/a

Contract 1

Contracting authority

Ministry of Defence

- Public Procurement Organisation Number: PHVX-4316-ZVGZ

DMS Whittington

Lichfield

WS14 9PY

United Kingdom

Email: Kelvin.edwards109@mod.gov.uk

Website: <https://www.gov.uk/government/organisations/ministry-of-defence>

Region: UKG24 - Staffordshire CC

Organisation type: Public authority - central government