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Tender

Contingency Emergency Call Handling and Related Services

1472 - Contingency Emergency Call Handling and Related Services

F02: Contract notice

Notice identifier: 2025/S 000-003718

Procurement identifier (OCID): ocids-h6vhtk-04db9f

Published 4 February 2025, 4:39pm

Section I: Contracting authority

I.1) Name and addresses

1472 - Contingency Emergency Call Handling and Related Services

Royal Berkshire Fire and Rescue Service, Newsham Court, Pincent's Kiln, Calcot, Reading, RG31 7SD

Reading

Email

bhandaris@rbfrs.co.uk

Country

United Kingdom

NUTS code

UKJ11 - Berkshire

Internet address(es)

Main address

<https://www.rbfrs.co.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://sell2.in-tend.co.uk/blpd/home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Contingency Emergency Call Handling and Related Services

Reference number

1472

II.1.2) Main CPV code

- 75250000 - Fire-brigade and rescue services

II.1.3) Type of contract

Services

II.1.4) Short description

The Authority is seeking tenders from tenderers for the provision of Contingency Emergency Call Handling and Related Services. The Authority, is seeking to appoint a single Service Provider able to deliver the Contract to provide resilience as required during (but not limited to) any of the following events: Natural disaster; Terrorist event; Pandemic outbreak; Industrial action; Another unforeseen similar event, and Exceptionally high levels of staffing absence. The procurement procedure being applied to the Tender is an 'Accelerated Open Procedure' under Regulation 27 (5) Public Contracts Regulations 2015 due to the urgency and nature of the Service requirements. This means that any interested party meeting the Authority's minimum qualification requirements may submit a tender for the Contract.

II.1.5) Estimated total value

Value excluding VAT: £240,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 75251000 - Fire-brigade services
- 79430000 - Crisis management services
- 75252000 - Rescue services

II.2.3) Place of performance

NUTS codes

- UKJ11 - Berkshire

II.2.4) Description of the procurement

The contract is not divided into lots.

II.2.5) Award criteria

Price

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

List and brief description of selection criteria

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

List and brief description of selection criteria

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

Accelerated procedure

Justification:

The procurement procedure being applied to the Tender is an 'Accelerated Open Procedure' under Regulation 27 (5) Public Contracts Regulations 2015 due to the urgency and nature of the Service requirements. This means that any interested party meeting the Authority's minimum qualification requirements may submit a tender for the Contract.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

3 March 2025

Local time

4:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 3 July 2025

IV.2.7) Conditions for opening of tenders

Date

3 March 2025

Local time

4:00pm

Place

Contracting Authorities HQ or remotely.

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice, Strand, London, WC2A 2LL

London

Country

United Kingdom