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Tender

## **Contingency Emergency Call Handling and Related Services**

1472 - Contingency Emergency Call Handling and Related Services

F02: Contract notice

Notice identifier: 2025/S 000-003718

Procurement identifier (OCID): ocids-h6vhtk-04db9f

Published 4 February 2025, 4:39pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

1472 - Contingency Emergency Call Handling and Related Services

Royal Berkshire Fire and Rescue Service, Newsham Court, Pincent's Kiln, Calcot, Reading, RG31 7SD

Reading

#### **Email**

[bhandaris@rbfrs.co.uk](mailto:bhandaris@rbfrs.co.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKJ11 - Berkshire

#### **Internet address(es)**

Main address

<https://www.rbfrs.co.uk>

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://sell2.in-tend.co.uk/blpd/home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

### **I.4) Type of the contracting authority**

Regional or local authority

### **I.5) Main activity**

Public order and safety

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Contingency Emergency Call Handling and Related Services

Reference number

1472

#### **II.1.2) Main CPV code**

- 75250000 - Fire-brigade and rescue services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Authority is seeking tenders from tenderers for the provision of Contingency Emergency Call Handling and Related Services. The Authority, is seeking to appoint a single Service Provider able to deliver the Contract to provide resilience as required during (but not limited to) any of the following events: Natural disaster; Terrorist event; Pandemic outbreak; Industrial action; Another unforeseen similar event, and Exceptionally high levels of staffing absence. The procurement procedure being applied to the Tender is an 'Accelerated Open Procedure' under Regulation 27 (5) Public Contracts Regulations 2015 due to the urgency and nature of the Service requirements. This means that any interested party meeting the Authority's minimum qualification requirements may submit a tender for the Contract.

#### **II.1.5) Estimated total value**

Value excluding VAT: £240,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 75251000 - Fire-brigade services
- 79430000 - Crisis management services
- 75252000 - Rescue services

### **II.2.3) Place of performance**

NUTS codes

- UKJ11 - Berkshire

### **II.2.4) Description of the procurement**

The contract is not divided into lots.

### **II.2.5) Award criteria**

Price

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

List and brief description of selection criteria

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

List and brief description of selection criteria

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

Accelerated procedure

Justification:

The procurement procedure being applied to the Tender is an 'Accelerated Open Procedure' under Regulation 27 (5) Public Contracts Regulations 2015 due to the urgency and nature of the Service requirements. This means that any interested party meeting the Authority's minimum qualification requirements may submit a tender for the Contract.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

3 March 2025

Local time

4:00pm

**IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

**IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 3 July 2025

**IV.2.7) Conditions for opening of tenders**

Date

3 March 2025

Local time

4:00pm

Place

Contracting Authorities HQ or remotely.

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice, Strand, London, WC2A 2LL

London

Country

United Kingdom