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Planning

National Museum of The Royal Navy Ticketing System (PIN)

NMRN Operations

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-003712

Procurement identifier (OCID): ocids-h6vhtk-043733

Published 5 February 2024, 2:44pm

Section I: Contracting authority

I.1) Name and addresses

NMRN Operations

HM Naval Base (PP66)

Portsmouth

PO1 3NH

Email

tenders@nmrn.org.uk

Telephone

+44 2392891370

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

www.nmrn.org.uk

Buyer's address

https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA32850

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Recreation, culture and religion

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

National Museum of The Royal Navy Ticketing System (PIN)

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The National Museum of the Royal Navy (NMRN) is seeking to retender the ticketing and payment processing platform solution at Portsmouth Historic Dockyard (PHD) and the other 5 NMRN locations. This procurement is being conducted by NMRN Operations, the operating subsidiary of the NMRN.

The purpose of this Prior Information Notice is to give early engagement to the future procurement to review the requirements of ticketing and secondary revenue systems. Subsequently, to secure the best solution, either through retention of the incumbent or appointment of a new vendor and implementation of a new solution.

Suppliers interested in participating should download the attached PDF and register their interest by Midday of 27th February 2024. Please reach out with any comments or questions to tenders@nmrn.org.uk.

The full Prior Information Notice can be found here;

<https://www.contractsfinder.service.gov.uk/Notice/b26f3293-6df4-4f10-968b-42e2cc3c732d>

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48110000 - Point of sale (POS) software package

II.2.3) Place of performance

NUTS codes

- UKJ31 - Portsmouth
- UKJ3 - Hampshire and Isle of Wight
- UKK23 - Somerset

- UKN06 - Belfast
- UKC11 - Hartlepool and Stockton-on-Tees

Main site or place of performance

The main site is NMRN Portsmouth where the team is based, however, the full tender process will be for all NMRN sites based in Portsmouth, Gosport, Belfast, Hartlepool and Yeovilton.

II.2.4) Description of the procurement

Once the PIN period has ended the NMRN will engage in a Competitive Dialogue procedure for the ticketing system procurement, the proposal will consist of the following stages;

1. Selection Questionnaire (SQ)- Open to all bidders, evaluation of the SQs will be down-selected to a pre-determined* ranked number of suppliers to take forward into the Competitive Dialogue.
2. Invitation to Participate (ITP)- Only those selected from the evaluation will be invited to participate, whereby bidders will be asked to submit their proposed system, which will include interviews and demonstrations of the proposed system.
3. Final Detail Submission (FDS)- When the NMRN is satisfied the scope of requirement by the selected suppliers are sufficiently being met the FDS will be issued, this is the final stage to award the contract.

II.3) Estimated date of publication of contract notice

4 March 2024

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

NOTE: To register your interest in this notice and obtain any additional information please visit the myTenders Web Site at

https://www.mytenders.co.uk/Search/Search_Switch.aspx?ID=231251.

(MT Ref:231251)