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Tender

## **Supply of Business Support Services Y25005**

Kent County Council (T/A Procurement Services)

F02: Contract notice

Notice identifier: 2025/S 000-003706

Procurement identifier (OCID): ocds-h6vhtk-04db96

Published 4 February 2025, 4:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Kent County Council (T/A Procurement Services)

1 Abbey Wood Road, Kings Hill

West Malling

ME19 4YT

#### **Email**

[csgprocurement@csltd.org.uk](mailto:csgprocurement@csltd.org.uk)

#### **Telephone**

+44 8081685808

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.commercialservices.org.uk/>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-West-Malling:-Business-and-management-consultancy-and-related-services./UD227JG6U3>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Supply of Business Support Services Y25005

Reference number

Y25005

#### **II.1.2) Main CPV code**

- 79400000 - Business and management consultancy and related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This Framework will cover the provision of business support Services to help organisations with maintaining internal operations, ensuring a smooth workflow, compliance and overall efficiency. Awarded Suppliers will be expected be able to provide all of the below requirements, including but not limited to:

- Advisory and Consultancy services
- Aged debt recovery
- Audit services
- Compliance services
- Customer service solutions
- Financial services
- HR services
- IT services
- Operational support

- Payroll
- Procurement Services including Contract Management
- Project Management
- Source-to-pay
- Workplace automation and digitalisation

#### **II.1.5) Estimated total value**

Value excluding VAT: £750,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 79400000 - Business and management consultancy and related services
- 79410000 - Business and management consultancy services
- 79411100 - Business development consultancy services
- 79900000 - Miscellaneous business and business-related services
- 79631000 - Personnel and payroll services
- 72000000 - IT services: consulting, software development, Internet and support
- 79414000 - Human resources management consultancy services

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

#### **II.2.4) Description of the procurement**

This Framework will cover the provision of business support Services to help organisations with maintaining internal operations, ensuring a smooth workflow, compliance and overall efficiency. Awarded Suppliers will be expected be able to provide all of the below requirements, including but not limited to:

- Advisory and Consultancy services
- Aged debt recovery
- Audit services
- Compliance services
- Customer service solutions
- Financial services
- HR services
- IT services
- Operational support
- Payroll
- Procurement Services including Contract Management
- Project Management
- Source-to-pay
- Workplace automation and digitalisation

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £750,000,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

All Public Bodies will have access to this Framework Agreement with the agreement

with the Contracting Authority. Those organisations who wish to access this Framework Agreement are detailed in the

Invitation to Tender document

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

#### **IV.2) Administrative information**

##### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

11 March 2025

Local time

2:00pm

##### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

##### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 48 (from the date stated for receipt of tender)

##### **IV.2.7) Conditions for opening of tenders**

Date

11 March 2025

Local time

2:15pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://csg.delta-esourcing.com/tenders/UK-UK-West-Malling:-Business-and-management-consultancy-and-related-services./UD227JG6U3>

To respond to this opportunity, please click here:

<https://csg.delta-esourcing.com/respond/UD227JG6U3>

GO Reference: GO-202524-PRO-29301564

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Kent County Council (t/a Procurement Services)

1 Abbey Wood Road, Kings Hill

West Malling

ME19 4YT

Email

[csgprocurement@csltd.org.uk](mailto:csgprocurement@csltd.org.uk)

Telephone

+44 8081685808

Country



United Kingdom

Internet address

[www.commercialservices.org.uk](http://www.commercialservices.org.uk)

**VI.4.2) Body responsible for mediation procedures**

Commercial Services

1 Abbey Wood Road, Kings Hill

West Malling

ME19 4YT

Email

[csgprocurement@csLtd.org.uk](mailto:csgprocurement@csLtd.org.uk)

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