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Contract

Mediation and Assessment Service For Housing

Southampton City Council

F03: Contract award notice

Notice identifier: 2024/S 000-003662

Procurement identifier (OCID): ocds-h6vhtk-036172

Published 5 February 2024, 11:27am

Section I: Contracting authority

I.1) Name and addresses

Southampton City Council

Civic Centre, Civic Centre Road

SOUTHAMPTON

SO147LY

Email

tendermanagement@southampton.gov.uk

Telephone

+44 2380833000

Country

United Kingdom

Region code

UKJ32 - Southampton

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.southampton.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Mediation and Assessment Service For Housing

Reference number

SCC-SMS-0373

II.1.2) Main CPV code

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

II.1.3) Type of contract

Services

II.1.4) Short description

Conflict management service which will be available to all eligible residents within the City of Southampton via an agreed referral procedure. The majority of the Service will

comprise the assessment of referrals to resolve conflict or to determine whether they meet the requirements for mediation or for further housing action.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £500,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)

II.2.4) Description of the procurement

Conflict management service which will be available to all eligible residents within the City of Southampton via an agreed referral procedure. The majority of the Service will comprise the assessment of referrals to resolve conflict or to determine whether they meet the requirements for mediation or for further housing action.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50

Price - Weighting: 50

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-023266](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 October 2022

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

NFS MEDIATION LIMITED

Southampton

SO14 1LL

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Companies House

07796773

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £500,000

Total value of the contract/lot: £500,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Procurement Review Body

London

Country

United Kingdom