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Contract

## **SC22223 - C-Care Technology Resilience Voucher Scheme**

Kent County Council

F03: Contract award notice

Notice identifier: 2023/S 000-003656

Procurement identifier (OCID): ocds-h6vhtk-035855

Published 7 February 2023, 9:48am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Kent County Council

Sessions House

Maidstone

ME14 1XQ

#### **Contact**

Mr Cameron Croucher

#### **Email**

[Cameron.Croucher@kent.gov.uk](mailto:Cameron.Croucher@kent.gov.uk)

#### **Telephone**

+44 3000411901

#### **Country**

United Kingdom

**Region code**

UKJ4 - Kent

**Internet address(es)**

Main address

<http://www.kent.gov.uk>

Buyer's address

<http://www.kent.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

SC22223 - C-Care Technology Resilience Voucher Scheme

Reference number

DN626053

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

C-Care is cross-Channel Interreg project which aims to respond to some of the socio-economic challenges brought about by the Covid-19 pandemic. C-Care is led by Kent County Council and involves 3 other English and 3 French partner organisations who are jointly implementing the project. C-Care will provide support to businesses and individuals at risk of exclusion in the France-Channel England area to aid economic recovery.

As part of this project, the Growth & Communities Division within GET is leading on a technology resilience voucher pilot scheme to provide support to Kent businesses. The scheme was launched in November 2021 when Kent SMEs could start to apply for vouchers. A framework of suppliers was procured during the summer of 2021 which resulted in seven suppliers being selected and approved to provide services to Kent businesses under the voucher scheme. A total number of 385 applications were received between November 2021 and June 2022 and 320 were approved. However, 74 (23.12%) of these which have been withdrawn - the main reason being given by SMEs was a lack of a suitable supplier on the framework to deliver the service they wanted. Not every lot was filled by suppliers and only 4 of the 7 suppliers have actually been selected by beneficiary SMEs to complete a voucher project. Some current suppliers have also indicated that they are very near to reaching full capacity to deliver voucher projects.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,000

### **II.2) Description**

#### **II.2.1) Title**

Web-based Activities

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.2.3) Place of performance**

NUTS codes

- UKJ4 - Kent

#### **II.2.4) Description of the procurement**

Enhancements to existing web sites or new landing pages facilitate online sales / bookings

Interconnectivity with e-commerce and supply chain platforms

#### **II.2.5) Award criteria**

Cost criterion - Name: Price / Weighting: 100

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

Interreg France-Channel-England EU funding programme and the European Regional Development Fund.

### **II.2) Description**

#### **II.2.1) Title**

Remote Working Technologies

Lot No

2

#### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.2.3) Place of performance**

NUTS codes

- UKJ4 - Kent

#### **II.2.4) Description of the procurement**

Pivoting to cloud storage to help with remote team management and operational efficiency

Online collaboration tools / CMS / CRM systems

#### **II.2.5) Award criteria**

Cost criterion - Name: Price / Weighting: 100

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

Interreg France-Channel-England EU funding programme and the European Regional Development Fund.

### **II.2) Description**

#### **II.2.1) Title**

Software solutions & Apps

Lot No

3

#### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.2.3) Place of performance**

NUTS codes

- UKJ4 - Kent

#### **II.2.4) Description of the procurement**

Development of apps / software solutions to better connect with customers

Cyber security & data protection solutions (excluding statutory obligations linked to the General Data Protection Regulation - GDPR)

#### **II.2.5) Award criteria**

Cost criterion - Name: Price / Weighting: 100

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

Interreg France-Channel-England EU funding programme and the European Regional Development Fund.

### **II.2) Description**

#### **II.2.1) Title**

Digital Marketing & Promotional Activities

Lot No

4

#### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.2.3) Place of performance**

NUTS codes

- UKJ4 - Kent

#### **II.2.4) Description of the procurement**

E-commerce activities (including international)

Digital marketing / video / social media / SEO activity to expand customer reach or provide

assurance of 'Covid-secure' operations

Virtual product / business showcasing (including virtual tours, 3D models, VR, AR etc.)

#### **II.2.5) Award criteria**

Cost criterion - Name: Price / Weighting: 100

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

Interreg France-Channel-England EU funding programme and the European Regional Development Fund.

### **II.2) Description**

#### **II.2.1) Title**

Skills & Capacity Building

Lot No

5

#### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UKJ4 - Kent

### **II.2.4) Description of the procurement**

Staff training / digital upskilling including transitioning to hybrid working, programming, cyber & data security etc

Virtual meeting tools and training for improving efficiency / connecting to customers

### **II.2.5) Award criteria**

Cost criterion - Name: Price / Weighting: 100

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

Interreg France-Channel-England EU funding programme and the European Regional Development Fund.

## **II.2) Description**

### **II.2.1) Title**

Equipment & small Investments to facilitate digital activity

Lot No

6

### **II.2.2) Additional CPV code(s)**



- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UKJ4 - Kent

### **II.2.4) Description of the procurement**

Investments or equipment to facilitate a new digital process or improve digital resilience including spatial computing

Digital infrastructure solutions for click & collect, invoicing etc., infrastructure systems including remote working solutions / VOIP

### **II.2.5) Award criteria**

Cost criterion - Name: Price / Weighting: 100

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

Interreg France-Channel-England EU funding programme and the European Regional Development Fund.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-021148](#)

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## **Section V. Award of contract**

### **Contract No**

SC22223

### **Title**

SC22223 - C-Care Technology Resilience Voucher Scheme

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

8 September 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 8

Number of tenders received from SMEs: 8

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Kent County Council

Maidstone

ME14 1XQ

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Kent County Council

Maidstone

ME14 1XQ

Country

United Kingdom