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Contract

SC22223 - C-Care Technology Resilience Voucher Scheme

Kent County Council

F03: Contract award notice

Notice identifier: 2023/S 000-003656

Procurement identifier (OCID): ocds-h6vhtk-035855

Published 7 February 2023, 9:48am

Section I: Contracting authority

I.1) Name and addresses

Kent County Council

Sessions House

Maidstone

ME14 1XQ

Contact

Mr Cameron Croucher

Email

Cameron.Croucher@kent.gov.uk

Telephone

+44 3000411901

Country

United Kingdom

Region code

UKJ4 - Kent

Internet address(es)

Main address

<http://www.kent.gov.uk>

Buyer's address

<http://www.kent.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

SC22223 - C-Care Technology Resilience Voucher Scheme

Reference number

DN626053

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

C-Care is cross-Channel Interreg project which aims to respond to some of the socio-economic challenges brought about by the Covid-19 pandemic. C-Care is led by Kent County Council and involves 3 other English and 3 French partner organisations who are jointly implementing the project. C-Care will provide support to businesses and individuals at risk of exclusion in the France-Channel England area to aid economic recovery.

As part of this project, the Growth & Communities Division within GET is leading on a technology resilience voucher pilot scheme to provide support to Kent businesses. The scheme was launched in November 2021 when Kent SMEs could start to apply for vouchers. A framework of suppliers was procured during the summer of 2021 which resulted in seven suppliers being selected and approved to provide services to Kent businesses under the voucher scheme. A total number of 385 applications were received between November 2021 and June 2022 and 320 were approved. However, 74 (23.12%) of these which have been withdrawn - the main reason being given by SMEs was a lack of a suitable supplier on the framework to deliver the service they wanted. Not every lot was filled by suppliers and only 4 of the 7 suppliers have actually been selected by beneficiary SMEs to complete a voucher project. Some current suppliers have also indicated that they are very near to reaching full capacity to deliver voucher projects.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,000

II.2) Description

II.2.1) Title

Web-based Activities

Lot No

1

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKJ4 - Kent

II.2.4) Description of the procurement

Enhancements to existing web sites or new landing pages facilitate online sales /
bookings

Interconnectivity with e-commerce and supply chain platforms

II.2.5) Award criteria

Cost criterion - Name: Price / Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

Interreg France-Channel-England EU funding programme and the European Regional Development Fund.

II.2) Description

II.2.1) Title

Remote Working Technologies

Lot No

2

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKJ4 - Kent

II.2.4) Description of the procurement

Pivoting to cloud storage to help with remote team management and operational efficiency

Online collaboration tools / CMS / CRM systems

II.2.5) Award criteria

Cost criterion - Name: Price / Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

Interreg France-Channel-England EU funding programme and the European Regional Development Fund.

II.2) Description

II.2.1) Title

Software solutions & Apps

Lot No

3

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKJ4 - Kent

II.2.4) Description of the procurement

Development of apps / software solutions to better connect with customers

Cyber security & data protection solutions (excluding statutory obligations linked to the

General Data Protection Regulation - GDPR

II.2.5) Award criteria

Cost criterion - Name: Price / Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

Interreg France-Channel-England EU funding programme and the European Regional Development Fund.

II.2) Description

II.2.1) Title

Digital Marketing & Promotional Activities

Lot No

4

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKJ4 - Kent

II.2.4) Description of the procurement

E-commerce activities (including international)

Digital marketing / video / social media / SEO activity to expand customer reach or provide assurance of 'Covid-secure' operations

Virtual product / business showcasing (including virtual tours, 3D models, VR, AR etc.)

II.2.5) Award criteria

Cost criterion - Name: Price / Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

Interreg France-Channel-England EU funding programme and the European Regional Development Fund.

II.2) Description

II.2.1) Title

Skills & Capacity Building

Lot No

5

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKJ4 - Kent

II.2.4) Description of the procurement

Staff training / digital upskilling including transitioning to hybrid working, programming, cyber & data security etc

Virtual meeting tools and training for improving efficiency / connecting to customers

II.2.5) Award criteria

Cost criterion - Name: Price / Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

Interreg France-Channel-England EU funding programme and the European Regional Development Fund.

II.2) Description

II.2.1) Title

Equipment & small Investments to facilitate digital activity

Lot No

6

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKJ4 - Kent

II.2.4) Description of the procurement

Investments or equipment to facilitate a new digital process or improve digital resilience including spatial computing

Digital infrastructure solutions for click & collect, invoicing etc., infrastructure systems including remote working solutions / VOIP

II.2.5) Award criteria

Cost criterion - Name: Price / Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

Interreg France-Channel-England EU funding programme and the European Regional Development Fund.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-021148](#)

Section V. Award of contract

Contract No

SC22223

Title

SC22223 - C-Care Technology Resilience Voucher Scheme

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

8 September 2022

V.2.2) Information about tenders

Number of tenders received: 8

Number of tenders received from SMEs: 8

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Kent County Council

Maidstone

ME14 1XQ

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Kent County Council

Maidstone

ME14 1XQ

Country

United Kingdom