

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/003651-2023>

Contract

## **Out of Hours Student Wellbeing Service**

University of Sunderland

F03: Contract award notice

Notice identifier: 2023/S 000-003651

Procurement identifier (OCID): ocds-h6vhtk-038474

Published 7 February 2023, 9:20am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

University of Sunderland

Procurement, Finance, 3rd Floor Edinburgh Building, Chester Road

Sunderland

SR1 3SD

#### **Email**

[tenders@sunderland.ac.uk](mailto:tenders@sunderland.ac.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKC23 - Sunderland

#### **Internet address(es)**

Main address

[www.sunderland.ac.uk](http://www.sunderland.ac.uk)

Buyer's address

[www.sunderland.ac.uk](http://www.sunderland.ac.uk)

#### **I.4) Type of the contracting authority**

Body governed by public law

#### **I.5) Main activity**

Education

---

### **Section II: Object**

#### **II.1) Scope of the procurement**

##### **II.1.1) Title**

Out of Hours Student Wellbeing Service

Reference number

UoS/OOH Student Wellbeing Service/1022

##### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

##### **II.1.3) Type of contract**

Services

##### **II.1.4) Short description**

The University of Sunderland Wellbeing Team requires an 'out of hours' student wellbeing service to include a range of on site (face to face) and telephone response services to include (but not limited to): Emotional and mental health support, drop in support, health promotion and prevention, general wellbeing support across a wide range of issues. The service required will be both on site (Sunderland, Tyne and Wear) based in Student Accommodation and additionally to provide a phone response from 6:30pm to 6:30am 365 days per year to University of Sunderland students. The contract is expected

to commence March 2023 to March 2026 (with up to 2 x 1 year extensions taking it to a possible March 2028). The overall contract value is estimated at GBP £500,000 over 5 years' (the maximum contract length), excluding VAT where applicable - note there are no guarantees on spend levels. We also reserve the right to spend an additional 50% of the original anticipated value, subject to change

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £750,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services
- 85140000 - Miscellaneous health services

#### **II.2.3) Place of performance**

NUTS codes

- UKC23 - Sunderland

Main site or place of performance

Sunderland, Tyne & Wear

#### **II.2.4) Description of the procurement**

The University of Sunderland Wellbeing Team requires an 'out of hours' student wellbeing service to include a range of on site (face to face) and telephone response services to include (but not limited to): Emotional and mental health support, drop in support, health promotion and prevention, general wellbeing support across a wide range of issues. The service required will be both on site (Sunderland, Tyne & Wear) based in Student Accommodation and additionally to provide a phone response from 6:30pm to 6:30am 365 days per year to University of Sunderland students. The contract is expected to commence March 2023 to March 2026 (with up to 2 x 1 year extensions taking it to a possible March 2028). The overall contract value is estimated at GBP £500,000 over 5 years' (the maximum contract length) i.e. GBP £100,000 per annum (excluding VAT where applicable) - note there are no guarantees on spend levels. We also reserve the right to spend an additional 50% of the original anticipated value, subject to changes to

requirements across the University for the duration of the award. Closing date for submission of tenders is 12 noon Thursday 15th December 2022

#### **II.2.5) Award criteria**

Quality criterion - Name: Qualitative / Weighting: 60%

Cost criterion - Name: Costs / Weighting: 40%

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

Various projects funded by the EU

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-032323](#)

---

## **Section V. Award of contract**

### **Title**

Out of Hours Student Wellbeing Service

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

19 January 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Home Group Limited

2 Gosforth Park Way, Gosforth Business Park

Newcastle upon Tyne

NE12 8ET

Country

United Kingdom

NUTS code

- UKC2 - Northumberland and Tyne and Wear

National registration number

IPR22981R

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £750,000

Total value of the contract/lot: £750,000

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

AWARDED

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

University of Sunderland

Procurement, 3rd floor Edinburgh Building, Chester Road

Sunderland

SR1 3SD

Email

[tenders@sunderland.ac.uk](mailto:tenders@sunderland.ac.uk)

Country

United Kingdom

Internet address

[www.sunderland.ac.uk](http://www.sunderland.ac.uk)

**VI.4.2) Body responsible for mediation procedures**

Legal Services

4th floor Edinburgh Building, Chester Road

Sunderland

SR1 3SD

Email

[legal@sunderland.ac.uk](mailto:legal@sunderland.ac.uk)

Country

United Kingdom