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Contract

HCC 02/24 - The Provision of Supported Living Services in Hertfordshire

Hertfordshire County Council

F03: Contract award notice

Notice identifier: 2025/S 000-003646

Procurement identifier (OCID): ocids-h6vhtk-03ebdf

Published 4 February 2025, 1:51pm

Section I: Contracting authority

I.1) Name and addresses

Hertfordshire County Council

Pegs Lane

HERTFORD

SG13 8DE

Contact

Strategic Procurement Group

Email

gemma.brace@hertfordshire.gov.uk

Telephone

+44 01992588458

Country

United Kingdom

NUTS code

UKH23 - Hertfordshire

Internet address(es)

Main address

www.hertfordshire.gov.uk

Buyer's address

<https://in-tendhost.co.uk/supplyhertfordshire.aspx/Home>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

HCC 02/24 - The Provision of Supported Living Services in Hertfordshire

Reference number

HCC2314888

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Hertfordshire County Council went out to Procurement for the Provision of Supported Living Services in Hertfordshire. This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £187,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85312000 - Social work services without accommodation
- 85322000 - Community action programme
- 85311000 - Social work services with accommodation

- 98000000 - Other community, social and personal services
- 85311200 - Welfare services for disabled people
- 85323000 - Community health services
- 85144000 - Residential health facilities services
- 85310000 - Social work services
- 85300000 - Social work and related services
- 85320000 - Social services

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

II.2.4) Description of the procurement

Hertfordshire County Council went out to Procurement for the Provision of Supported Living Services in Hertfordshire. This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: Price - 30

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for a total period or cumulative periods of up to three further years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-005478](#)

Section V. Award of contract

Contract No

HCC2314888

Title

The Provision of Supported Living Services in Hertfordshire

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 January 2025

V.2.2) Information about tenders

Number of tenders received: 331

Number of tenders received from SMEs: 284

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 331

Number of tenders received by electronic means: 331

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Abacus Care and Support Limited

Devonshire Business Centre, Works Road

Letchworth Garden City

SG6 1UJ

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Ablecross Limited

144 Jubilee House, 3 The Drive

Brentwood

CM13 3FR

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Accedo Care Limited

St Georges House, 100 Crossbrook Street

Cheshunt

EN8 8JJ

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Adico Care Limited

Suit 1, Unit 13, Centurian House

Harlow

CM19 5FN

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Advance Housing and Support

2 Witan Way

Witney

OX28 6FH

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

No

V.2.3) Name and address of the contractor

Afeni Healthcare Limited

1 Abacus House, Newlands Road

Corsham

SN13 0BH

Country

United Kingdom

NUTS code

- UKK15 - Wiltshire CC

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Agincare Enable Limited

Agincare House Admiralty Buildings

Castletown

DT5 1BB

Country

United Kingdom

NUTS code

- UKK25 - Dorset

The contractor is an SME

No

V.2.3) Name and address of the contractor

Alina Homecare Specialist Care Limited

Manor House, Church Street

Leatherhead

KT22 8DN

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

The contractor is an SME

No

V.2.3) Name and address of the contractor

Aspirations Care Limited

Corinium House, Barnwood Point Business Park, Corinium Avenue,

Gloucester

GL4 3HX

Country

United Kingdom

NUTS code

- UKK13 - Gloucestershire

The contractor is an SME

No

V.2.3) Name and address of the contractor

Avenues Management Services Limited

River House, 1 Maidstone Road

Sidcup

DA14 5TA

Country

United Kingdom

NUTS code

- UKI51 - Bexley and Greenwich

The contractor is an SME

No

V.2.3) Name and address of the contractor

Blossom HCG Limited

2nd Floor, 27 High Street

Hoddesdon

EN11 8SX

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Blue Knight Living Care Limited

Kings House, Lower High Street

Watford

WD17 2EH

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Blue Ocean Services Limited

339 Stanstead Road

London

SE6 4UE

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Brunswick Supported Living Services Limited

Highstone Business Centre 165 High Street

Barnet

EN5 5SU

Country

United Kingdom

NUTS code

- UKI71 - Barnet

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Camphill Village Trust Limited

c/o Kingfisher Offices, 9 Saville Street

Malton

YO17 7LL

Country

United Kingdom

NUTS code

- UKE2 - North Yorkshire

The contractor is an SME

No

V.2.3) Name and address of the contractor

Care By Us Limited

Cardinal House, Abbeyfield Court, Abbeyfield Road

Nottingham

NG7 2SZ

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

The contractor is an SME

No

V.2.3) Name and address of the contractor

Social Care Solutions Limited

No. 2 The Square, Birchwood Boulevard

Warrington

WA3 7QY

Country

United Kingdom

NUTS code

- UKD61 - Warrington

The contractor is an SME

No

V.2.3) Name and address of the contractor

Care Tech Community Services Ltd

Metropolitan House, 3 Darkes Lane

Potters Bar

EN6 1AG

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

No

V.2.3) Name and address of the contractor

Chiltern Support & Housing

20 Benjamin Road

High Wycombe

HP13 6SR

Country

United Kingdom

NUTS code

- UKJ13 - Buckinghamshire CC

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Choice Support

Compass House, 84 Holland Road

Maidstone

ME14 1UT

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.3) Name and address of the contractor

Community Integrated Care

2 Old Market Court, Miners Way

Widnes

WA8 7SP

Country

United Kingdom

NUTS code

- UKD6 - Cheshire

The contractor is an SME

No

V.2.3) Name and address of the contractor

Compassion Plus Healthcare Limited

Devonshire Business Centre, Works Road

Letchworth

SG6 1GJ

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Compassionate Care and Support Limited

Castle Hill Court, Mill Lane

Ashley

WA15 0RE

Country

United Kingdom

NUTS code

- UKD6 - Cheshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Concept Care Solutions

58 High Street

Watford

WD17 2BS

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Dandelion UK Limited

28 High Road

London

N2 9PJ

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Dimensions (UK) Limited

Dimensions, Ground Floor, Building 1230, Arlington Business Park, Theale

Reading

RG7 4SA

Country

United Kingdom

NUTS code

- UKJ11 - Berkshire

The contractor is an SME

No

V.2.3) Name and address of the contractor

Eamal Limited

Enterprise House, Maxted Road

Hemel Hempstead

HP2 7BT

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Eastview Healthcare Services Limited

Ground Floor, 10 Brooklands Court, Kettering Venture Park

Kettering

NN15 6FD

Country

United Kingdom

NUTS code

- UKF25 - North Northamptonshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Exceptional Care at Home

4 Imperial Place, Maxwell Road

Borehamwood

WD6 1JN

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Exclusive Care Limited

Suite F, 15 Royston Road

Baldock

SG7 6NQ

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

First Choice Medical Solutions Limited

First Floor, Hatton House Church Lane

Cheshunt

EN8 0DW

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Fortis Care Hertfordshire

Caxton Point, Caxton Way

Stevenage

SG1 2XU

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Generix Associates Limited

Suite 110 Christchurch House, 40 Upper George Street

Luton

LU1 2RS

Country

United Kingdom

NUTS code

- UKH21 - Luton

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Hand in Hands Limited

Northwood House, 138 Bromham Road

Bedford

MK40 2QW

Country

United Kingdom

NUTS code

- UKH24 - Bedford

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Harpenden Mencap

19 Douglas Road

Harpenden

AL5 2EN

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

No

V.2.3) Name and address of the contractor

Hartwig Care Limited

No 3 Ella Mews

London

NW3 2NH

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.3) Name and address of the contractor

Joy Caring Services Limited

Suite IB Mindenhall Court, R/O 17 High Street Old Town

Stevenage

SG1 3BG

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Jurichez Care Limited

Unit 25, Studio House, Delamare Road

Cheshunt

EN8 9SH

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Accomplish Group Limited

2nd Floor Maybrook House, Queensway

Halesowen

B63 4AH

Country

United Kingdom

NUTS code

- UKG36 - Dudley

The contractor is an SME

No

V.2.3) Name and address of the contractor

Kisharon Langdon

333 Edgware Rd

London

NW9 6TD

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.3) Name and address of the contractor

Knightingles Healthcare Limited

Tudor House 2A Letchmore Road

Stevenage

SG1 3HU

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Leonard Cheshire Disability

Leonard Cheshire c/o Regus, The News Building, 3rd Floor, 3 London Bridge Street

London

SE1 9SG

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.3) Name and address of the contractor

MacIntyre Care

Seebeck House, 1 Seebeck Place, Knowlhill

Milton Keynes

MK5 8FR

Country

United Kingdom

NUTS code

- UKJ12 - Milton Keynes

The contractor is an SME

No

V.2.3) Name and address of the contractor

Metropolitan Housing Trust Limited

The Grange, 100 High Street

Southgate

N14 6PW

Country

United Kingdom

NUTS code

- UKI54 - Enfield

The contractor is an SME

No

V.2.3) Name and address of the contractor

MidCo Care Limited

Prospect House, 397 Hendon Way

Hendon

NW4 3LH

Country

United Kingdom

NUTS code

- UKI71 - Barnet

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

MillyWorldHealth Solution Limited

Office 26 Studio House, Delamare Road

Cheshunt

EN8 9SH

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

My Homecare Assistance Limited

The Royal 1, Station Road

Stanley

DH9 0JQ

Country

United Kingdom

NUTS code

- UKC1 - Tees Valley and Durham

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

North London Homecare and Support Limited

Suite D, The Business Centre, Faringdon Avenue

Romford

RM3 8EN

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Nwando Care Limited

Devonshire House, 582 Honeypot Lane

Stanmore

HA7 1JS

Country

United Kingdom

NUTS code

- UKI74 - Harrow and Hillingdon

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

OneCare Uk Ltd

91 Welldon Crescent

Harrow

HA1 1QW

Country

United Kingdom

NUTS code

- UKI74 - Harrow and Hillingdon

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Ozumba Training and Consultancy services Limited trading as Eminent Domiciliary Care Agency

Suite 4, Challenge House, 616 Mitcham Road

Croydon

CR0 3AA

Country

United Kingdom

NUTS code

- UKI62 - Croydon

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

PAI Healthcare Limited

First Floor Office, 16 Highstreet

Chesham

HP5 1EP

Country

United Kingdom

NUTS code

- UKJ13 - Buckinghamshire CC

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Partners in Support Limited

11 Meadway Court, Rutherford Close

Stevenage

SG1 2EF

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

No

V.2.3) Name and address of the contractor

Potensial Limited (Trading as Potens)

68 Grange Road West

Birkenhead Wirral

CH41 4DB

Country

United Kingdom

NUTS code

- UKD74 - Wirral

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Protea Care Homes (Kent) Limited

153 The Parade, High St

Watford

WD17 1NA

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Royal Mencap Society

6 Cyrus Way, Hampton

Peterborough

PE7 8HP

Country

United Kingdom

NUTS code

- UKF30 - Lincolnshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

The Royal School for the Blind (operating as SeeAbility)

Wesley House Bull Hill

Leatherhead

KT22 7AH

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Sense

101 Pentonville Road

London

N1 9LG

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.3) Name and address of the contractor

St John of God Hospitaller Services (SJOG)

1-3 Lingfield House, Lingfield Point

Darlington

DL1 1RW

Country

United Kingdom

NUTS code

- UKC13 - Darlington

The contractor is an SME

No

V.2.3) Name and address of the contractor

Tamarindo Care Limited

31-33 Albion Place

Maidstone

ME14 5DZ

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Thera South Midlands Trading Ltd (Trading As The Camden Society)

134 Edmund Street

Birmingham

B3 2ES

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

No

V.2.3) Name and address of the contractor

TLC Care Homes Ltd T/A ivolve Care & Support

Royal Court, Basil Close

Chesterfield

S41 7SL

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

The contractor is an SME

No

V.2.3) Name and address of the contractor

Turning Point (Services) Limited

America House, 2 America Square

London

EC3N 2LU

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.3) Name and address of the contractor

Voyage 1 Limited trading as Voyage Care

Wall Island, Birmingham Road

Lichfield

WS14 0QP

Country

United Kingdom

NUTS code

- UKG24 - Staffordshire CC

The contractor is an SME

No

V.2.3) Name and address of the contractor

Walsingham Support

4/4a Bloomsbury Square

London

WC1A 2RP

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.3) Name and address of the contractor

Watford & District Mencap Society

92a Langley Road

Watford

WD17 4PJ

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

No

V.2.3) Name and address of the contractor

WinrayCare Housing Limited

Office 13, Church Lane Chambers, 11-12 Church Lane

London

E11 1HG

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Allerton C&S GL

49 Clarendon Road

Watford

WD17 1HP

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £187,000,000

Total value of the contract/lot: £187,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

High Court

Royal Courts of Justice, The Strand

London

WC24 2LL

Country

United Kingdom