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Contract

HCC 02/24 - The Provision of Supported Living Services in Hertfordshire

Hertfordshire County Council

F03: Contract award notice

Notice identifier: 2025/S 000-003646

Procurement identifier (OCID): ocds-h6vhtk-03ebdf

Published 4 February 2025, 1:51pm

Section I: Contracting authority

I.1) Name and addresses

Hertfordshire County Council

Pegs Lane

HERTFORD

SG13 8DE

Contact

Strategic Procurement Group

Email

gemma.brace@hertfordshire.gov.uk

Telephone

+44 01992588458

Country

United Kingdom

NUTS code

UKH23 - Hertfordshire

Internet address(es)

Main address

http://www.hertfordshire.gov.uk

Buyer's address

https://in-tendhost.co.uk/supplyhertfordshire/aspx/Home

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

HCC 02/24 - The Provision of Supported Living Services in Hertfordshire

Reference number

HCC2314888

II.1.2) Main CPV code

85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Hertfordshire County Council went out to Procurement for the Provision of Supported Living Services in Hertfordshire. This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £187,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 Health and social work services
- 85312000 Social work services without accommodation
- 85322000 Community action programme
- 85311000 Social work services with accommodation

- 98000000 Other community, social and personal services
- 85311200 Welfare services for disabled people
- 85323000 Community health services
- 85144000 Residential health facilities services
- 85310000 Social work services
- 85300000 Social work and related services
- 85320000 Social services

II.2.3) Place of performance

NUTS codes

• UKH23 - Hertfordshire

II.2.4) Description of the procurement

Hertfordshire County Council went out to Procurement for the Provision of Supported Living Services in Hertfordshire. This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: Price - 30

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for a total period or cumulative periods of up to three further years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: 2024/S 000-005478

Section V. Award of contract

Contract No

HCC2314888

Title

The Provision of Supported Living Services in Hertfordshire

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 January 2025

V.2.2) Information about tenders

Number of tenders received: 331

Number of tenders received from SMEs: 284

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 331

Number of tenders received by electronic means: 331

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Abacus Care and Support Limited

Devonshire Business Centre, Works Road

Letchworth Garden City

SG6 1UJ

Country

United Kingdom

NUTS code

• UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Ablecross Limited

144 Jubilee House, 3 The Drive

Brentwood

CM13 3FR

Country

United Kingdom

NUTS code • UKH3 - Essex The contractor is an SME Yes V.2.3) Name and address of the contractor Accedo Care Limited St Georges House, 100 Crossbrook Street Cheshunt **EN8 8JJ** Country **United Kingdom NUTS** code • UKH23 - Hertfordshire The contractor is an SME Yes V.2.3) Name and address of the contractor Adico Care Limited Suit 1, Unit 13, Centurian House Harlow **CM19 5FN** Country

NUTS code

United Kingdom

• UKH3 - Essex
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Advance Housing and Support
2 Witan Way
Witney
OX28 6FH
Country
United Kingdom
NUTS code
UKJ14 - Oxfordshire
The contractor is an SME
No
V.2.3) Name and address of the contractor
Afeni Healthcare Limited
1 Abacus House, Newlands Road
Corsham
SN13 0BH
Country
United Kingdom
NUTS code
UKK15 - Wiltshire CC

The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Agincare Enable Limited
Agincare House Admiralty Buildings
Castletown
DT5 1BB
Country
United Kingdom
NUTS code
UKK25 - Dorset
The contractor is an SME
No
V.2.3) Name and address of the contractor
Alina Homecare Specialist Care Limited
Manor House, Church Street
Leatherhead
KT22 8DN
Country
United Kingdom

NUTS code

• UKJ2 - Surrey, East and West Sussex

The contractor is an SME

No

V.2.3) Name and address of the contractor

Aspirations Care Limited

Corinium House, Barnwood Point Business Park, Corinium Avenue,

Gloucester

GL4 3HX

Country

United Kingdom

NUTS code

• UKK13 - Gloucestershire

The contractor is an SME

No

V.2.3) Name and address of the contractor

Avenues Management Services Limited

River House, 1 Maidstone Road

Sidcup

DA14 5TA

Country

United Kingdom

NUTS code

• UKI51 - Bexley and Greenwich

The contractor is an SME

No

V.2.3) Name and address of the contractor

Blossom HCG Limited

2nd Floor, 27 High Street

Hoddesdon

EN11 8SX

Country

United Kingdom

NUTS code

• UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Blue Knight Living Care Limited

Kings House, Lower High Street

Watford

WD172EH

Country

United Kingdom

NUTS code

• UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Blue Ocean Services Limited
339 Stanstead Road
London
SE6 4UE
Country
United Kingdom
NUTS code
• UKI - London
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Brunswick Supported Living Services Limited
Highstone Business Centre 165 High Street
Barnet
EN5 5SU
Country
United Kingdom
NUTS code
UKI71 - Barnet
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Camphill Village Trust Limited

c/o Kingfisher Offices, 9 Saville Street Malton YO17 7LL Country **United Kingdom NUTS** code • UKE2 - North Yorkshire The contractor is an SME No V.2.3) Name and address of the contractor Care By Us Limited Cardinal House, Abbeyfield Court, Abbeyfield Road Nottingham NG7 2SZ Country **United Kingdom NUTS** code • UKF14 - Nottingham The contractor is an SME No V.2.3) Name and address of the contractor Social Care Solutions Limited

No. 2 The Square, Birchwood Boulevard

WA3 7QY
Country
United Kingdom
NUTS code
UKD61 - Warrington
The contractor is an SME
No
V.2.3) Name and address of the contractor
Care Tech Community Services Ltd
Metropolitan House, 3 Darkes Lane
Potters Bar
EN6 1AG
Country
United Kingdom
NUTS code
UKH23 - Hertfordshire
The contractor is an SME
No
V.2.3) Name and address of the contractor
Chiltern Support & Housing
20 Benjamin Road
High Wycombe

Warrington

HP13 6SR Country **United Kingdom NUTS** code • UKJ13 - Buckinghamshire CC The contractor is an SME Yes V.2.3) Name and address of the contractor **Choice Support** Compass House, 84 Holland Road Maidstone **ME14 1UT** Country **United Kingdom NUTS** code • UKJ4 - Kent The contractor is an SME No V.2.3) Name and address of the contractor Community Integrated Care 2 Old Market Court, Miners Way Widnes WA8 7SP

Country **United Kingdom NUTS** code • UKD6 - Cheshire The contractor is an SME No V.2.3) Name and address of the contractor Compassion Plus Healthcare Limited Devonshire Business Centre, Works Road Letchworth SG6 1GJ Country **United Kingdom NUTS** code • UKH23 - Hertfordshire The contractor is an SME Yes V.2.3) Name and address of the contractor Compassionate Care and Support Limited Castle Hill Court, Mill Lane Ashley WA15 0RE

Country

United Kingdom NUTS code • UKD6 - Cheshire The contractor is an SME Yes V.2.3) Name and address of the contractor **Concept Care Solutions** 58 High Street Watford **WD17 2BS** Country **United Kingdom NUTS** code • UKH23 - Hertfordshire The contractor is an SME Yes V.2.3) Name and address of the contractor Dandelion UK Limited 28 High Road London N2 9PJ Country **United Kingdom**

NUTS code
• UKI - London
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Dimensions (UK) Limited
Dimensions, Ground Floor, Building 1230, Arlington Business Park, Theale
Reading
RG7 4SA
Country
United Kingdom
NUTS code
UKJ11 - Berkshire
The contractor is an SME
No
V.2.3) Name and address of the contractor
Eamal Limited
Enterprise House, Maxted Road
Hemel Hempstead
HP2 7BT
Country
United Kingdom

NUTS code

UKH23 - Hertfordshire
 The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Eastview Healthcare Services Limited

Ground Floor, 10 Brooklands Court, Kettering Venture Park

Kettering

NN15 6FD

Country

United Kingdom

NUTS code

• UKF25 - North Northamptonshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Exceptional Care at Home

4 Imperial Place, Maxwell Road

Borehamwood

WD6 1JN

Country

United Kingdom

NUTS code

• UKH23 - Hertfordshire

The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Exclusive Care Limited
Suite F, 15 Royston Road
Baldock
SG7 6NQ
Country
United Kingdom
NUTS code
UKH23 - Hertfordshire
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
First Choice Medical Solutions Limited
First Floor, Hatton House Church Lane
Cheshunt
EN8 0DW
Country
United Kingdom
NUTS code

The contractor is an SME

• UKH23 - Hertfordshire

Yes

V.2.3) Name and address of the contractor

Fortis Care Hertfordshire

Caxton Point, Caxton Way

Stevenage

SG1 2XU

Country

United Kingdom

NUTS code

• UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Generix Associates Limited

Suite 110 Christchurch House, 40 Upper George Street

Luton

LU1 2RS

Country

United Kingdom

NUTS code

• UKH21 - Luton

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Hand in Hands Limited

Northwood House, 138 Bromham Road

Bedford

MK40 2QW

Country

United Kingdom

NUTS code

• UKH24 - Bedford

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Harpenden Mencap

19 Douglas Road

Harpenden

AL5 2EN

Country

United Kingdom

NUTS code

• UKH23 - Hertfordshire

The contractor is an SME

No

V.2.3) Name and address of the contractor

Hartwig Care Limited
No 3 Ella Mews
London
NW3 2NH
Country
United Kingdom
NUTS code
UKI - London
The contractor is an SME
No
V.2.3) Name and address of the contractor
Joy Caring Services Limited
Suite IB Mindenhall Court, R/O 17 High Street Old Town
Stevenage
SG1 3BG
Country
United Kingdom
NUTS code
UKH23 - Hertfordshire
The contractor is an SME
Yes

Jurichez Care Limited

Unit 25, Studio House, Delamare Road
Cheshunt
EN8 9SH
Country
United Kingdom
NUTS code
UKH23 - Hertfordshire
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Accomplish Group Limited
2nd Floor Maybrook House, Queensway
Halesowen
B63 4AH
Country
United Kingdom
NUTS code
NUTS code • UKG36 - Dudley
• UKG36 - Dudley
UKG36 - Dudley The contractor is an SME
UKG36 - Dudley The contractor is an SME No
 UKG36 - Dudley The contractor is an SME No V.2.3) Name and address of the contractor

London
NW9 6TD
Country
United Kingdom
NUTS code
UKI - London
The contractor is an SME
No
V.2.3) Name and address of the contractor
Knightingles Healthcare Limited
Tudor House 2A Letchmore Road
Stevenage
SG1 3HU
Country
United Kingdom
NUTS code
UKH23 - Hertfordshire
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Leonard Cheshire Disability
Leonard Cheshire c/o Regus, The News Building, 3rd Floor, 3 London Bridge Street
London

SE1 9SG Country **United Kingdom NUTS** code • UKI - London The contractor is an SME No V.2.3) Name and address of the contractor MacIntyre Care Seebeck House, 1 Seebeck Place, Knowlhill Milton Keynes MK5 8FR Country **United Kingdom NUTS** code • UKJ12 - Milton Keynes The contractor is an SME No V.2.3) Name and address of the contractor Metropolitan Housing Trust Limited The Grange, 100 High Street

Southgate

N14 6PW

Country
United Kingdom
NUTS code
UKI54 - Enfield
The contractor is an SME
No
V.2.3) Name and address of the contractor
MidCo Care Limited
Prospect House, 397 Hendon Way
Hendon
NW4 3LH
Country
United Kingdom
NUTS code
• UKI71 - Barnet
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
MillyWorldHealth Solution Limited
Office 26 Studio House, Delamare Road
Cheshunt
EN8 9SH
Country

United Kingdom

NUTS code

• UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

My Homecare Assistance Limited

The Royal 1, Station Road

Stanley

DH9 0JQ

Country

United Kingdom

NUTS code

• UKC1 - Tees Valley and Durham

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

North London Homecare and Support Limited

Suite D, The Business Centre, Faringdon Avenue

Romford

RM3 8EN

Country

United Kingdom

NUTS code • UKH3 - Essex The contractor is an SME Yes V.2.3) Name and address of the contractor Nwando Care Limited Devonshire House, 582 Honeypot Lane Stanmore HA7 1JS Country **United Kingdom NUTS** code • UKI74 - Harrow and Hillingdon The contractor is an SME Yes

V.2.3) Name and address of the contractor

OneCare Uk Ltd

91 Welldon Crescent

Harrow

HA1 1QW

Country

United Kingdom

NUTS code

• UKI74 - Harrow and Hillingdon The contractor is an SME Yes V.2.3) Name and address of the contractor Ozumba Training and Consultancy services Limited trading as Eminent Domiciliary Care Agency Suite 4, Challenge House, 616 Mitcham Road Croydon CR0 3AA Country **United Kingdom NUTS** code • UKI62 - Croydon The contractor is an SME Yes V.2.3) Name and address of the contractor PAI Healthcare Limited First Floor Office, 16 Highstreet Chesham HP5 1EP

NUTS code

United Kingdom

Country

• UKJ13 - Buckinghamshire CC

The contractor is an SME Yes V.2.3) Name and address of the contractor Partners in Support Limited 11 Meadway Court, Rutherford Close Stevenage SG1 2EF Country **United Kingdom NUTS** code • UKH23 - Hertfordshire The contractor is an SME No V.2.3) Name and address of the contractor Potensial Limited (Trading as Potens) 68 Grange Road West Birkenhead Wirral CH41 4DB Country **United Kingdom**

• UKD74 - Wirral

NUTS code

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Protea Care Homes (Kent) Limited

153 The Parade, High St

Watford

WD17 1NA

Country

United Kingdom

NUTS code

• UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Royal Mencap Society

6 Cyrus Way, Hampton

Peterborough

PE7 8HP

Country

United Kingdom

NUTS code

• UKF30 - Lincolnshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

The Royal School for the Blind (operating as SeeAbility)

Wesley House Bull Hill

Leatherhead

KT22 7AH

Country

United Kingdom

NUTS code

• UKJ2 - Surrey, East and West Sussex

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Sense

101 Pentonville Road

London

N1 9LG

Country

United Kingdom

NUTS code

• UKI - London

The contractor is an SME

No

V.2.3) Name and address of the contractor

St John of God Hospitaller Services (SJOG) 1-3 Lingfield House, Lingfield Point Darlington DL1 1RW Country **United Kingdom NUTS** code • UKC13 - Darlington The contractor is an SME No V.2.3) Name and address of the contractor Tamarindo Care Limited 31-33 Albion Place Maidstone ME14 5DZ Country **United Kingdom NUTS** code • UKJ4 - Kent The contractor is an SME Yes

V.2.3) Name and address of the contractor

Thera South Midlands Trading Ltd (Trading As The Camden Society)

Birmingham
B3 2ES
Country
United Kingdom
NUTS code
UKG31 - Birmingham
The contractor is an SME
No
V.2.3) Name and address of the contractor
TLC Care Homes Ltd T/A ivolve Care & Support
Royal Court, Basil Close
Chesterfield
S41 7SL
Country
United Kingdom
NUTS code
UKF1 - Derbyshire and Nottinghamshire
The contractor is an SME
No
V.2.3) Name and address of the contractor
Turning Point (Services) Limited

America House, 2 America Square

134 Edmund Street

London
EC3N 2LU
Country
United Kingdom
NUTS code
• UKI - London
The contractor is an SME
No
V.2.3) Name and address of the contractor
Voyage 1 Limited trading as Voyage Care
Wall Island, Birmingham Road
Lichfield
WS14 0QP
Country
United Kingdom
NUTS code
UKG24 - Staffordshire CC
The contractor is an SME
No
V.2.3) Name and address of the contractor
Walsingham Support
4/4a Bloomsbury Square
London

Country
United Kingdom
NUTS code
• UKI - London
The contractor is an SME
No
V.2.3) Name and address of the contractor
Watford & District Mencap Society
92a Langley Road
Watford
WD17 4PJ
Country
United Kingdom
NUTS code
UKH23 - Hertfordshire
The contractor is an SME
No
V.2.3) Name and address of the contractor
WinrayCare Housing Limited
Office 13, Church Lane Chambers, 11-12 Church Lane
London
E11 1HG

WC1A 2RP

Country

United Kingdom

NUTS code

• UKI - London

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Allerton C&S GL

49 Clarendon Road

Watford

WD17 1HP

Country

United Kingdom

NUTS code

• UKH23 - Hertfordshire

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £187,000,000

Total value of the contract/lot: £187,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court
Royal Courts of Justice, The Strand
London
WC2A 2LL
Country
United Kingdom
VI.4.2) Body responsible for mediation procedures
High Court
Royal Courts of Justice, The Strand
London
WC2A 2LL
Country
United Kingdom
VI.4.4) Service from which information about the review procedure may be obtained
High Court
Royal Courts of Justice, The Strand
London
WC24 2LL
Country
United Kingdom