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Contract

## **HCC 02/24 - The Provision of Supported Living Services in Hertfordshire**

Hertfordshire County Council

F03: Contract award notice

Notice identifier: 2025/S 000-003646

Procurement identifier (OCID): ocids-h6vhtk-03ebdf

Published 4 February 2025, 1:51pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Hertfordshire County Council

Pegs Lane

HERTFORD

SG13 8DE

#### **Contact**

Strategic Procurement Group

#### **Email**

[gemma.brace@hertfordshire.gov.uk](mailto:gemma.brace@hertfordshire.gov.uk)

#### **Telephone**

+44 01992588458

#### **Country**

United Kingdom

**NUTS code**

UKH23 - Hertfordshire

**Internet address(es)**

Main address

[www.hertfordshire.gov.uk](http://www.hertfordshire.gov.uk)

Buyer's address

<https://in-tendhost.co.uk/supplyhertfordshire.aspx/Home>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

HCC 02/24 - The Provision of Supported Living Services in Hertfordshire

Reference number

HCC2314888

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Hertfordshire County Council went out to Procurement for the Provision of Supported Living Services in Hertfordshire. This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £187,000,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 85312000 - Social work services without accommodation
- 85322000 - Community action programme
- 85311000 - Social work services with accommodation

- 98000000 - Other community, social and personal services
- 85311200 - Welfare services for disabled people
- 85323000 - Community health services
- 85144000 - Residential health facilities services
- 85310000 - Social work services
- 85300000 - Social work and related services
- 85320000 - Social services

### **II.2.3) Place of performance**

NUTS codes

- UKH23 - Hertfordshire

### **II.2.4) Description of the procurement**

Hertfordshire County Council went out to Procurement for the Provision of Supported Living Services in Hertfordshire. This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: Price - 30

### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend for a total period or cumulative periods of up to three further years.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-005478](#)

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## **Section V. Award of contract**

### **Contract No**

HCC2314888

### **Title**

The Provision of Supported Living Services in Hertfordshire

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 January 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 331

Number of tenders received from SMEs: 284

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 331

Number of tenders received by electronic means: 331

The contract has been awarded to a group of economic operators: Yes

**V.2.3) Name and address of the contractor**

Abacus Care and Support Limited

Devonshire Business Centre, Works Road

Letchworth Garden City

SG6 1UJ

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Ablecross Limited

144 Jubilee House, 3 The Drive

Brentwood

CM13 3FR

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Accedo Care Limited

St Georges House, 100 Crossbrook Street

Cheshunt

EN8 8JJ

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Adico Care Limited

Suit 1, Unit 13, Centurian House

Harlow

CM19 5FN

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Advance Housing and Support

2 Witan Way

Witney

OX28 6FH

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Afeni Healthcare Limited

1 Abacus House, Newlands Road

Corsham

SN13 0BH

Country

United Kingdom

NUTS code

- UKK15 - Wiltshire CC



The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Agincare Enable Limited

Agincare House Admiralty Buildings

Castletown

DT5 1BB

Country

United Kingdom

NUTS code

- UKK25 - Dorset

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Alina Homecare Specialist Care Limited

Manor House, Church Street

Leatherhead

KT22 8DN

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Aspirations Care Limited

Corinium House, Barnwood Point Business Park, Corinium Avenue,

Gloucester

GL4 3HX

Country

United Kingdom

NUTS code

- UKK13 - Gloucestershire

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Avenues Management Services Limited

River House, 1 Maidstone Road

Sidcup

DA14 5TA

Country

United Kingdom

NUTS code

- UKI51 - Bexley and Greenwich

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Blossom HCG Limited

2nd Floor, 27 High Street

Hoddesdon

EN11 8SX

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Blue Knight Living Care Limited

Kings House, Lower High Street

Watford

WD17 2EH

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Blue Ocean Services Limited

339 Stanstead Road

London

SE6 4UE

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Brunswick Supported Living Services Limited

Highstone Business Centre 165 High Street

Barnet

EN5 5SU

Country

United Kingdom

NUTS code

- UKI71 - Barnet

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Camphill Village Trust Limited

c/o Kingfisher Offices, 9 Saville Street

Malton

YO17 7LL

Country

United Kingdom

NUTS code

- UKE2 - North Yorkshire

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Care By Us Limited

Cardinal House, Abbeyfield Court, Abbeyfield Road

Nottingham

NG7 2SZ

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Social Care Solutions Limited

No. 2 The Square, Birchwood Boulevard

Warrington

WA3 7QY

Country

United Kingdom

NUTS code

- UKD61 - Warrington

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Care Tech Community Services Ltd

Metropolitan House, 3 Darkes Lane

Potters Bar

EN6 1AG

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Chiltern Support & Housing

20 Benjamin Road

High Wycombe

HP13 6SR

Country

United Kingdom

NUTS code

- UKJ13 - Buckinghamshire CC

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Choice Support

Compass House, 84 Holland Road

Maidstone

ME14 1UT

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Community Integrated Care

2 Old Market Court, Miners Way

Widnes

WA8 7SP

Country

United Kingdom

NUTS code

- UKD6 - Cheshire

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Compassion Plus Healthcare Limited

Devonshire Business Centre, Works Road

Letchworth

SG6 1GJ

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Compassionate Care and Support Limited

Castle Hill Court, Mill Lane

Ashley

WA15 0RE

Country



United Kingdom

NUTS code

- UKD6 - Cheshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Concept Care Solutions

58 High Street

Watford

WD17 2BS

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Dandelion UK Limited

28 High Road

London

N2 9PJ

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Dimensions (UK) Limited

Dimensions, Ground Floor, Building 1230, Arlington Business Park, Theale

Reading

RG7 4SA

Country

United Kingdom

NUTS code

- UKJ11 - Berkshire

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Eamal Limited

Enterprise House, Maxted Road

Hemel Hempstead

HP2 7BT

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Eastview Healthcare Services Limited

Ground Floor, 10 Brooklands Court, Kettering Venture Park

Kettering

NN15 6FD

Country

United Kingdom

NUTS code

- UKF25 - North Northamptonshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Exceptional Care at Home

4 Imperial Place, Maxwell Road

Borehamwood

WD6 1JN

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Exclusive Care Limited

Suite F, 15 Royston Road

Baldock

SG7 6NQ

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

First Choice Medical Solutions Limited

First Floor, Hatton House Church Lane

Cheshunt

EN8 0DW

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Fortis Care Hertfordshire

Caxton Point, Caxton Way

Stevenage

SG1 2XU

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Generix Associates Limited

Suite 110 Christchurch House, 40 Upper George Street

Luton

LU1 2RS

Country

United Kingdom

NUTS code

- UKH21 - Luton

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Hand in Hands Limited

Northwood House, 138 Bromham Road

Bedford

MK40 2QW

Country

United Kingdom

NUTS code

- UKH24 - Bedford

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Harpenden Mencap

19 Douglas Road

Harpenden

AL5 2EN

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Hartwig Care Limited

No 3 Ella Mews

London

NW3 2NH

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Joy Caring Services Limited

Suite IB Mindenhall Court, R/O 17 High Street Old Town

Stevenage

SG1 3BG

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Jurichez Care Limited

Unit 25, Studio House, Delamare Road

Cheshunt

EN8 9SH

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Accomplish Group Limited

2nd Floor Maybrook House, Queensway

Halesowen

B63 4AH

Country

United Kingdom

NUTS code

- UKG36 - Dudley

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Kisharon Langdon

333 Edgware Rd



London

NW9 6TD

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Knightingles Healthcare Limited

Tudor House 2A Letchmore Road

Stevenage

SG1 3HU

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Leonard Cheshire Disability

Leonard Cheshire c/o Regus, The News Building, 3rd Floor, 3 London Bridge Street

London

SE1 9SG

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

MacIntyre Care

Seebeck House, 1 Seebeck Place, Knowlhill

Milton Keynes

MK5 8FR

Country

United Kingdom

NUTS code

- UKJ12 - Milton Keynes

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Metropolitan Housing Trust Limited

The Grange, 100 High Street

Southgate

N14 6PW

Country

United Kingdom

NUTS code

- UKI54 - Enfield

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

MidCo Care Limited

Prospect House, 397 Hendon Way

Hendon

NW4 3LH

Country

United Kingdom

NUTS code

- UKI71 - Barnet

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

MillyWorldHealth Solution Limited

Office 26 Studio House, Delamare Road

Cheshunt

EN8 9SH

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

My Homecare Assistance Limited

The Royal 1, Station Road

Stanley

DH9 0JQ

Country

United Kingdom

NUTS code

- UKC1 - Tees Valley and Durham

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

North London Homecare and Support Limited

Suite D, The Business Centre, Faringdon Avenue

Romford

RM3 8EN

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Nwando Care Limited

Devonshire House, 582 Honeypot Lane

Stanmore

HA7 1JS

Country

United Kingdom

NUTS code

- UKI74 - Harrow and Hillingdon

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

OneCare Uk Ltd

91 Welldon Crescent

Harrow

HA1 1QW

Country

United Kingdom

NUTS code

- UKI74 - Harrow and Hillingdon

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Ozumba Training and Consultancy services Limited trading as Eminent Domiciliary Care Agency

Suite 4, Challenge House, 616 Mitcham Road

Croydon

CR0 3AA

Country

United Kingdom

NUTS code

- UKI62 - Croydon

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

PAI Healthcare Limited

First Floor Office, 16 Highstreet

Chesham

HP5 1EP

Country

United Kingdom

NUTS code

- UKJ13 - Buckinghamshire CC

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Partners in Support Limited

11 Meadway Court, Rutherford Close

Stevenage

SG1 2EF

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Potensial Limited (Trading as Potens)

68 Grange Road West

Birkenhead Wirral

CH41 4DB

Country

United Kingdom

NUTS code

- UKD74 - Wirral

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Protea Care Homes (Kent) Limited

153 The Parade, High St

Watford

WD17 1NA

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Royal Mencap Society

6 Cyrus Way, Hampton

Peterborough

PE7 8HP

Country

United Kingdom

NUTS code

- UKF30 - Lincolnshire

The contractor is an SME

Yes



**V.2.3) Name and address of the contractor**

The Royal School for the Blind (operating as SeeAbility)

Wesley House Bull Hill

Leatherhead

KT22 7AH

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Sense

101 Pentonville Road

London

N1 9LG

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

St John of God Hospitaller Services (SJOG)

1-3 Lingfield House, Lingfield Point

Darlington

DL1 1RW

Country

United Kingdom

NUTS code

- UKC13 - Darlington

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Tamarindo Care Limited

31-33 Albion Place

Maidstone

ME14 5DZ

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Thera South Midlands Trading Ltd (Trading As The Camden Society)

134 Edmund Street

Birmingham

B3 2ES

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

TLC Care Homes Ltd T/A ivolve Care & Support

Royal Court, Basil Close

Chesterfield

S41 7SL

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Turning Point (Services) Limited

America House, 2 America Square

London

EC3N 2LU

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Voyage 1 Limited trading as Voyage Care

Wall Island, Birmingham Road

Lichfield

WS14 0QP

Country

United Kingdom

NUTS code

- UKG24 - Staffordshire CC

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Walsingham Support

4/4a Bloomsbury Square

London

WC1A 2RP

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Watford & District Mencap Society

92a Langley Road

Watford

WD17 4PJ

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

WinrayCare Housing Limited

Office 13, Church Lane Chambers, 11-12 Church Lane

London

E11 1HG

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

Allerton C&S GL

49 Clarendon Road

Watford

WD17 1HP

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £187,000,000

Total value of the contract/lot: £187,000,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Country

United Kingdom

**VI.4.2) Body responsible for mediation procedures**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Country

United Kingdom

**VI.4.4) Service from which information about the review procedure may be obtained**

High Court

Royal Courts of Justice, The Strand

London

WC24 2LL

Country

United Kingdom