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Contract

Provision of a Hospital Care Navigator Service Supporting Patient Discharge

Kent Community Health N H S Foundation Trust

F20: Modification notice

Notice identifier: 2025/S 000-003642

Procurement identifier (OCID): ocids-h6vhtk-044eed

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Section I: Contracting authority/entity

I.1) Name and addresses

Kent Community Health N H S Foundation Trust

110-120 Eureka Park, Upper Pemberton, Kennington

ASHFORD

TN254AZ

Contact

Kiera Nolan

Email

kiera.nolan@nhs.net

Telephone

+44 1474649230

Country

United Kingdom

Region code

UKJ45 - Mid Kent

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.kentcht.nhs.uk/>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of a Hospital Care Navigator Service Supporting Patient Discharge

Reference number

972/12/A

II.1.2) Main CPV code

- 85323000 - Community health services

II.1.3) Type of contract

Services

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ44 - East Kent

II.2.4) Description of the procurement at the time of conclusion of the contract:

A significant number of patients in East Kent are currently accessing accident and emergency for conditions that could be treated locally in the community. The health and social care economy in East Kent believe that aligning provider services in an integrated approach and underpinning this with a redirection programme will reduce pressure on hospital services and improve overall performance across the health economy.

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

1 April 2025

End date

30 September 2025

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Contract award notice concerning this contract

Notice number: [2024/S 000-010600](#)

Section V. Award of contract/concession

Contract No

972/12/A

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

12 April 2024

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Town and Country Housing

Kent

Country

United Kingdom

NUTS code

- UKJ44 - East Kent

Justification for not providing organisation identifier

Not on any register

The contractor/concessionaire is an SME

No

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £57,838

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Kent Community Health NHS Foundation Trust

Ashford

Country

United Kingdom

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 85323000 - Community health services

VII.1.3) Place of performance

NUTS code

- UKJ44 - East Kent

VII.1.4) Description of the procurement:

A significant number of patients in East Kent are currently accessing accident and emergency for conditions that could be treated locally in the community. The health and social care economy in East Kent believe that aligning provider services in an integrated approach and underpinning this with a redirection programme will reduce pressure on hospital services and improve overall performance across the health economy.

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

1 April 2025

End date

30 September 2025

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£57,838

VII.1.7) Name and address of the contractor/concessionaire

Town and Country Housing

Tunbridge Wells

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Justification for not providing organisation identifier

Not on any register

The contractor/concessionaire is an SME

No

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

The Contract will be extended for a period of 6 months in accordance with the provisions of the contract.

VII.2.2) Reasons for modification

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

The Contract will be extended for a period of 6 months in accordance with the provisions of the contract, this is to allow the service to be reviewed by commissioners and aligned across East Kent.

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £57,838

Total contract value after the modifications

Value excluding VAT: £86,757