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Contract

## **Provision of a Hospital Care Navigator Service Supporting Patient Discharge**

Kent Community Health N H S Foundation Trust

F20: Modification notice

Notice identifier: 2025/S 000-003642

Procurement identifier (OCID): ocds-h6vhtk-044eed

Published 4 February 2025, 1:33pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Kent Community Health N H S Foundation Trust

110-120 Eureka Park,Upper Pemberton, Kennington

ASHFORD

TN254AZ

#### **Contact**

Kiera Nolan

#### **Email**

[kiera.nolan@nhs.net](mailto:kiera.nolan@nhs.net)

#### **Telephone**

+44 1474649230

#### **Country**

United Kingdom

**Region code**

UKJ45 - Mid Kent

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.kentcht.nhs.uk/>

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## Section II: Object

### II.1) Scope of the procurement

#### II.1.1) Title

Provision of a Hospital Care Navigator Service Supporting Patient Discharge

Reference number

972/12/A

#### II.1.2) Main CPV code

- 85323000 - Community health services

#### II.1.3) Type of contract

Services

### II.2) Description

#### II.2.3) Place of performance

NUTS codes

- UKJ44 - East Kent

#### II.2.4) Description of the procurement at the time of conclusion of the contract:

A significant number of patients in East Kent are currently accessing accident and emergency for conditions that could be treated locally in the community. The health and social care economy in East Kent believe that aligning provider services in an integrated approach and underpinning this with a redirection programme will reduce pressure on hospital services and improve overall performance across the health economy.

#### II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

1 April 2025

End date

30 September 2025

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## **Section IV. Procedure**

### **IV.2) Administrative information**

#### **IV.2.1) Contract award notice concerning this contract**

Notice number: [2024/S 000-010600](#)

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## **Section V. Award of contract/concession**

### **Contract No**

972/12/A

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract/concession award decision:**

12 April 2024

#### **V.2.2) Information about tenders**

The contract/concession has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

Town and Country Housing

Kent

Country

United Kingdom

NUTS code

- UKJ44 - East Kent

Justification for not providing organisation identifier

Not on any register

The contractor/concessionaire is an SME

No

#### **V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £57,838

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Kent Community Health NHS Foundation Trust

Ashford

Country

United Kingdom

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## **Section VII: Modifications to the contract/concession**

### **VII.1) Description of the procurement after the modifications**

#### **VII.1.1) Main CPV code**

- 85323000 - Community health services

#### **VII.1.3) Place of performance**

NUTS code

- UKJ44 - East Kent

#### **VII.1.4) Description of the procurement:**

A significant number of patients in East Kent are currently accessing accident and emergency for conditions that could be treated locally in the community. The health and social care economy in East Kent believe that aligning provider services in an integrated approach and underpinning this with a redirection programme will reduce pressure on hospital services and improve overall performance across the health economy.

#### **VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Start date

1 April 2025

End date

30 September 2025

#### **VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£57,838

#### **VII.1.7) Name and address of the contractor/concessionaire**

Town and Country Housing

Tunbridge Wells

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Justification for not providing organisation identifier

Not on any register

The contractor/concessionaire is an SME

No

### **VII.2) Information about modifications**

#### **VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

The Contract will be extended for a period of 6 months in accordance with the provisions of the contract.

#### **VII.2.2) Reasons for modification**

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

The Contract will be extended for a period of 6 months in accordance with the provisions of the contract, this is to allow the service to be reviewed by commissioners and aligned across East Kent.

### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptions and average inflation)

Value excluding VAT: £57,838

Total contract value after the modifications

Value excluding VAT: £86,757