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Tender

Session Border Controller Expansion

Jisc Services Ltd

F01: Prior information notice

Call for competition

Notice identifier: 2024/S 000-003641

Procurement identifier (OCID): ocids-h6vhtk-043711

Published 5 February 2024, 9:49am

The closing date and time has been changed to:

11 March 2024, 12:00pm

See the [change notice](#).

Section I: Contracting authority

I.1) Name and addresses

Jisc Services Ltd

4 Portwall Lane

Bristol

BS1 6NB

Contact

Clare Nurton

Email

procurement@jisc.ac.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.jisc.ac.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/87175>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=77817&B=JISC

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=77817&B=JISC

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Session Border Controller Expansion

Reference number

Proc2401

II.1.2) Main CPV code

- 32500000 - Telecommunications equipment and supplies

II.1.3) Type of contract

Supplies

II.1.4) Short description

Jisc introduced Session Border Controller (SBC) as a Service to our members and customers following the Covid pandemic as a response to their needs, to facilitate the secure change from office to hybrid /home working.

The aim of this RFI help inform the direction of expansion to the current SBC offering. We are keen to hear from Communications Service Providers (CSP) who have demonstratable experience in this sector.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 32500000 - Telecommunications equipment and supplies

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Please note this Prior Information Notice is also a request for information. Contract value and date do not reflect true values which at present are unknown

Jisc introduced Session Border Controller (SBC) as a Service to our members and customers following the Covid pandemic as a response to their needs, to facilitate the secure change from office to hybrid /home working.

This initiative has resulted in the investment of a highly resilient pair of carrier grade Oracle SBC 3900 devices hosted in Jisc Data Centres. The installation now provides a multi tenanted solution to its members and customers for the enablement of direct routing across IP networks. The service provides a gateway between private networks enabling VoIP telephony of Unified Communications solutions, such as (but not limited to) Microsoft Teams, to break out into the PSTN.

Jisc are seeking to expand this service offering, and the purpose of this RFI is to gain information and knowledge from those in the marketplace who can provide hardware, associated services and support for Jisc's hosted Session Border Controller (SBC) as a service.

This RFI will help inform the direction of expansion to the current SBC offering. We are keen to hear from Communications Service Providers (CSP) who have demonstratable experience in this sector.

Please read the Request for Information document for full details, available FoC from our eTendering portal: <https://uk.eu-supply.com/login.asp?B=JISC>

Nb. You will need to register your company if not done so already, and formally express interest in this project, though this does not oblige you to respond. Responses and any clarification questions should be issued via the portal.

Please read the Request for Information document for full details

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of expressions of interest

Originally published as:

Date

1 March 2024

Local time

12:00pm

Changed to:

Date

11 March 2024

Local time

12:00pm

See the [change notice](#).

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Jisc

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Bristol

BS1 6NB

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procurement@jisc.ac.uk

Telephone

+44 3003002212

Country

United Kingdom