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Tender

## **Session Border Controller Expansion**

Jisc Services Ltd

F01: Prior information notice

Call for competition

Notice identifier: 2024/S 000-003641

Procurement identifier (OCID): ocids-h6vhtk-043711

Published 5 February 2024, 9:49am

The closing date and time has been changed to:

**11 March 2024, 12:00pm**

See the [change notice](#).

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Jisc Services Ltd

4 Portwall Lane

Bristol

BS1 6NB

#### **Contact**

Clare Nurton

#### **Email**

[procurement@jisc.ac.uk](mailto:procurement@jisc.ac.uk)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.jisc.ac.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/87175>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=77817&B=JISC](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=77817&B=JISC)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=77817&B=JISC](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=77817&B=JISC)

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Session Border Controller Expansion

Reference number

Proc2401

#### **II.1.2) Main CPV code**

- 32500000 - Telecommunications equipment and supplies

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

Jisc introduced Session Border Controller (SBC) as a Service to our members and customers following the Covid pandemic as a response to their needs, to facilitate the secure change from office to hybrid /home working.

The aim of this RFI help inform the direction of expansion to the current SBC offering. We are keen to hear from Communications Service Providers (CSP) who have demonstratable experience in this sector.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 32500000 - Telecommunications equipment and supplies

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

## **II.2.4) Description of the procurement**

\*\*\*Please note this Prior Information Notice is also a request for information. Contract value and date do not reflect true values which at present are unknown\*\*\*

Jisc introduced Session Border Controller (SBC) as a Service to our members and customers following the Covid pandemic as a response to their needs, to facilitate the secure change from office to hybrid /home working.

This initiative has resulted in the investment of a highly resilient pair of carrier grade Oracle SBC 3900 devices hosted in Jisc Data Centres. The installation now provides a multi tenanted solution to its members and customers for the enablement of direct routing across IP networks. The service provides a gateway between private networks enabling VoIP telephony of Unified Communications solutions, such as (but not limited to) Microsoft Teams, to break out into the PSTN.

Jisc are seeking to expand this service offering, and the purpose of this RFI is to gain information and knowledge from those in the marketplace who can provide hardware, associated services and support for Jisc's hosted Session Border Controller (SBC) as a service.

This RFI will help inform the direction of expansion to the current SBC offering. We are keen to hear from Communications Service Providers (CSP) who have demonstratable experience in this sector.

Please read the Request for Information document for full details, available FoC from our eTendering portal: <https://uk.eu-supply.com/login.asp?B=JISC>

Nb. You will need to register your company if not done so already, and formally express interest in this project, though this does not oblige you to respond. Responses and any clarification questions should be issued via the portal.

Please read the Request for Information document for full details

### **II.2.10) Information about variants**

Variants will be accepted: Yes

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of expressions of interest**

Originally published as:

Date

1 March 2024

Local time

12:00pm

Changed to:

Date

11 March 2024

Local time

12:00pm

See the [change notice](#).

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Jisc

4 Portwall Lane

Bristol

BS1 6NB

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[procurement@jisc.ac.uk](mailto:procurement@jisc.ac.uk)

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