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Contract

NEPO508 Agency Staff

THE ASSOCIATION OF NORTH EAST COUNCILS LIMITED T/A NEPO

F03: Contract award notice

Notice identifier: 2025/S 000-003632

Procurement identifier (OCID): ocds-h6vhtk-046b72

Published 4 February 2025, 12:58pm

Section I: Contracting authority

I.1) Name and addresses

THE ASSOCIATION OF NORTH EAST COUNCILS LIMITED T/A NEPO

Northern Design Centre, Abbots Hill

Gateshead

NE8 3DF

Contact

Rhian Hepple

Email

professional.services@nepo.org

Telephone

+44 1916380040

Country

United Kingdom

Region code

UKC - North East (England)

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.nepo.org

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NEPO508 Agency Staff

Reference number

79620000

II.1.2) Main CPV code

- 79620000 - Supply services of personnel including temporary staff

II.1.3) Type of contract

Services

II.1.4) Short description

The Association of North East Councils, trading as North East Procurement Organisation (NEPO), is seeking to establish a Framework Agreement with a sole supplier; for the provision of a Vendor Neutral Managed Service for Temporary Agency Staff.

The opportunity can be accessed via the Open eTendering system. Suppliers wishing to be considered for this Framework Agreement must register their expression of interest and submit a tender through the Open eTendering System. If not already registered, candidates should register on the Open eTendering system at <https://www.open-uk.org/>

Tenders must be submitted using the link above. Tenders submitted via post or email methods will not be accepted.

If you need technical assistance from the Open Support team, this can be requested via open.support@nepo.org

PLEASE NOTE: Open is accessible 24/7 however, technical support is available Monday - Thursday 8:30 - 5pm and Friday 8.30 - 4.30pm

For guidance on how to submit your response through Open, please visit <https://www.open-hub.org/training> to access the available Training Guides.

NEPO does not give any guarantee and/or warrant the actual value of orders (if any) that will be placed with the successful suppliers by any Contracting Authority using the

Framework Agreement pursuant to this process and accepts no liability thereof.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £925,000,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

NEPO are using a two-stage, restricted procedure for this procurement, set out at Regulation 28 of the Public Contracts Regulations.

A maximum of 5 organisations will be invited to the Invitation to Tender Stage (assuming that there are at least 5 suitably qualified organisations that pass the minimum criteria) following the evaluation of Tenderer's response to the Selection Questionnaire.

If there are fewer than 5 organisations that pass the minimum criteria, then only those who pass will be invited to Invitation to Tender. If there are more than 5 organisations who pass the minimum criteria then the 5 highest scoring tenderers only, based on the scored questions within the SQ, will be invited to Invitation to Tender. The minimum criteria are documented within Schedule 1 - Selection Questionnaire and Appendix 1 - Scoring Matrix and include a minimum threshold that must be achieved on the scored question.

Following the evaluation of Tenderer's responses to the Selection Questionnaire, successful Tenderers will be invited to Invitation to Tender. Tenderers responses to the Invitation to Tender will be evaluated against the pre-defined evaluation criteria and NEPO will seek to award to a single operator who has been identified as submitting the most economically advantageous tender.

The selection questionnaire document also contains an ITT overview that sets out the high-level requirements of the Framework Agreement. This document will allow suppliers to determine if they are interested in this opportunity and consider whether they have the required capability and capacity to deliver the Framework Agreement.

II.2.5) Award criteria

Quality criterion - Name: Framework Resource / Weighting: 6

Quality criterion - Name: Implementation - Project Plan / Weighting: 6

Quality criterion - Name: Implementation - Agency Supply Chain Migration / Weighting: 5

Quality criterion - Name: Service Delivery / Weighting: 5

Quality criterion - Name: Compliance, Safeguarding and Vetting / Weighting: 6

Quality criterion - Name: Supply Chain Management / Weighting: 4

Quality criterion - Name: Supply Chain Performance / Weighting: 5

Quality criterion - Name: Agency Social Care / Weighting: 7

Quality criterion - Name: Reporting and Data Assurance / Weighting: 4

Quality criterion - Name: Managed Service Provider Fees / Weighting: 2

Quality criterion - Name: Agency Supplier Fees / Weighting: 2

Quality criterion - Name: System Demonstration / Weighting: 8

Quality criterion - Name: Social Value (Qualitative) / Weighting: 7

Quality criterion - Name: Social Value (Quantitative) / Weighting: 3

Price - Weighting: 30

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-026653](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 February 2025

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Comensura Limited

First Floor, Mulberry House, 750 Capability Green

Luton

LU1 3LU

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

04085767

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £925,000,000

Section VI. Complementary information

VI.3) Additional information

The agreement will be available for use by all NEPO Member Authorities and Associate Members. A list of member organisations is available in the Associate Members section of the NEPO website at: www.nepo.org.

This agreement will also be made available to all current and future NEPO Associate Members. Current Associate Members are listed in the Associate Member section of the NEPO website at: <https://www.nepo.org/associate-members>.

NEPO intends to make the resulting agreement available for use by all Contracting Authorities throughout all administrative regions of the UK (as defined by the Public Contracts Regulations 2015) including but not limited to Government Departments and their Agencies, Non-Departmental Public Bodies, Central Government, NHS Bodies, Local Authorities, Emergency Services, Coastguard Emergency Services, Educational Establishments, Registered Social Landlords and Registered Charities.

A complete list of permissible users is shown on the NEPO website:
<http://www.nepo.org/associate-membership/permisssible-users>

Organisations wishing to access the NEPO agreement will be required to register as a NEPO Associate Member in the first instance.

Further information can be found at: www.nepo.org

VI.4) Procedures for review

VI.4.1) Review body

NEPO

Northern Design Centre, Abbot's Hill

Gateshead

NE8 3DF

Country

United Kingdom