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Tender

## **Outsourced ICT Framework Agreement**

Crescent Purchasing Consortium (CPC)  
Education Authority Northern Ireland  
Public Sector  
Education  
North Western Universities Purchasing Consortium Ltd

F02: Contract notice

Notice identifier: 2021/S 000-003615

Procurement identifier (OCID): ocds-h6vhtk-029587

Published 23 February 2021, 4:50pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Crescent Purchasing Consortium (CPC)

Procurement House, Leslie Hough Way

Salford

M6 6AJ

#### **Email**

[l.m.oshea@thecpc.ac.uk](mailto:l.m.oshea@thecpc.ac.uk)

#### **Telephone**

+44 1619740947

#### **Country**

United Kingdom

**NUTS code**

UKD3 - Greater Manchester

**Internet address(es)**

Main address

[www.thecpc.ac.uk](http://www.thecpc.ac.uk)

Buyer's address

[www.thecpc.ac.uk](http://www.thecpc.ac.uk)

**I.1) Name and addresses**

Education Authority Northern Ireland

40 Academy Street

Belfast

BT1 2NQ

**Email**

[keira.simpson@eani.org.uk](mailto:keira.simpson@eani.org.uk)

**Telephone**

+44 2890566461

**Country**

United Kingdom

**NUTS code**

UKN06 - Belfast

**Internet address(es)**

Main address

<https://www.eani.org.uk>

Buyer's address

<https://www.eani.org.uk>

### **I.1) Name and addresses**

Public Sector

Procurement House

Salford

M6 6AJ

#### **Email**

[l.m.oshea@thecpc.ac.uk](mailto:l.m.oshea@thecpc.ac.uk)

#### **Telephone**

+44 2890566461

#### **Country**

United Kingdom

#### **NUTS code**

UK - UNITED KINGDOM

#### **Internet address(es)**

Main address

[www.thecpc.ac.uk](http://www.thecpc.ac.uk)

Buyer's address

[www.thecpc.ac.uk](http://www.thecpc.ac.uk)

### **I.1) Name and addresses**

Education

Procurement House

Salford

M6 6AJ

**Email**

[l.m.oshea@thecpc.ac.uk](mailto:l.m.oshea@thecpc.ac.uk)

**Telephone**

+44 2890566461

**Country**

United Kingdom

**NUTS code**

UK - UNITED KINGDOM

**Internet address(es)**

Main address

[www.thecpc.ac.uk](http://www.thecpc.ac.uk)

Buyer's address

[www.thecpc.ac.uk](http://www.thecpc.ac.uk)

**I.1) Name and addresses**

North Western Universities Purchasing Consortium Ltd

Albert House, 17 Bloom Street

Manchester

M1 3HZ

**Email**

[natasha.peacock@manchester.ac.uk](mailto:natasha.peacock@manchester.ac.uk)

**Telephone**

+44 1612348003

**Country**

United Kingdom

**NUTS code**

UKD33 - Manchester

**Internet address(es)**

Main address

<http://www.nwupc.ac.uk>

Buyer's address

<http://www.nwupc.ac.uk>

**I.2) Information about joint procurement**

The contract involves joint procurement

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://suppliers.multiquote.com>

Additional information can be obtained from another address:

Crescent Purchasing Consortium (CPC)

Procurement House, Leslie Hough Way

Salford

M6 6AJ

**Email**

[l.m.oshea@thecpc.ac.uk](mailto:l.m.oshea@thecpc.ac.uk)

**Telephone**

+44 1619740947

**Country**

United Kingdom

**NUTS code**

UKD3 - Greater Manchester

**Internet address(es)**

Main address

[www.thecpc.ac.uk](http://www.thecpc.ac.uk)

Buyer's address

[www.thecpc.ac.uk](http://www.thecpc.ac.uk)

Tenders or requests to participate must be submitted electronically via

<https://suppliers.multiquote.com>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Outsourced ICT Framework Agreement

Reference number

CA8378 - CPC/LO/01/2021

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

CPC are seeking to create a framework on behalf of educational establishments for ICT Outsourcery, covering services and consultancy. This process looks to appoint service providers capable of providing on-site and remote ICT services in addition to independent consultancy with a view to appoint such service providers.

This tender will be available to all current and future members of CPC:

<https://www.thecpc.ac.uk/members/regions.php> <https://www.gov.uk/guidance/get-information-about-schools>

The tender is also available for NWUPC members: <https://www.nwupc.ac.uk/our-members>

EANI (Education Authority Northern Ireland) [www.eani.org.uk/](http://www.eani.org.uk/) and the following UK public sector bodies (and any future successors to these organisations):

<https://www.thecpc.ac.uk/suppliers/eligible-public-sector-bodies.php>

#### **II.1.5) Estimated total value**

Value excluding VAT: £100,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for one lot only

Maximum number of lots that may be awarded to one tenderer: 1

## **II.2) Description**

### **II.2.1) Title**

Lot 1: Outsourced ICT Services

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 72253200 - Systems support services
- 72315200 - Data network management services
- 50312610 - Maintenance of information technology equipment
- 72540000 - Computer upgrade services
- 50324000 - Support services of personal computers
- 72222300 - Information technology services
- 72720000 - Wide area network services
- 72250000 - System and support services
- 72700000 - Computer network services
- 72910000 - Computer back-up services
- 50312600 - Maintenance and repair of information technology equipment
- 72261000 - Software support services
- 72267100 - Maintenance of information technology software
- 72253100 - Helpdesk services
- 72000000 - IT services: consulting, software development, Internet and support

- 72251000 - Disaster recovery services
- 50312310 - Maintenance of data network equipment
- 72590000 - Computer-related professional services
- 50312620 - Repair of information technology equipment
- 72511000 - Network management software services
- 72253000 - Helpdesk and support services

### **II.2.3) Place of performance**

NUTS codes

- UK - UNITED KINGDOM

Main site or place of performance

United Kingdom

### **II.2.4) Description of the procurement**

This lot covers all services involved in providing an outsourced managed service for information communication technology. This includes but is not limited to:

- Remote and on-site service provision for proactive and reactive support including monitoring, incident managing, testing, fault fixing, backup and disaster recovery, data protection, patch management, etc.
- IT asset and configuration management, release management
- Supporting staff with new IT developments, IT procurement, service integration and management, set up of IT equipment (e.g. for use in lessons, assemblies, meetings) where there is an on-site requirement, advice etc.
- Project management and development of IT strategies & refreshment, and other additional ad-hoc requirements

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £95,000,000

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: Yes

Description of options

48 month(s) from the commencement date, with 24 initial month(s) and option to extend 2x12 month(s)

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

**II.2) Description**

**II.2.1) Title**

Lot 2: Outsourced ICT Consultancy

Lot No

2

**II.2.2) Additional CPV code(s)**

- 72253200 - Systems support services
- 72253000 - Helpdesk and support services

- 72222300 - Information technology services
- 72000000 - IT services: consulting, software development, Internet and support
- 72228000 - Hardware integration consultancy services
- 72120000 - Hardware disaster-recovery consultancy services
- 72246000 - Systems consultancy services
- 72590000 - Computer-related professional services
- 72100000 - Hardware consultancy services
- 72261000 - Software support services
- 72227000 - Software integration consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UK - UNITED KINGDOM

Main site or place of performance

United Kingdom

### **II.2.4) Description of the procurement**

This lot is specifically for consultancy and design services where a solution is yet to be defined. The purpose of this lot is to attract independent consultants who can utilise expertise from a technical standpoint, offering objective recommendations to support a tendering process for an outsourced ICT service by working in conjunction with an institutions' procurement staff.

Service is expected to culminate in a final objective report, which may be the result of (but is not limited to):

- Fact-finding processes, liaising with engineers and IT support staff, data analysis, determining information system requirements and defining project objectives
- Making recommendations such as suggesting appropriate hardware, software, systems, service levels etc.
- Compiling reports and presenting information, understanding practices and the objectives of the institution, assisting with the creation of IT strategies and the

development of effective IT procedures, analysis of data and potential issues

- Assessment of security loopholes, obsolete assets, inefficiencies etc.
- Assisting with tendering processes from a technical standpoint, including providing technical advice to benefit tender clarifications and evaluation.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £5,000,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

48 month(s) from the commencement date, with 24 initial month(s) and option to extend 2x12 month(s)

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 16

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2020/S 203-494890](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

29 March 2021

Local time

12:00pm

**IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

**IV.2.7) Conditions for opening of tenders**

Date

29 March 2021

Local time

12:00pm

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**Section VI. Complementary information**

**VI.1) Information about recurrence**

This is a recurrent procurement: No

**VI.4) Procedures for review**

**VI.4.1) Review body**

Crescent Purchasing Consortia

Procurement House

Salford

M6 6AJ

Country

United Kingdom

**VI.4.2) Body responsible for mediation procedures**

Crescent Purchasing Consortia

Procurement House

Salford

M6 6AJ

Country

United Kingdom

### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

The Contracting Authority will incorporate a minimum of a ten calendar day standstill period at the point that information on the award of contract is communicated to tenderers. If an appeal regarding the award of contract has not been successfully resolved then the Public Contract Regulations 2015, provide for aggrieved parties who have been harmed or are at risk of harm, by breach of the rules to take action in the High Court. Any such action must be brought promptly

### **VI.4.4) Service from which information about the review procedure may be obtained**

Crescent Purchasing Consortia

Procurement House

Salford

M6 6AJ

Country

United Kingdom