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Contract

Occupational Health Services & Employee Assistance Programmes

Post Office Limited

F20: Modification notice

Notice identifier: 2025/S 000-003605

Procurement identifier (OCID): ocds-h6vhtk-04db61

Published 4 February 2025, 11:22am

Section I: Contracting authority/entity

I.1) Name and addresses

Post Office Limited

100 Wood Street

LONDON

EC2V 7ER

Email

procurement@postoffice.co.uk

Country

United Kingdom

Region code

UK - United Kingdom

Post Office Limited, UK

02154540

Internet address(es)

Main address

www.postoffice.co.uk

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Occupational Health Services & Employee Assistance Programmes

II.1.2) Main CPV code

- 79630000 - Personnel services except placement and supply services

II.1.3) Type of contract

Services

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement at the time of conclusion of the contract:

Occupational Health Services & Employee Assistance Programmes

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Contract award notice concerning this contract

Notice number: [2017/S 034-062398](#)

Section V. Award of contract/concession

Contract No

N/A

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

30 June 2020

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

OH Assist LTD t/a Optima Health

Sheffield

Country

United Kingdom

NUTS code

- UK - United Kingdom

OH Assist LTD t/a Optima Health

09621658

The contractor/concessionaire is an SME

No

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £1,300,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts Of Justice

London

Country

United Kingdom

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 79630000 - Personnel services except placement and supply services

VII.1.3) Place of performance

NUTS code

- UK - United Kingdom

VII.1.4) Description of the procurement:

Occupational Health and EAP programmes

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

60

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£1,300,000

VII.1.7) Name and address of the contractor/concessionaire

OH Assist LTD t/a Optima Health

Sheffield

Country

United Kingdom

NUTS code

- UK - United Kingdom

OH Assist LTD t/a Optima Health, UK

09621658

The contractor/concessionaire is an SME

No

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

The modification is permissible under 72(1)(b). A change of contractor cannot be made for economic or technical reasons.

Optima are currently providing complex service requirements and critically in relation to the inquiry. The service includes dedicated mental health support.

VII.2.2) Reasons for modification

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

A change of contractor could not be made during this period for technical reasons because the contractor has established a deep understanding and knowledge of the inquiry, and impacts on staff and postmasters. Changing provider would create disruption to the services and reduce the current level of support provided to employees and postmasters during the inquiry and on going support regarding remediation to postmasters.

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £1,300,000

Total contract value after the modifications

Value excluding VAT: £1,800,000