

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/003605-2024>

Awarded contract

Operational & Management Services Consultancy Framework

CADENT GAS LIMITED

F06: Contract award notice – utilities

Notice reference: 2024/S 000-003605

Published: 2 February 2024, 5:30pm

Section I: Contracting entity

I.1) Name and addresses

CADENT GAS LIMITED

COVENTRY

Email

carole.phipps@cadentgas.com

Country

United Kingdom

NUTS code

UKG13 - Warwickshire

Companies House

10080164

Internet address(es)

Main address

www.cadentgas.com

I.6) Main activity

Production, transport and distribution of gas and heat

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Operational & Management Services Consultancy Framework

II.1.2) Main CPV code

- 72221000 - Business analysis consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

This Framework is intended to provide access to services across the following activities.

Strategy development

Process and system development /change

Organisational change

Process management

Software development / management

Change readiness

Strategy Development - With the ongoing development of technology, the external environment and the demands from customers are moving faster than they ever have before, making it imperative to have a forward look of what is coming and how Cadent will adapt / operate in the future.

Process and System Development / Change - Challenging current thinking, through the identification and delivery of process and system enhancements, will allow Cadent to continue driving ongoing improvements in performance.

Organisational Change - Alongside process and system changes, Cadent may require support in changing the associated operating model and structures to drive effective ways of

working.

Process Management - Across operational support activities, Cadent seek innovative ways to deliver change and enhance performance. For specific support activities, it may be optimal for Cadent to introduce additional management and process support to enhance capability and/or drive improvements.

Product Development / Management - Cadent's core system landscape is enhanced by applications, to support the running of operational processes. Operating a platform that supports 'plug and play' products enables Cadent to adapt processes in an agile way that drives process and performance enhancements.

Change Readiness - As part of process, system and organisational change, Cadent must ensure that the required changes are implemented effectively across the business. Change readiness support will be utilised across the lifecycle of a project / change to ensure successful implementation and benefits realisation.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD - North West (England)
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London

II.2.4) Description of the procurement

This Framework is intended to provide access to services across the following activities.

Strategy development

Process and system development /change

Organisational change

Process management

Software development / management

Change readiness

Strategy Development - With the ongoing development of technology, the external environment and the demands from customers are moving faster than they ever have before, making it imperative to have a forward look of what is coming and how Cadent will adapt / operate in the future.

Process and System Development / Change - Challenging current thinking, through the identification and delivery of process and system enhancements, will allow Cadent to continue driving ongoing improvements in performance.

Organisational Change - Alongside process and system changes, Cadent may require support in changing the associated operating model and structures to drive effective ways of working.

Process Management - Across operational support activities, Cadent seek innovative ways to deliver change and enhance performance. For specific support activities, it may be optimal for Cadent to introduce additional management and process support to enhance capability and/or drive improvements.

Product Development / Management - Cadent's core system landscape is enhanced by applications, to support the running of operational processes. Operating a platform that supports 'plug and play' products enables Cadent to adapt processes in an agile way that drives process and performance enhancements.

Change Readiness - As part of process, system and organisational change, Cadent must ensure that the required changes are implemented effectively across the business. Change readiness support will be utilised across the lifecycle of a project / change to ensure successful implementation and benefits realisation.

II.2.11) Information about options

Options: Yes

Description of options

Extension options available

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-000004](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 December 2023

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 December 2023

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 December 2023

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 December 2023

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 December 2023

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 December 2023

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 December 2023

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Cadent Gas Limited

Coventry

Country

United Kingdom