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Contract

## **Operational & Management Services Consultancy Framework**

CADENT GAS LIMITED

F06: Contract award notice – utilities

Notice identifier: 2024/S 000-003605

Procurement identifier (OCID): ocds-h6vhtk-02874b

Published 2 February 2024, 5:30pm

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

CADENT GAS LIMITED

COVENTRY

##### **Email**

[carole.phipps@cadentgas.com](mailto:carole.phipps@cadentgas.com)

##### **Country**

United Kingdom

##### **Region code**

UKG13 - Warwickshire

##### **Companies House**

10080164

##### **Internet address(es)**

Main address

[www.cadentgas.com](http://www.cadentgas.com)

## **I.6) Main activity**

Production, transport and distribution of gas and heat

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Operational & Management Services Consultancy Framework

#### **II.1.2) Main CPV code**

- 72221000 - Business analysis consultancy services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This Framework is intended to provide access to services across the following activities.

Strategy development

Process and system development /change

Organisational change

Process management

Software development / management

Change readiness

Strategy Development - With the ongoing development of technology, the external environment and the demands from customers are moving faster than they ever have before, making it imperative to have a forward look of what is coming and how Cadent will adapt / operate in the future.

Process and System Development / Change - Challenging current thinking, through the identification and delivery of process and system enhancements, will allow Cadent to continue driving ongoing improvements in performance.

Organisational Change - Alongside process and system changes, Cadent may require support in changing the associated operating model and structures to drive effective ways of working.

Process Management - Across operational support activities, Cadent seek innovative ways to deliver change and enhance performance. For specific support activities, it may be optimal for Cadent to introduce additional management and process support to enhance capability and/or drive improvements.

Product Development / Management - Cadent's core system landscape is enhanced by applications, to support the running of operational processes. Operating a platform that supports 'plug and play' products enables Cadent to adapt processes in an agile way that drives process and performance enhancements.

Change Readiness - As part of process, system and organisational change, Cadent must ensure that the required changes are implemented effectively across the business. Change readiness support will be utilised across the lifecycle of a project / change to ensure successful implementation and benefits realisation.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKD - North West (England)
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London

#### **II.2.4) Description of the procurement**

This Framework is intended to provide access to services across the following activities.

Strategy development

Process and system development /change

Organisational change

Process management

## Software development / management

### Change readiness

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Product Development / Management - Cadent's core system landscape is enhanced by applications, to support the running of operational processes. Operating a platform that supports 'plug and play' products enables Cadent to adapt processes in an agile way that drives process and performance enhancements.

Change Readiness - As part of process, system and organisational change, Cadent must ensure that the required changes are implemented effectively across the business. Change readiness support will be utilised across the lifecycle of a project / change to ensure successful implementation and benefits realisation.

### **II.2.11) Information about options**

Options: Yes

Description of options

Extension options available

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-000004](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 December 2023

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Cadent Gas Limited

Coventry

Country

United Kingdom