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Contract

Improvement Partner for London Integrated Care Collaborative for CYP

NHS England

F03: Contract award notice

Notice identifier: 2022/S 000-003604

Procurement identifier (OCID): ocids-h6vhtk-02efe3

Published 8 February 2022, 3:41pm

Section I: Contracting authority

I.1) Name and addresses

NHS England

Quarry House

Leeds

LS2 7UE

Contact

Andrew Powell

Email

andrew.powell14@nhs.net

Telephone

+44 7702433551

Country

United Kingdom

NUTS code

UKE - Yorkshire and the Humber

Internet address(es)

Main address

<https://www.england.nhs.uk//>

Buyer's address

<https://www.england.nhs.uk//>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Improvement Partner for London Integrated Care Collaborative for CYP

Reference number

C50521

II.1.2) Main CPV code

- 85323000 - Community health services

II.1.3) Type of contract

Services

II.1.4) Short description

Children and young people (CYP) in London suffer from poorer health outcomes than elsewhere in the country, across a number of areas from higher levels of mortality and serious illness, poorer mental health, variability in outcomes from common diseases such as asthma, and significant public health issues such as obesity. More recently they are feeling the impact of COVID-19. London has world-leading centres of excellence for tertiary paediatric care and some excellent examples of primary and secondary care but there are big differences in quality. We wish to draw on this wealth of expertise, specialist professionals, leaders, world class services and organisations to harness and help drive improvements in the health outcomes, future prospects and well-being of its 2 million plus children and young people and their families. As result we want to set up a CYP Improvement Collaborative for London, the purpose of which is to identify, learn, and scale models of care which integrate public

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £599,878

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

Open Procedure to source a provider to support Children and young people (CYP) in London suffer from poorer health outcomes than elsewhere in the country, across a number of areas from higher levels of mortality and serious illness, poorer mental health, variability in outcomes from common diseases such as asthma, and significant public health issues such as obesity. More recently they are feeling the impact of COVID-19. London has world-leading centres of excellence for tertiary paediatric care and some excellent examples of primary and secondary care but there are big differences in quality. We wish to draw on this wealth of expertise, specialist professionals, leaders, world class services and organisations to harness and help drive improvements in the health outcomes, future prospects and well-being of its 2 million plus children and young people and their families. As result we want to set up a CYP Improvement Collaborative for London, the purpose of which is to identify, learn, and scale models of care which integrate public health, primary and secondary care, health and social care, and physical and mental health for the benefit of babies, children, young people and their families to drive implementation of change and to leave a long-term legacy of Quality Improvement and a community of practice. The contract is for an improvement partner to help implement this programme of work provide QI improvement methodology and run cycles of change with test sites identified by our ICS partners and provide coaching and support to the teams.

The purpose of the CYP Collaborative is to support ICS with their plans to integrate care and to identify, develop test and spread models of integration for children and young people in London that must cover either:

- o Primary with secondary specialist care
- o Health and social care and education
- o Physical and mental health

The national CYP programme in NHS England and Improvement funding requires that test sites address at least two of the categories below. Therefore, at least one of the sites in the collaborative should be testing models for children with a single long-term condition, and for children with medical complexity.

- Improving quality of care around long term conditions such as asthma, diabetes, epilepsy and obesity
- Working together to integrate physical and mental health
- Working across traditional boundaries to improve care for children and young people with learning disabilities, autism, SEND needs and looked after children
- Considering and addressing additional challenges posed/opportunities for new ways of

working due to the Covid-19 pandemic

- Tackling inequalities within the system
- Improving transition from children to adolescent to adult services

The collaborative will be an opportunity to do something different to support improvements in CYP by trying to close the gap in health and well-being outcomes for all children and young people across the capital irrespective of where they were born, where they live and go to school,

In London we have a number of existing initiatives that have demonstrated improvements in outcomes for children and young people which include Connecting Care for Children in NWL, The CHILDS Programme from the CYP Health Partnership in south east London (SE) and the Well Centre in SEL ICS, Health Spot and children's social prescribing in north east London (NEL) ICS and a programme of Learning together across many parts of the capital and collaborative child health expertise developed through the Health London Partnership.

These have expertise in innovation, implementation, evaluation and spread which the collaborative can tap into to provide additional capacity. We propose to harness these and other valuable resources to improve the health, future prospects and well-being of CYP in London though working with our improvement partner

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Cost criterion - Name: Cost / Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-026742](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 January 2022

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Institute for Healthcare Improvement

53 State Street, 19th floor, Boston, MA 02171 USA

Boston

02171 USA

Telephone

+1 6173014924

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

859038937

Internet address

www.ihl.org

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £600,000

Total value of the contract/lot: £599,878

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court

Strand

London

WC2A 2LL

Email

generaloffice@administrativecourtoffice.justice.gov.uk

Country

United Kingdom

Internet address

<https://www.gov.uk/courts-tribunals>