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Tender

## **encompass Resourcing Framework [5144118]**

Procurement and Logistics Service  
Business Services Organisation

F02: Contract notice

Notice identifier: 2024/S 000-003592

Procurement identifier (OCID): ocds-h6vhtk-0436f0

Published 2 February 2024, 4:13pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Procurement and Logistics Service

77 Boucher Crescent

Belfast

BT12 6HU

#### **Contact**

[ict.sourcing@hscni.net](mailto:ict.sourcing@hscni.net)

#### **Email**

[ict.sourcing@hscni.net](mailto:ict.sourcing@hscni.net)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**

Business Services Organisation

2 Franklin Street

Belfast

BT2 8DQ

**Email**

[ict.sourcing@hscni.net](mailto:ict.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.2) Information about joint procurement**

The contract involves joint procurement

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etendersni.gov.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

### **I.4) Type of the contracting authority**

Body governed by public law

### **I.5) Main activity**

Health

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

encompass Resourcing Framework [5144118]

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

encompass Resourcing Framework [5144118]

#### **II.1.5) Estimated total value**

Value excluding VAT: £60,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for maximum number of lots

8

### **II.2) Description**

#### **II.2.1) Title**

Lot 1 - Project and Programme Management Advisory and Support

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 72224000 - Project management consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

### **II.2.4) Description of the procurement**

encompass Resourcing Framework [5144118]

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £2,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

2 x 1-year period at the discretion of the Authority

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

The duration of the framework agreement will be an initial term of 2 years and a further 2 x 1 year extension periods at the Authority's option

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 2 - Change Management Advisory and Support

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 79400000 - Business and management consultancy and related services
- 79410000 - Business and management consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

### **II.2.4) Description of the procurement**

encompass Resourcing Framework [5144118]

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £4,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

2 x 1-year period at the discretion of the Authority

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

The duration of the framework agreement will be an initial term of 2 years and a further 2 x 1 year extension periods at the Authority's option

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 3 - Epic Application Build and Configuration Support

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 72500000 - Computer-related services
- 79400000 - Business and management consultancy and related services
- 79410000 - Business and management consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

#### **II.2.4) Description of the procurement**

encompass Resourcing Framework [5144118]

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £15,600,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

2 x 1-year period at the discretion of the Authority

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

The duration of the framework agreement will be an initial term of 2 years and a further 2 x 1 year extension periods at the Authority's option

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union

funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 4 - Epic Integration Support

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 72500000 - Computer-related services
- 79400000 - Business and management consultancy and related services
- 79410000 - Business and management consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

### **II.2.4) Description of the procurement**

encompass Resourcing Framework [5144118]

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £6,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

2 x 1-year period at the discretion of the Authority

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

The duration of the framework agreement will be an initial term of 2 years and a further 2 x 1 year extension periods at the Authority's option

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 5 - Epic Data Migration Support

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 72500000 - Computer-related services
- 79410000 - Business and management consultancy services
- 79400000 - Business and management consultancy and related services

### **II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

#### **II.2.4) Description of the procurement**

encompass Resourcing Framework [5144118]

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £3,200,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

2 x 1-year period at the discretion of the Authority

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

The duration of the framework agreement will be an initial term of 2 years and a further 2 x 1 year extension periods at the Authority's option

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union

funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 6 - Epic Training Design, Delivery and Go-Live Support

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 80533000 - Computer-user familiarisation and training services
- 80533100 - Computer training services
- 80521000 - Training programme services
- 80510000 - Specialist training services

### **II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

### **II.2.4) Description of the procurement**

encompass Resourcing Framework [5144118]

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £6,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

2 x 1-year period at the discretion of the Authority

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

The duration of the framework agreement will be an initial term of 2 years and a further 2 x 1 year extension periods at the Authority's option

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 7 - Epic Post Go-Live Remedial and Optimisation

Lot No

7

### **II.2.2) Additional CPV code(s)**

- 72500000 - Computer-related services
- 79400000 - Business and management consultancy and related services
- 79410000 - Business and management consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

#### **II.2.4) Description of the procurement**

encompass Resourcing Framework [5144118]

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £160,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

2 x 1-year period at the discretion of the Authority

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

The duration of the framework agreement will be an initial term of 2 years and a further 2 x 1 year extension periods at the Authority's option

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 8 - Epic Analytics Strategy Support

Lot No

8

### **II.2.2) Additional CPV code(s)**

- 72500000 - Computer-related services
- 79410000 - Business and management consultancy services
- 79400000 - Business and management consultancy and related services

### **II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

### **II.2.4) Description of the procurement**

encompass Resourcing Framework [5144118]

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £1,600,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

2 x 1-year period at the discretion of the Authority

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

The duration of the framework agreement will be an initial term of 2 years and a further 2 x 1 year extension periods at the Authority's option

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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### **Section III. Legal, economic, financial and technical information**

#### **III.1) Conditions for participation**

##### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

##### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

#### **III.2) Conditions related to the contract**

##### **III.2.3) Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 70

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

4 March 2024

Local time

3:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 4 November 2024

#### **IV.2.7) Conditions for opening of tenders**

Date

4 March 2024

Local time

3:30pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

encompass has been established to enable the digitally enabled transformation of HSCNI. The vision of the encompass Programme is for a digital health and care record for every citizen in Northern Ireland, which is built on a digital platform that streamlines services and patient journeys and links information across primary, secondary, community and social care. It will replace multiple aging Trust and regional information systems and numerous paper records and manual workflows. At the heart of encompass will be a new digital care record for every citizen, to be provided in partnership with a global supplier, Epic. This Procurement is for qualified and experienced resources to support the implementation of encompass through the provision of services to carry out build, configuration and implementation activities across the areas detailed in paragraph 3 of the Specification.. Bidders will be required to have the qualifications and experience detailed in the Service Requirements for each Lot. It is impossible to predict the volume of the Services encompass will require, for which specific functional areas, when and for how long. Many of the requirements to supply Services are likely to be urgent in nature.. Estimated value is £60,000,000 GBP. This is the highest potential estimated value and the actual value may be different from that quoted here. Further detail is contained in the Invitation to Tender and the Specification available with the procurement documents on eTendersNI. The proposed framework agreement will be entered into by BSO. BSO reserves the right to require groups of economic operators to assume a specific legal form once they have been awarded the BSO encompass Resourcing Framework Agreement, to the extent considered necessary for the satisfactory performance of the contract and in particular to ensure that the contracting counter-party has available to it the financial and technical resources as relied upon during the procurement to secure the award of the BSO encompass Resourcing Framework Agreement. BSO will incorporate a standstill period at the point information on the award of the contract is communicated to bidders. The notification will provide full information on the award decision. The standstill period, which will be for a minimum of 10 calendar days, provides time for unsuccessful bidders to challenge the award decision before the contract is entered into. The Public Contract Regulations as amended provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland). To apply for this opportunity bidders must be registered on the

eTendersNI platform. To register please go to <https://etendersni.gov.uk>. Help and Supplier Walkthrough Guides are available from the eTendersNI home page. A telephone helpline is also available from the home page or you may contact the helpdesk via email, [ni-eprochelpdesk@eurodyn.com](mailto:ni-eprochelpdesk@eurodyn.com).

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

Business Services Organisation

Belfast

Country

United Kingdom

### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

An economic operator that suffers, or risks suffering, loss or damage attributable to a breach of duty under the Public Contracts Regulations 2015 (SI 2015/102) (as amended) may bring proceedings to the High Court (Northern Ireland). Any such proceedings are subject to the time limits as detailed in the Public Contracts Regulations 2015 (SI 2015/102) (as amended).