

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/003592-2024>

Tender

encompass Resourcing Framework [5144118]

Procurement and Logistics Service
Business Services Organisation

F02: Contract notice

Notice identifier: 2024/S 000-003592

Procurement identifier (OCID): ocds-h6vhtk-0436f0

Published 2 February 2024, 4:13pm

Section I: Contracting authority

I.1) Name and addresses

Procurement and Logistics Service

77 Boucher Crescent

Belfast

BT12 6HU

Contact

ict.sourcing@hscni.net

Email

ict.sourcing@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

Business Services Organisation

2 Franklin Street

Belfast

BT2 8DQ

Email

ict.sourcing@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.2) Information about joint procurement

The contract involves joint procurement

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etendersni.gov.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

encompass Resourcing Framework [5144118]

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

encompass Resourcing Framework [5144118]

II.1.5) Estimated total value

Value excluding VAT: £60,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for maximum number of lots
8

II.2) Description

II.2.1) Title

Lot 1 - Project and Programme Management Advisory and Support

Lot No

1

II.2.2) Additional CPV code(s)

- 72224000 - Project management consultancy services

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

encompass Resourcing Framework [5144118]

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £2,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

2 x 1-year period at the discretion of the Authority

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The duration of the framework agreement will be an initial term of 2 years and a further 2 x 1 year extension periods at the Authority's option

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2 - Change Management Advisory and Support

Lot No

2

II.2.2) Additional CPV code(s)

- 79400000 - Business and management consultancy and related services
- 79410000 - Business and management consultancy services

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

encompass Resourcing Framework [5144118]

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £4,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

2 x 1-year period at the discretion of the Authority

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The duration of the framework agreement will be an initial term of 2 years and a further 2 x 1 year extension periods at the Authority's option

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 3 - Epic Application Build and Configuration Support

Lot No

3

II.2.2) Additional CPV code(s)

- 72500000 - Computer-related services
- 79400000 - Business and management consultancy and related services
- 79410000 - Business and management consultancy services

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

encompass Resourcing Framework [5144118]

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £15,600,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

2 x 1-year period at the discretion of the Authority

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The duration of the framework agreement will be an initial term of 2 years and a further 2 x 1 year extension periods at the Authority's option

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union

funds: No

II.2) Description

II.2.1) Title

Lot 4 - Epic Integration Support

Lot No

4

II.2.2) Additional CPV code(s)

- 72500000 - Computer-related services
- 79400000 - Business and management consultancy and related services
- 79410000 - Business and management consultancy services

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

encompass Resourcing Framework [5144118]

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £6,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

2 x 1-year period at the discretion of the Authority

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The duration of the framework agreement will be an initial term of 2 years and a further 2 x 1 year extension periods at the Authority's option

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 5 - Epic Data Migration Support

Lot No

5

II.2.2) Additional CPV code(s)

- 72500000 - Computer-related services
- 79410000 - Business and management consultancy services
- 79400000 - Business and management consultancy and related services

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

encompass Resourcing Framework [5144118]

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £3,200,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

2 x 1-year period at the discretion of the Authority

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The duration of the framework agreement will be an initial term of 2 years and a further 2 x 1 year extension periods at the Authority's option

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union

funds: No

II.2) Description

II.2.1) Title

Lot 6 - Epic Training Design, Delivery and Go-Live Support

Lot No

6

II.2.2) Additional CPV code(s)

- 80533000 - Computer-user familiarisation and training services
- 80533100 - Computer training services
- 80521000 - Training programme services
- 80510000 - Specialist training services

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

encompass Resourcing Framework [5144118]

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £6,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

2 x 1-year period at the discretion of the Authority

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The duration of the framework agreement will be an initial term of 2 years and a further 2 x 1 year extension periods at the Authority's option

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 7 - Epic Post Go-Live Remedial and Optimisation

Lot No

7

II.2.2) Additional CPV code(s)

- 72500000 - Computer-related services
- 79400000 - Business and management consultancy and related services
- 79410000 - Business and management consultancy services

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

encompass Resourcing Framework [5144118]

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £160,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

2 x 1-year period at the discretion of the Authority

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The duration of the framework agreement will be an initial term of 2 years and a further 2 x 1 year extension periods at the Authority's option

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 8 - Epic Analytics Strategy Support

Lot No

8

II.2.2) Additional CPV code(s)

- 72500000 - Computer-related services
- 79410000 - Business and management consultancy services
- 79400000 - Business and management consultancy and related services

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

encompass Resourcing Framework [5144118]

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £1,600,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

2 x 1-year period at the discretion of the Authority

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The duration of the framework agreement will be an initial term of 2 years and a further 2 x 1 year extension periods at the Authority's option

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.3) Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 70

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

4 March 2024

Local time

3:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 4 November 2024

IV.2.7) Conditions for opening of tenders

Date

4 March 2024

Local time

3:30pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

encompass has been established to enable the digitally enabled transformation of HSCNI. The vision of the encompass Programme is for a digital health and care record for every citizen in Northern Ireland, which is built on a digital platform that streamlines services and patient journeys and links information across primary, secondary, community and social care. It will replace multiple aging Trust and regional information systems and numerous paper records and manual workflows. At the heart of encompass will be a new digital care record for every citizen, to be provided in partnership with a global supplier, Epic. This Procurement is for qualified and experienced resources to support the implementation of encompass through the provision of services to carry out build, configuration and implementation activities across the areas detailed in paragraph 3 of the Specification.. Bidders will be required to have the qualifications and experience detailed in the Service Requirements for each Lot. It is impossible to predict the volume of the Services encompass will require, for which specific functional areas, when and for how long. Many of the requirements to supply Services are likely to be urgent in nature.. Estimated value is £60,000,000 GBP. This is the highest potential estimated value and the actual value may be different from that quoted here. Further detail is contained in the Invitation to Tender and the Specification available with the procurement documents on eTendersNI. The proposed framework agreement will be entered into by BSO. BSO reserves the right to require groups of economic operators to assume a specific legal form once they have been awarded the BSO encompass Resourcing Framework Agreement, to the extent considered necessary for the satisfactory performance of the contract and in particular to ensure that the contracting counter-party has available to it the financial and technical resources as relied upon during the procurement to secure the award of the BSO encompass Resourcing Framework Agreement. BSO will incorporate a standstill period at the point information on the award of the contract is communicated to bidders. The notification will provide full information on the award decision. The standstill period, which will be for a minimum of 10 calendar days, provides time for unsuccessful bidders to challenge the award decision before the contract is entered into. The Public Contract Regulations as amended provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland). To apply for this opportunity bidders must be registered on the

eTendersNI platform. To register please go to <https://etendersni.gov.uk>. Help and Supplier Walkthrough Guides are available from the eTendersNI home page. A telephone helpline is also available from the home page or you may contact the helpdesk via email,. ni-eprochelpdesk@eurodyn.com .

VI.4) Procedures for review

VI.4.1) Review body

Business Services Organisation

Belfast

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

An economic operator that suffers, or risks suffering, loss or damage attributable to a breach of duty under the Public Contracts Regulations 2015 (SI 2015/102) (as amended) may bring proceedings to the High Court (Northern Ireland). Any such proceedings are subject to the time limits as detailed in the Public Contracts Regulations 2015 (SI 2015/102) (as amended).