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Contract

Support and Update Services for RayStation and RayStation Treatment Planning Systems

NPL Management Limited

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-003590

Procurement identifier (OCID): ocds-h6vhtk-0606eb

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Scope

Reference

PO00015562

Description

Provision of annual support and update services for RayStation and RayStation software used in medical radiation physics. The contract includes:

Technical support (remote and on-site)

Software upgrades and bug fixes

Access to support portal and emergency response for critical issues

Compliance with data security and patient safety regulations

Contract 1

Supplier

- RaySearch Laboratories AB (publ)

Contract value

- £140,740 excluding VAT
- £140,740 including VAT

Below the relevant threshold

Date signed

22 December 2025

Contract dates

- 22 December 2025 to 22 December 2025
- 1 day

Main procurement category

Services

CPV classifications

- 38000000 - Laboratory, optical and precision equipments (excl. glasses)
- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UK - United Kingdom

Procedure

Procedure type

Below threshold - unknown

Supplier

RaySearch Laboratories AB (publ)

Sveavagan 44

Stockholm

111 34

Sweden

Email: wayne.martel@rayseaqrchlabs.com

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

NPL Management Limited

- Companies House: 02937881
- Public Procurement Organisation Number: PYDB-8862-JBYM

National Physical Laboratory

Teddington

TW11 0LW

United Kingdom

Email: etenders@npl.co.uk

Website: <http://www.npl.co.uk>

Region: UKI75 - Hounslow and Richmond upon Thames

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)