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Tender

## **Home Care (Domiciliary Care) Flexible Framework**

London Borough of Sutton

F02: Contract notice

Notice identifier: 2023/S 000-003583

Procurement identifier (OCID): ocds-h6vhtk-03a32e

Published 6 February 2023, 2:08pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

London Borough of Sutton

Civic Offices, St Nicholas Way

Sutton

SM1 1EA

#### **Contact**

Mrs Barbara Smith

#### **Email**

[procurement.contracts@sutton.gov.uk](mailto:procurement.contracts@sutton.gov.uk)

#### **Telephone**

+44 2087705000

#### **Country**

United Kingdom

**Region code**

UKI63 - Merton, Kingston upon Thames and Sutton

**Internet address(es)**

Main address

<http://www.sutton.gov.uk/>

Buyer's address

<http://www.sutton.gov.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert?advertId=5ca599ea-61d7-ec11-8114-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert?advertId=5ca599ea-61d7-ec11-8114-005056b64545>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

### **II.1.1) Title**

Home Care (Domiciliary Care) Flexible Framework

Reference number

DN613429

### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

The London Borough of Sutton (the council) intends to commission Home Care and Support services to support the independence and wellbeing of Sutton service users with care needs. It is a priority for the council that Sutton citizens are able to live independently at home. The council wishes to commission personalised, enabling and re-abling home care services which support people to retain their independence and continue to live in their own homes. The ultimate aim is that the quality of life of Sutton residents receiving home care services is enhanced.

Home Care (Domiciliary Care) is one of the main care and support options provided to enable Service Users to maintain their independence and quality of life in their own home. The primary function of the home care service is to deliver bespoke care and support that maintains and improves wellbeing, independence and resilience appropriate to individual Service User circumstances, prevailing state of health, and personal aspirations - to live a full a life as possible: safe and independent at home.

The London Borough of Sutton new model will be commissioned in accordance with Regulation 74 of the Public Contract Regulations 2015 (Light Touch Regime for Health and Social Care) allowing the commissioning of this contract by means of a Lot based, Flexible Framework which will be re-opened periodically as detailed within the tender documentation during the 5 year framework duration.

The Council is seeking high quality, local Domiciliary Care Providers who are registered with, and inspected by, the Care Quality Commission (CQC) to work with us in the delivery of a new patch based service model for home care arrangements commissioned by the council on behalf of older and disabled people with assessed care needs.

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for maximum number of lots

3

## **II.2) Description**

### **II.2.1) Title**

Lot 1 - Care and Support for Older People and Adults with Physical Disabilities, Sensory impairment and/or Other Long Term Conditions (Patch Lots 1-11)

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKI63 - Merton, Kingston upon Thames and Sutton

### **II.2.4) Description of the procurement**

Lot 1 - (Patch Lots 1-11) comprising of:

Patch 1: Care and Support for Older People and Adults with Physical Disabilities, Sensory impairment and/or Other Long Term Conditions - Worcester Park South and Worcester Park North.

Patch 2: Care and Support for Older People and Adults with Physical Disabilities, Sensory Impairment and/or Other Long Term Conditions - North Cheam and Stonecot;

Patch 3: Care and Support for Older People and Adults with Physical Disabilities, Sensory Impairment and/or Other Long Term Conditions - Sutton West and East Cheam, and Cheam

Patch 4: Care and Support for Older People and Adults with Physical Disabilities, Sensory Impairment and/or Other Long Term Conditions - Sutton North

Patch 5: Care and Support for Older People and Adults with Physical Disabilities, Sensory Impairment and/or Other Long Term Conditions - Sutton Central and Carshalton Central

Patch 6: Care and Support for Older People and Adults with Physical Disabilities, Sensory Impairment and/or Other Long Term Conditions - South Sutton and Belmont

Patch 7: Care and Support for Older People and Adults with Physical Disabilities, Sensory Impairment and/or Other Long Term Conditions - St Helier West and St Helier East

Patch 8: Care and Support for Older People and Adults with Physical Disabilities, Sensory Impairment and/or Other Long Term Conditions - The Wrythe

Patch 9: Care and Support for Older People and Adults with Physical Disabilities, Sensory Impairment and/or Other Long Term Conditions - Wallington North and Hackbridge

Patch 10: Care and Support for Older People and Adults with Physical Disabilities, Sensory Impairment and/or Other Long Term Conditions - South Beddington, Roundshaw and Beddington

Patch 11: Care and Support for Older People and Adults with Physical Disabilities, Sensory Impairment and/or Other Long Term Conditions - Carshalton South, Clockhouse and Wallington South

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 2 - Care and Support for Adults with Autism, Learning Disabilities and/or Mental Health Needs (Patch 12)

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKI63 - Merton, Kingston upon Thames and Sutton

### **II.2.4) Description of the procurement**

Lot 2 - (Patch 12) comprising of:

(Patch 12: Care and Support for Adults with Autism, Learning Disabilities and/or Mental Health Needs - West (Worcester Park South, Worcester Park North, North Cheam, Stonecot, Sutton West, East Cheam and Cheam, Sutton North, Sutton Central, South Sutton, Belmont)

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Lot 3 - Care and Support for Adults with Autism, Learning Disabilities and/or Mental Health Needs (Patch 13)

Lot No

3

#### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

#### **II.2.3) Place of performance**

NUTS codes

- UKI63 - Merton, Kingston upon Thames and Sutton

#### **II.2.4) Description of the procurement**

Lot 3 - (Patch 13) comprising of:

Patch 13: Care and Support for Adults with Autism, Learning Disabilities and/or Mental

Health Needs - East (St Helier West, St Helier East, The Wrythe, Carshalton Central, Wallington North, Hackbridge, South Beddington and Roundshaw, Beddington, Carshalton South and Clockhouse, Wallington South)

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 4 - Approved Provider List (APL)

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKI63 - Merton, Kingston upon Thames and Sutton

### **II.2.4) Description of the procurement**

Lot 4 - Approved Provider List (APL) comprising of:

Call-Off from pool of approved care suppliers to provide Care and Support for all Service User Groups identified in Lots 1 to 13 as back up to the Patch Lead provision.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

In the case of framework agreements, provide justification for any duration exceeding 4 years:

This Framework will run for 5 years to ensure a sustainable and consistent service for the Service Users. The London Borough of Sutton new model will be commissioned in accordance with Regulation 74 of the Public Contract Regulations 2015 (Light Touch Regime for Health and Social Care) allowing the commissioning of this contract by means of a Lot based, Flexible Framework which will be re-opened periodically as detailed within the tender documentation during the 5 year framework duration.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

9 March 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

9 March 2023

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court of England and Wales Royal Court of Justice

The Strand

London

WC1A 2LL

Country

United Kingdom