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Contract

Extension to Helpdesk/Data Assurance Contract (Cluster) - Modification Notice

Ministry of Justice

F20: Modification notice

Notice identifier: 2026/S 000-003569

Procurement identifier (OCID): ocds-h6vhtk-0606db

Published 15 January 2026, 2:57pm

Section I: Contracting authority/entity

I.1) Name and addresses

Ministry of Justice

102 Petty France

London

Email

CCMDMOJCluster@justice.gov.uk

Telephone

+44 02033343555

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/ministry-of-justice>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Extension to Helpdesk/Data Assurance Contract (Cluster) - Modification Notice

II.1.2) Main CPV code

- 72253100 - Helpdesk services

II.1.3) Type of contract

Services

II.2) Description

II.2.1) Title

Provision of Facilities Management Integrator Services

II.2.2) Additional CPV code(s)

- 48420000 - Facilities management software package and software package suite
- 72514100 - Facilities management services involving computer operation

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement at the time of conclusion of the contract:

This contract has been awarded through CCS Framework RM3720, FM Assurance (CAFM and Helpdesk) Services and is published here for transparency. The contract will deliver FM assurance services, including CAFM and Helpdesk to the MoJ Shared Estates Cluster.

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

End date

31 October 2027

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section V. Award of contract/concession

Contract No

Con_14497

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

5 June 2017

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Kellogg Brown & Root Ltd

Leatherhead

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £30,800,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court, Royal Courts of Justice

Level 12, The Shard, 32 London Bridge Street

London

SE1 9SG

Country

United Kingdom

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 48420000 - Facilities management software package and software package suite

VII.1.3) Place of performance

NUTS code

- UK - United Kingdom

VII.1.4) Description of the procurement:

13-month extension for additional services as set out VII.2.1

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

End date

31 October 2027

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£6,421,000

VII.1.7) Name and address of the contractor/concessionaire

Kellogg Brown & Root Ltd

Leatherhead

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

This notice relates to the modification of a contract in accordance with regulation 72(1)(b) PCR. Additional services by the original contractor have become necessary. A change of contractor cannot be made for economic or technical reasons such as requirements of interoperability with existing services and a change of contractor would cause significant inconvenience and substantial duplication of costs for MoJ.

The MoJ intends to implement a new delivery model for the future provision of facilities management services across the MoJ estate. This new model will be delivered via the Property Transformation Programme (PTP). This programme includes those services currently being provided under this contract and the PTP procurements are currently at evaluation stage.

The existing contract was previously extended on 26/09/2024 but, given the size and complexity of PTP, it will not be fully mobilised until late 2027. The MoJ has therefore determined that it is necessary to extend the existing contract by 13 months from September 2026 to October 2027 to ensure continuity of critical services whilst the PTP procurement processes conclude.

The additional services refer to the continued provision of services by the original contractor over the extension period. These additional services are necessary to enable continued service provision and also to prepare for service transition to a new provider(s) to be appointed under the PTP procurement processes referred to above. For various reasons, as set out below it would not be possible to run a procurement for a new contractor to provide these services over a 13- month period. The FM services to be supplied are complex, deliver in live operational sites and require a vetted workforce and supply chain. Although alternative suppliers exist for FM services in general, it would not be feasible for MoJ to competitively procure and successfully mobilise a new contract with an alternative supplier to the existing contractor Kellogg Brown & Root Ltd, in advance of the anticipated transition to PTP.

The increase in price as a result of the extension is less than 50% of the original contract value. The extension was entered into on 14/01/2026.

See further VII.2.2

VII.2.2) Reasons for modification

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

Continued from VII.2.1

Both the demobilisation of the existing contract, and mobilisation phases of a replacement contract are lengthy. Anticipated mobilisation periods for new contracts as a result of the PTP processes start at a minimum of 120 days. For a 13-month extension there would be insufficient time to mobilise a new supplier, transfer staff, embed new processes and then move to a steady state service, before then demobilising the contract. It is estimated that demobilisation / mobilisation would take upwards of 12 months. This would account for a disproportionate amount of time relative to the length of the extended service required. In addition, given the commencement of mobilisation for new contracts awarded under the PTP procurement process would begin prior to the start of any new contract for a 13-month additional service period, it would mean that mobilisation activity would be happening concurrently. This is therefore not feasible. This is particularly the case given the complexities associated with mobilisation and the risk of disruption to critical public services during any mobilisation period.

In addition, any change in contractor would cause a substantial duplication of costs for a 13-month continuation of services. This would include the duplication of costs associated with the preparation and transfer of staff and assets as well as the establishment of new processes and IT systems through those demobilisation and mobilisation phases.

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £68,149,138

Total contract value after the modifications

Value excluding VAT: £74,570,138